###### Simon Baker

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**West Midlands**

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Nationality: **British** Mobility: **Car owner**

Date of Birth: **11 February 1975** Licence: **Full, clean**

## ***1.Personal Profile***

An ISEB/ISTQB certified Test Professional with in excess of 19 years extensive Test Management, Test Lead and Senior Test Analyst experience. In depth knowledge of and experienced in Agile, Waterfall, V-Model and RAD SDLC methodologies utilising the various information technology, test skills, test knowledge and test experience detailed in section 3.

8 years plus of proven test management and leadership experience. Management of both onshore and offshore test and development teams, from sizes 2 up to 20 plus staff. A further 10 plus years of senior test analyst and test analysis experience.

I pride myself on being professional, positive, ambitious, hardworking, self-motivated and reliable. I enjoy the satisfaction from working through and overcoming the tough challenges, ensuring the job gets done on time and to budget. I endeavour to keep any team I manage, lead or work on motivated and focused and I always strive to exceed the clients and businesses requirements, needs and expectations.

## ***2. Employment History***

**Bibby Financial Services:** Jan 2015 – To Present

*Senior Test Analyst – Platform Project / Test Lead - Technical Implementation Projects*

* Test Lead for the Construction Factoring Interim solution, Trade Factoring functionality and Technical Implementation Projects.
* QA leadership for UK Telephony, Global Server and Networks project testing.
* Test Consultation for improvements to BFS test practice procedures, standards and environment management.
* Providing Test Consultation services to BFS BA’s and Users around best test practise and procedures to aid with System test and User acceptance testing.
* Test Analysis of business processes, high level fluid requirements, complex system configuration and defects to formulate test scenarios and test scripts to test interim and full business system solutions.
* Provision of test estimates, run schedules and associated test documentation for Bibby platform projects.
* Leading Lessons Learned Workshops ensuring consistent Test Process Improvements.
* Test Analysis and execution of Financial Application(s), Interface and Reports.
* Telephony Configuration testing with 3rd parties (MiTel/Olive) and clients.
* Daily reporting of test activities to project and senior management.
* Daily liaison with Application Support Teams, Development Teams and 3rd Party Software suppliers in relation to code changes, defects and builds.
* Deputising for the Project Test Manager and Programme Test Manager at stakeholder and project meetings as and when required.

**Babcock International (Airports Ltd):** Jan 2014– Jan 2015

*Test Team Lead (Manager) – Airports Division*

* Test & Development Team Day to Day Management (15+ members)
* Test Analysis and Testing of Management Information and Data Repository systems utilising .NET and Oracle OBIEE technology.
* Test Manager for project test activities specifically for Pre-Factory Acceptance and client based Factory Acceptance Testing.
* Regular Test Reporting to Senior Management and Executive.
* Test and Release planning for test and build activities.
* Overall Project Plan Development and Test Task ownership, attendance of regular plan review meetings and provision of daily/weekly progress reporting against the project plan reports.
* Architect of design and development handover workshops from Development Team to Test Team.
* Test Plan and Test Specification creation and ownership.
* Leadership of daily SCRUM meetings.
* Test Management of complex data set creation and reviews
* Test preparation, test execution and defect logging for OBIEE Reports and Silverlight Dashboards.
* Defect Management of cross site defects, issues and bugs through the defect lifecycle using both in house bespoke applications and JIRA.
* Test Task management, daily workload allocations to test team and development team.
* Management and Monitoring of workloads to ensure a consistent throughput of work and productive approach to testing.
* Test Environment ownership of multiple test environments for acceptance of builds and hotfixes.
* Oracle database interrogation for environment issue identification and analysis via Oracle SQL Developer and liaison with environment management for resolution.
* Input into ongoing test process improvement following ISO standards.
* Scheduling and Loading of complex data sets into the test environments via a message simulator.

**E.ON IT UK Ltd:** April 2013– December 2013

*Test Analyst* ***–*** *Corporate Projects*

* Test analysis and execution using both Agile and V-Model methodologies.
* Functional test creation and execution using exploratory and standard test techniques of .NET client application(s)
* Participation and input into Sprint Estimation, Planning, SCRUMs and Retrospectives.
* Test and defect identification, investigation and management for System Test and UAT.
* Targeted regression testing of daily environment back flush of production code.
* UAT management, execution, coordination and support.
* System Test execution of system billing (batches) for the corporate sales tool, utilising UNIX shell scripts and Oracle PL/SQL packages and procedures.
* Test Environment Management of code releases into designated test environment, including handling of code merges and change request releases to test using Serena Dimensions.

