**Tejal Naik**

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**SOFTWARE ENGINEERING ANALYST**

Rich and insightful experience of 4+ years across End to End test support which includes analysis, design, development, testing and implementation of various web-based applications. Since July 2014 I have worked with a leading MNC, Accenture Services Pvt Ltd. I am an excellent communicator, with the ability to deal with issues which involve precision & accuracy.

**TECHNICAL SKILLS**

* Automation Testing
* Proficient in Selenium, Cucumber, RFT
* Git, Gerrit, Jenkins, Confluence
* Agile methodology
* AWS Architecture
* Performance Testing (RPT, Loadrunner, CA Wily)
* Java Development
* Android Development
* SQL
* Unix/Linux
* Junit, TestNG (Unit testing Frameworks)
* Microsoft tools

**ACHIEVEMENTS**

* Selenium Certified (2016)
* IBM RFT Certified (2015)
* IBM RPT Certified (2015)
* Accenture Agile Certified (2017)
* Young Achiever Award - Sept 2015
* Star of the Month – Oct 2016

**PROFESSIONAL EXPERIENCE**

**Project: Clydesdale Bank** *April 2018 – Present*

**Domain: Finance sector**

**Role: DevOps**

Clydesdale Bank plc is a commercial bank in Scotland. Formed in Glasgow in 1838, it is the smallest of the three Scottish banks.

**Role and Responsibilities:**

* Handling daily deployments and build schedules on Jenkins.
* Deploying functional fixes on various environments.
* Applying Calypso tool upgradation patches.

**Project: HMRC (HM Revenues and Customs)** *June 2016 – March 2018*

**Domain: Health and Public Sector**

**Role: Software Test Analyst – Functional /Automation Testing**

HMRC is a [non-ministerial](https://en.wikipedia.org/wiki/Non-ministerial_government_department) [department](https://en.wikipedia.org/wiki/Departments_of_the_United_Kingdom_Government) of the [UK Government](https://en.wikipedia.org/wiki/Her_Majesty%27s_Government) responsible for the [collection](https://en.wikipedia.org/wiki/Tax_collection) of [taxes](https://en.wikipedia.org/wiki/Taxation_in_the_United_Kingdom), the payment of some forms of [state support](https://en.wikipedia.org/wiki/Welfare_state_in_the_United_Kingdom), and the administration of other regulatory regimes including the [national minimum wage](https://en.wikipedia.org/wiki/National_minimum_wage).

**Role and Responsibilities:**

* Completed a thorough training of AWS architecture at UK Newcastle office and helped create a base of DevOps at IDC.
* Worked extensively on AWS tools such as Git, Gerrit, Jenkins, Confluence.
* Enabled smooth transition of IDC VM setup to AWS architecture. Resolved all the issues and concerns raised with respect to AWS setup. Trained IDC resources and upskilled them for efficient usage of AWS framework.
* Completed Selenium certification.
* Created two modules(14 scripts in total) on Selenium using Junit for UI testing to test field validations and mandatory field check.
* Worked with UK Test Lead in creation of Cucumber framework of UI and API testing and successfully created cucumber scripts that automate browser as well as API tests.
* Worked on Rest API testing with tools like Postman and Swagger.
* Worked under Agile methodology. Well- versed with agile tools – JIRA, Confluence.
* Understanding the business requirements (User Stories) and break them down into Test Scenarios.
* Writing exhaustive test conditions, test scenarios, scripts and data prep based on client requirements & Execution of Test Cases (Test Scripts).
* Manual and Database Testing through SQL Interactive and SQL developer. Well versed with SQL concepts and queries.​
* API testing using SOAP UI.
* Daily status with Scrum  Master, Product Owner and IDC Lead . Test Status tracking on JIRA.

