**Stephen Beauchamp**

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DOB: 27/6/76

I am moving to Chalfont St Peter in 1 week.

**Personal Statement:**

I am a hard working and highly motivated individual looking to broaden my experience in a service engineer area, and use the skills that I have developed and learned in the breakdown and workshop manager industry, within a customer service field. Able to work as part of a team or on my own, I have good interpersonal skills and I thrive under pressure and always enjoy a challenge. I learn quickly and have good common sense. Having worked in this industry for over 9 years, as a frontline roadside technician and nearly 5 years within a management position, I have gained valuable experience . Since becoming a Branch manager I have thrived under the pressure. I work to deadlines and am sensitive to time critical jobs. I use my initiative to solve problems and work professionally to ensure customer satisfaction and that the guidelines and regulations of the company are upheld. I enjoy dealing with clients and knowing that I can help them during a very stressful and sensitive time gives me further reward and job satisfaction. During my time in the breakdown industry, I have had letters of commendation and won an award for coming in the top 5 agents in England for Britannia Rescue at the roadside.

I am looking to work with a company that can provide me with career development and opportunities for further professional development and training.

I have a full C1 license and own a car.

**Educational History:**

Kingston College, Kingston on Thames 2003-2005

HND in Motor Vehicle Repair part time course

Brooklands College, Weybridge. 1995-1997

GNVQ 7061-2 - Catering and Hospitality

Beverley Boys School, New Malden. 1988-1994

8 GCSE’s Grade A-C including English and Maths

**EMPLOYMENT HISTORY:**

**Imex Parts and distribution Weybridge**

**Branch manager April – Present made redundant 06/06/19**

Branch manager in charge of 5 staff and sales and delivery, Stock control, invoicing, next day TNT consignments and delivery to all outlet clients. Stock control, auditing, HSE, All aspects of the company but unfortunately they had to close the branch.

**Amey plc (fleet factor) Transport and logistics buying and purchasing manager**

**March 2018 - present.**

Manager of four branches of Amey Workshops. All purchasing and compliance for all vehicles in the fleet 300+. Job involved purchasing, invoicing, credit control, iso compliance, DVSA and Highways compliance, Health and safety. This is to name a few.

**WM Autos West Molesey Sept2016 to Feb 2018**

**Workshop Manager/Car sales**

To help in the start up of the workshop to start having paying customers through the door. Also involves car sales, which was high volume and managed 5 in one day.

***Beekay Engineering, Hammersmith,W6 ORA 2012-July 2016***

Branch Manager/ Tech. Duties included sales, targets, staff hiring, customer service, parts ordering and stock rotation. Profit and loss, special offers, meeting company targets and guidelines. Management meetings, Quality check all work done by staff. A very varied position with challenges me and I enjoy this.

***Kavanagh Motor Group*** 2011-2012

Green Flag roadside technician based in and around London. Mainly roadside repair and diagnostics rarely recovered as Green Flag prefer to repair. 97% repair rate roadside. Quick and correct diagnosis as we were always very busy.

***Automania Motor Group*** 2009-2010

Roadside Technician attending breakdowns mainly for contract work such as Royal Mail, Littlewoods, police call out jobs and other club work.

***National Rescue Group*** 2005-2010

Roadside technician, duties included attending breakdowns and lockouts within 30 minutes of receiving the call. Roadside diagnosis of breakdown and repair. Attend lockouts and effect entry without causing any damage to vehicle. Recover vehicle if un-repairable. Over 97 percent repair rate at the roadside. During my employment I was promoted to fleet manager with responsibility of the entire fleet of 30 vehicles. Health and safety at work and iso 9002.

***Dobson Sound Productions*** 2002-2005

Driver/installation engineer, duties included loading hgv with sound equipment. Driving to the venue, unloading and installing sound equipment and testing, De-rigging at the end of the event. Installation venues included Buckingham Palace, 10 Downing Street, Kensington Palace, Woodside and Banqueting House.

***Harvey Nash Plc*** 2000-2002

1st line Support analyst, duties included proving software support for over 2000 employees on the company network. I also provided hardware support when servers went down, Setting up new employee systems and patching in servers and phones.

***America First*** 1997-2000

Self employed shop manager selling mobile phones and accessories. Contracts with O2 and other networks which have ceased to trade, stock rotation and targets, attending conferences and hiring and managing staff.

References available upon request.