**Christopher Murgatroyd**

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**Personal statement**

Experienced IT Technician with over 8 years experience of working in the primary education Sector, focused in IT Support, Administration and Maintenance.  
  
A keenness take in new experiences to expand and improve on existing knowledge and skills set.

**Work Experience**

**IT Technician, Chapel Allerton Primary School (Leeds City Council)**

*08/2011 - Present*

Responsibilities & Achievements

Staff and pupil IT support, Windows server (2008/2012/2016) Administration, Hyper-V Administration, Active Directory & Group Policy management, DNS & DHCP Management, Print Sever management, Office 365 Exchange and SharePoint Administration, Microsoft Office Support, Printer maintenance, Windows 7/10 support and deployment, Network Management, GDPR Compliance.  
IOS Support, Device MDM Administration, Apple School Manager Administration, Google G-Suite Administration.  
  
Administration of VLEs such as PurpleMash, Times Table Rockstars, ActiveLearn, DB Primary, Espresso, Lexia Reading and Spelling Shed  
Capita SIMS support, Smart Education Software and Hardware Support, PaperCut Print Management, Inventry Visitor Systems, Paxton Net2 Door Access systems  
IT Purchasing, Liaising with 3rd Party Vendor Managed Contracts.  
  
Previous projects have included:  
Site wide installation of wireless connectivity, implementing Mobile devices along with a Managed MDM solution.  
Transitioning from an ICT suite based delivery of Lessons to the use of laptops in the classroom following major remodeling work to the school  
  
Additional roles  
Previously an additional care assistant to Special Needs Pupil whom required moving via a hoist and personal careVoluntary role as temporary caretaker during caretakers leave.

**Kitchen Assistant, The Greyhound Inn***09/2006 - 01/2012*Responsibilities & AchievementsGeneral cleaning of glassware & cutlery, Maintaining High standards of cleanliness of the kitchen environment and stores, Safe handling of chemicals in accordance with COSHH, Light preparation of food products.

**Technical Sales Representative, Maplin Electronics Limited***10/2004 - 11/2005*Responsibilities & AchievementsCustomer Service, Sales, Stocktaking, Merchandising, PC Repairs & PC made order Builds, Networking Advice, Trading Standards Checks & Management Of The Tools Department.

**Shift Manager, Burger King***06/2002 - 08/2005*Responsibilities & AchievementsMaintaining standards Food Hygiene, Health & Safety working practices, C.O.S.H, General Maintenance, Food Cooking & handling Procedures & Staff Training. Food Preparation, Customer Service, Stock & Stock Rotation

**Qualifications**

**Leeds Metropolitan University (Leeds Beckett University)**

*2008 - 2011*

**Undergraduate degree**

Bachelor's degree - Computer and Information Sciences and Support Services *(Pass)*

**Leeds College of Technology**

*2007 - 2008*

Bachelor of Technology - Computer and Information Sciences and Support Services *(Distinction-Merit)* **Leeds College of Technology***2007 - 2008*Key Skills - Application of number *(Pass)*

**Leeds College of Technology***2007 - 2008*Key Skills – Communication *(Pass)*

**Leeds City College - Thomas Danby***2006 - 2007*GNVQ - Computer and Information Sciences and Support Services *(Merit)*

**Primrose High School**

*1996 - 2001*

GCSEs:

● Science Double Award - C  
● Science Double Award - C  
● Music - G  
● Mathematics - E  
● ICT - G  
● English - G