OLAKUNLE MAKINDE

IT Engineer

Tel: 07415632384 Email: [olakunle\_makinde@yahoo.com](mailto:olakunle_makinde@yahoo.com)

**Personal Summary**

A highly motivated, dedicated and ambitious IT engineer with a background in electrical installation, with experience working as field engineer abroad and within the UK. I possess a strong technical background and self-discipline to work independently with the minimum supervision, as well as part of a team. Having exposure to a wide range of technologies & able to play the main role in diagnosing hardware and software issues and to ensure a high standard of quality resolutions to meet business goals. Looking for a suitable IT engineer position with a successful and dynamic company that offers room for progression.

**Summary of Main Duties**

* EPOS swipe outs including software installation, upgrades and updates.
* IT deployment.
* Diagnosis of desktop application, networking and infrastructure issues.
* Experience of supporting a wide and varied client base including offices, businesses and retail establishments.
* Troubleshooting PC’s, laptops and mobile devices.
* Providing 1st/2nd line support to users.
* Administering the IT department’s policies and procedures.
* Installation and support of telecommunication equipment.
* Maintaining a log of all problems detected and system backups.

**Work Experience**

May 2019-June 2019 **Barron McCann Limited- Field Engineer 1 month contract Halfords roll out.** Perform software rebuilding/configuration, upgrading POS to contactless, general servicing, fault finding on EPOS Systems, network cables and installations. Carrying out hardware deployments for EPOS, hand-held terminals. Completing Installation, repairs and swap out configuring and updating Epos machine. Backup products, Anti-Virus products, DNS/DHCP, TCP/IP, Ethernet, wireless router and Firewall Configurations Working alongside support desks to complete installations.

Feb. 2019- April 2019 **Barron McCann Limited- Field Engineer 3 months contract Aldi roll out**

(please see above)

Feb.2018- Jan 2019 **GT Bank UK- 1st/2nd Line Support Engineer**

# Escalating tickets, break and fix, software and rebuilding/configuration (From images and Scripts). Installing software, modified and repaired hardware and resolved technical issues. Server maintenance (SSL certificates, general errors). Microsoft Exchange/server administration, using server monitoring tools and resolving backup and Antivirus issues. Development and Implementation of VOIP based Technologies. Testing and Implemented Testing Virtualization Environments. Patch Management of servers and desktops. Identifying and solved technical issues with a variety of diagnostic tools. Completing installation and maintenance of IT equipment and also printers, scanners, and workstations. Following up with clients to ensure optimal customer satisfaction.

Dec. 2015 - Jan.2018 **Capril Electrical- Electricians Mate**

Assisting in the installation of a variety of new electrification equipment in a number retails stores and offices. Running and installing a range of cabling, ensure adherences to CDM requirements as well as general labouring duties such as disposing of site rubbish and moving materials around the site.Supporting electrician and data cable engineers in automotive environment .Assisting in first line and second line installation .Installation of conduit/trunking .

Mar. 2013 – Sept. 2015 **Stafford Centre Walsall- EPOS Engineer**

Installation, testing and configuration of all parts of EPoS Chip & Pin systems, including structured cabling, according to Company standards and procedures Carrying out programme upgrades on site.

Feb. 2007 – Feb 2008 **Next retail store -Warehouse Operative**

Loading and unloading of deliveries, Manual handling, Lifting as well as general ad-hoc warehouse duties.

Dec. 2005 – Jan 2007 **Cadbury- Machine Operator**

Carry out all quality checks, maintain high standards of hygiene, operate the machinery, problem solving, picking and packing orders and transferring stock, both by hand and by forklift.

Feb. 2002 – Nov 2005 **DHL- Warehouse Operative**

Loading and unloading of deliveries, manual handling, lifting, picking and packing orders stock taking and general ad-hoc warehouse duties.

**Key Skills and Competencies**

I have excellent customer facing, communication and rapport building skills, as well as a thorough understanding of computer and networking concepts. I am physically fit, able to work in confined spaces, crawl and lift heavy objects. Through my experience I am able to prioritize in a complex, fast-paced environment. In regards to ways of working I am able and willing to work independently as well as a part of a team. Due to the nature of the work I am willing to work flexible schedules / shifts, unsociable hours and travel long distances where necessary.

**Educational Background**

June 1999 – Sept. 2001 **Babcock College A Levels (Business Administration).**

Sept. 1991 - June 1997 **Command Secondary School – GCSEs obtained.**

**References:** Available upon request.