ASHLEy

Wainwright

38 Sefton Avenue

Hove Edge

Brighouse

Hd6 2na

Mobile N°: 07764703057

Email Address: Ashleywainwright.1274@gmail.com

# Skills Summary

I am a highly motivated individual and like to make sure tasks are completed to a high standard in an efficient manner. I can work well on my own and within a team. I am a very approachable person and have some excellent customer service skills.

I have experience with servers and networking, antivirus, backups, routers, hardware and software installation and support. I have gained this experience while on the job. This includes the use of AD, Windows server 2012 and 2008. Mass software installation, the capture and deployment of custom Windows OS.

While I do possess IT experience I would welcome extra knowledge and training.

I do possess a full clean driving licence and do my own car so would be willing to travel for my job or exterior training. I also possess DBS certificate.

**References**

**Mark Thorley**

Number: 01422832070

Email: [admin2@rvhschool.co.uk](mailto:admin2@rvhschool.co.uk)

Ryburn Valley high school

Sowerby Bridge

Saint Peter’s Avenue

HX6 1DG

## Education

**GCSE**

English C (August 2015)

Maths C (August 2015)

Materials C (August 2015)

Art and design B (August 2015)

ICT BTEC Pass (August 2015)

Science core C (August 2015)

Sports education Pass (August 2015)

**A Level**

Art and design Pass (August 2016)

ICT BTEC DISTINCTION (August 2017)

# Experience

## Tesco (march 2016-september 2017 )

### Stock Controller

* While at Tesco I have worked successfully with a team and on my own.
* I have met people from all walks of life and responded to their requests.
* I have built excellent communication and customer service skills.
* I have learnt to use my time effectively.

***Ryburn Valley High school (September 2017 – July 2018)***

Apprentice ICT technician.

* While working at Ryburn Valley High school, I feel my skills and attributes have flourished. I have strengthened my team working and organisational skills.
* During my time I have working with servers. This includes the use of Windows server 2012 and 2008 and feel I am very confident with the tools and functions in these packages.
* I have used AD to assist the school in many ways, such as changing password. Setting up new users and assigning them work areas, adding them to the correct organisation, and setting up SMTPS.
* I have a lot of experience within the various versions of Microsoft packages, both in work and course work based.
* I feel my strengths within this job has been the hardware side. I feel I am very good at finding and resolving hardware problems, whether within a PC, printer or even a projector.

***Saint Gobain (July - Current)***

Service Desk Analyst

* While working at Saint Gobain I have perfected my skills in customer service and continue to grow in that area.
* I have expanded my knowledge in IT.

***Experience***

* Operating Systems, Windows (XP, 7, 8, 8.1 and 10) also some knowledge in linux.
* Window Server 2008-2016 including DNS, DHCP, AD and Group Policy
* OS & Software deployment
* MS Office
* Office 365
* G Suite
* Basic Networking including patching in network ports, making Ethernet cables and testing for faults in a line
* I have some knowledge of Apple Products
* Antivirus software such as Sophos and Macfee
* Remote access including team viewer and Microsoft remote connection

***Experience***

In my free time I like to spend some time with my friends or working on my motorbike.

I love anything with wheels.