**EDF Energy:** September 2011 – April 2013

*Test Manager / Test Lead / Implementation**Management - IT Projects & Transformation*

* Test Management of all test activities for the project work streams, including test activity estimations, attending project meetings representing test, daily reporting of test progress and project test team management.
* Test defect management through the entire defect lifecycle, escalation and reporting to the wider project team and stakeholders.
* Test management of legacy systems decommissioning, data warehouse, ETL, data and system migration testing activities for Commodities Energy Trading and Risk Management applications.
* Test Management of upgrades to Energy Commodities Trading applications.
* Management of System Testing, System Integration Testing, User Acceptance Testing, Disaster Recovery testing and Business Continuity testing phases, with management of Penetration testing using external 3rd party supplier.
* Responsibility for procurement of 3rd Party resource where internal resource was not sufficient or available.
* Test execution of generated test scenarios, test cases for products in test, defect investigation, logging and tracking for all issues found.
* Author and ownership of all Project Test Strategies, Test Plans and Test Completion Reports for each individual project work streams.
* Review and input to, analysis and sign off of Business Requirement, Technical Requirement and Technical Design documentation.
* Creation and review of Test Scenarios and Test Scripts for Energy Trading Application Integration Migration activity.
* Creation of traceability matrices for project work streams, including identification of test scenarios, scripts, environments and test data requirements.
* Test Consultation on test phases and test cycles with and project team and wider business.
* Creation, management and administration of HP Quality Centre work stream projects
* Test Environment Management of code fix releases and incremental code versions to complex trading test environments.
* System Integration and migration test execution of bespoke Energy Trading applications and systems across differing networks and integrated test environments.
* Test environment management of integrated energy trading environments designated for project testing and input into the regular test environment management conference calls.
* Test environment configuration of integrated energy trading environments and bespoke inter team applications.
* Project implementation, planning and management for project pre and post go-live activities.
* 3rd party supplier liaison with regards timeframes for code delivery and defect resolution and support for on and off site testing during SAT, SIT and UAT phases.
* Recruitment and management of project test resource.

**Severn Trent Water:** July 2011 - September 2011

*Test Manager – IS Test Assurance Centre – Projects Portfolio Test Management*

**Sogeti UK Limited:** May 2010 - June 2011

*Test Managing Consultant – IBM/DEFRA Business Reform Programme*

**Computer Sciences Corporation:** Nov 2007 - May 2010

*Test Manager/Test Lead (CSC Senior Professional) – NHS Project*

**Capita Plc – IT Services:** Oct 2005 - Nov 2007

*Test Lead Analyst / Project Test Lead / Test Architect – TfL - Congestion Charge System*

Cap Gemini, Telford, Shropshire: July 2005 - Oct 2005

*Senior Test Analyst – HMRC Account*

Training/Out of Employment: Jan 2005 - July 2005

European Travel: Jan 2004 - Dec 2004

**Centrica Information Systems:** Jan2003 - Dec 2003

*Test Analyst / Project Test Lead – Meter Unbundling Project*

**Centrica Information Systems:** Jan 2001 - Dec 2002

*Test Analyst / Test Automation – Gas Billing System / BG Home Website*

**British Gas Trading:** Jan 1996 - Jan 2001

*Assistant Business Analyst / Test Analyst / Team Lead/Test Automation – Tariff Gas Billing Systems*

***3. IT Applications, Systems Test Tools, Knowledge and Experience***

ISEB/ISTQB Foundation in Software Testing

In-depth Test Experience and Knowledge of:

Static/Dynamic Testing, Unit Testing, Smoke testing, CIT, System Testing, FAT, SIT, UAT, OAT, BAU and DR testing. Regression Testing, Functional Testing, Non-Functional Testing, Usability Testing and Acceptance Testing.

Test Management Experience and solid understanding of:

Security and Penetration Testing, Performance Testing, Load Testing as well as Automation testing and test frameworks.

MoSCoW Requirements Prioritisation, Risk based testing and RAID logs and tools

HP Quality Centre & QA Administration

JIRA, Rapid Reporter, Fiddler2, RFHUTIL test tools

IBM Rational ClearQuest and Rational ClearCase

IBM WebSphere MQ v6.0 Admin (IBM Certification), IBM WebSphere Message Broker and IBM DB2

Knowledge and User Experience of: ETRM (Energy Trading and Risk Management - SunGard Aligne) test management and execution

Messaging Experience of: TIBCO Rendezvous Messaging/Routing Software, MSMQ V3.0, XML, HL7 and Ensemble messaging

Fiddler2 web debugger, XML Spy reader and FileZilla (3.0.6.2) file transfer tool

Oracle PL/SQL Developer, Oracle Applications, Oracle SQL (v9.2 – Oracle 10g) and TOAD

UNIX OS (Putty)

Serena Dimensions (12.2.2) Release Management tool

MS SharePoint Server and PVCS Tracker documentation versioning control applications

Citrix XenApp/ICA,

. NET Applications (2.0, 3.5, 4.0), Java and VB

SQL Server (2008) Management Studio, SQL Server (2008 R2) Report Builder 3.0

Windows OS - XP, Vista, 7 and IE6/7/8/9/10 and all Microsoft Office Applications

## ***Education***

1986 - 1991 **Lyndon Comprehensive School, Solihull, West Midlands**

GCSE English Language, English Literature, Mathematics,

Commerce, Geography, Technology

1991 - 1993 **Solihull College of Further Education, Solihull, West Midlands**

BTEC Photography and Computer Aided Design

### ***4. Interests and Hobbies***

My interests include, socialising with family, friends and colleagues. Activities include regular exercise of all sorts, Formula 1, rugby, reading, travel and cinema/film.