**Project: DWP (Department of Work and Pensions – Universal Credit)** *March 2015 – May 2016*

**Domain: Health and Public Sector**

**Role: Software Test Analyst – Performance Testing**

DWP is the largest [government department](https://en.wikipedia.org/wiki/Government_department) in the [United Kingdom](https://en.wikipedia.org/wiki/United_Kingdom), and is responsible for [welfare](https://en.wikipedia.org/wiki/Welfare) and pension policy.Universal Credit is a [welfare](https://en.wikipedia.org/wiki/Welfare) benefit introduced in the [United Kingdom](https://en.wikipedia.org/wiki/United_Kingdom) in 2013 to replace six [means-tested](https://en.wikipedia.org/wiki/Means_test) benefits and tax credits: income based [Jobseeker’s Allowance](https://en.wikipedia.org/wiki/Jobseeker%27s_Allowance), [Housing Benefit](https://en.wikipedia.org/wiki/Housing_Benefit), [Working Tax Credit](https://en.wikipedia.org/wiki/Working_Tax_Credit), [Child Tax Credit](https://en.wikipedia.org/wiki/Child_Tax_Credit), income based [Employment and Support Allowance](https://en.wikipedia.org/wiki/Employment_and_Support_Allowance) and [Income Support](https://en.wikipedia.org/wiki/Income_Support).

**Role and Responsibilities:**

* Worked majorly on RPT for recording, parametrizing, standardizing, scripting of scenarios and analysis of post run graphs for performance testing on Live HP environment.
* Certified IBM RPT(Rational Performance Tester) with 91%.
* Have actively participated in identifying and solving RPT script errors faced in Internal Accenture environment as well as HP PT Environment. Regressively tested application when found with pages breaching the standard soft targets. Tested on multiple builds and patches after being fixed by Build team till all pages were within soft targets.
* Creation of SQL dataloaders and perl scripts for loading huge amount of data in HP PT environment for Performance testing of UC
* Modified the existing Performance/Memory utilisation tools and scripts to capture more detailed performance stats.
* Learnt creation of performance test results and inputs to management reports from statistics extracted from HP environment (HPOM, SAR, FREE and TOP, AWR) after Schedule runs. These graphs are used for analysis purposes to find out the application loopholes like exceeded CPU utilisations, Memory leaks, etc.
* Worked on CA Wily for detailed analysis of garbage collection, CPU-Memory utilization, response times of the application.
* Created shell scripts using ‘Free’ command which determines the memory usage of servers and a custom graph creation script to ease the task of manual graph creation post every run.
* Worked on final closure report issued to the client with the test details and maintaining internal result tracker with details of batch/online runs and their CPU-Memory and response times.
* Conducted a Brown Bag session for UC Test team regarding the basics of Performance testing along with RPT Demo and graph analysis.

**Project: DWP (Department of Work and Pensions – Universal Credit)** *September 2014 – Feb 2015*

**Domain: Health and Public Sector**

**Role: Associate Software Engineer – Java Developer/Automation Tester**

**Role and Responsibilities:**

* Worked as a Build resource in UC AMS team – Analysed , fixed , link tested approximately 20 live problems in production. Worked on Junit coding to increase code quality.
* Worked with problem management team for design document updation, problem document updation and rejection comments application to the documents.
* Assisted in manual, fat script and regression testing in 2 consecutive releases to expedite the process of closing live problems quickly.
* Tested over 45 problems as a part of regression testing and raised 2 defects while doing the same.
* Based on requirements in project, upskilled myself with Rational Functional Tester Tool and got certified with a 94% score. Certification Name: IBM Rational Functional Tester.
* Worked on Test script automation using RFT, Selenium Fitnesse.
* Created File Validator tool using Apache POI on Java. This tool takes SQL queries as inputs from an excel sheet which are run on various Databases and the output from the queries is in an Excel sheet  i.e. ‘Base’ file. The report generated from the application is exported in an excel file(i.e. Test file) which is then compared with the Base file to validate the values.

**EDUCATION**

**USHA MITTAL INSTITUTE OF TECHNOLOGY, S.N.D.T Mumbai - 2014**

*Bachelors of Technology*

* **B.Tech - 69.29%**
* T.Y.B.Tech – 62.04%
* S.Y.B.Tech – 63.08%
* F.Y.B.Tech – 59.36%

**PATKAR-VARDE COLLEGE Mumbai - 2010**

*Higher School Secondary Certificate*

* **H.S.C – 78.50%**

**YASHODHAM HIGH SCHOOL Mumbai - 2008**

*Secondary School Certificate*

* **S.S.C – 90.15%**

**PERSONAL DETAILS**

Name: Tejal Naik

Gender: Female

Nationality: Indian

Marital Status: Married

**Declaration:**

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Tejal Naik