Muzeeb Mohammed

DevOps Engineer (AWS)

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A highly competent and organised IT Infrastructure administrator with experience of software procurement, installation, administration & compatibility. Possessing a proven ability to assist with the day-to-day running of an IT department and it’s business IT systems. Extensive knowledge of monitoring and controlling data security within guidelines to ensure compliance and report on possible improvements. Well mannered, articulate and able to act as point of contact for colleagues and external clients. Looking for a suitable systems/IT Infrastructure administrator position with an exciting, innovative and ambitious company that offers room for progression.

**AREAS OF EXPERTISE**

Amazon Web Services

Chef

PowerShell

GitHub/BitBucket/Jenkins.

Server/Application Migration

ColdFusion Administration.

Microsoft IIS

Windows Active Directory

Project management

Server Configuration

Technical support

VMWare Technologies

Virtualisation

Security products

SQL Server Database Management.

**WORK EXPERIENCE**

**Brandworkz – London**

**DevOps Engineer Jan 2013 - Present**

Acting as technical lead to identify and implement solutions to problems affecting IT services. Providing 2nd Line and 3rd Line support over the telephone, remotely and face to face to clients & internal staff members.

**Achievements:**

* Infrastructure Migration from on premise to Data Centre.
* Have successfully migrated the DEV, QA and Production environments of the application to Amazon Web Services.
* Have successfully migrated the Jira and Confluence applications to Amazon Web Services Cloud.
* Maintained SLA levels of 99.8 % of all services/applications throughout the period of employment.

**Responsibilities:**

* Installation and maintenance of all systems within a client’s digital environment.
* Database Administration (MS SQL Server)
* Reporting weekly on the status of backups of all systems Data as a part of Disaster Recovery.
* Performing quarterly Disaster Recovery Simulations on Amazon’s Infrastructure.
* Automating any new functionalities/changes using scripting. (PowerShell, chef, CloudFormtion)
* Setting up FTP/SFTP for clients for faster and secure file transfers.
* Setting up and maintaining External DNS system using Route 53.
* Generating and Installing/renewing SSL certificates for clients on servers/Amazon Load balancers.
* Design, implement and maintaining the complete process of disaster recovery using onsite and offsite backups.
* Producing documentation on operational, system and user procedures & guidelines.
* Building, configuration and troubleshooting of servers (windows/Linux) and desktop hardware.
* Providing advice on selection and purchase of IT equipment.
* Maintaining maximum availability of supported services for users.
* Implementing and managing Active Directory.
* Monitoring the progress of third-party maintenance contract suppliers.
* Ensuring that support calls are logged and handled effectively and efficiently.
* Ensure adequate antivirus protection & solutions are maintained and updated.
* Be responsible for the installation, configuration and on-going management of systems, workstations and networks
* Build High Availability Server Environments
* Provide technical guidance and advice to the development team and our customers
* 24/7 monitoring of all the web applications/servers/processes. (107 sites) using Amazon Cloudwatch and third party applications.
* Data Protection and Backup of Server Environments
* Updates, patching & security of environments
* Monitor servers, storage, applications, services and back-up systems
* Administration of AD, DNS, firewalls, backups, and Atlassian Jira and Confluence.
* Provisioning, configuration and maintenance of Machines on AWS
* Quarterly Infrastructure Audit and Resource Optimization to save costs.

**Wenso Solutions-London**

**2nd Line Support Analyst June 2011-December 2013**

* Supporting users on Windows 2003 / 2008 server, XP / 7 operating environments.
* Desk side / Email / Phone & Remote Support via Tivoli & Remote Desktop Connection.
* Active Directory Administration including Exchange 2003 / 2007 & 2010.
* Support of Microsoft Office 2003 / 2010 suites Outlook email client.
* Install/configuration of standard PC (workstations) / Laptop build o Hardware support of pc’s and peripherals.
* Authored training and Incident / Change Management; process documentation for team members of the service desk.
* Resolve technical incidents, problems and ad hoc issues as directed by the Team Manager.
* Use of Helpline incident system on a daily basis to raise, track and resolve incidents / RMS (Service) and Work Requests for users.

**Evolutom- London**

**Test Analyst Feb 2009-March 2011**

This project covers all functional areas of a Health Care Centre which includes Patient Module,

Doctor Module, Bill Module and Inventory Module. It is a highly automated system for Patient

Registration, Maintaining Patients Treatment History, Hospital Billing, Patients&#39; Record, Complete Diagnostic Reports and Accounting with detailed reports generated about the patients, fees collection and accounts.

* Understanding the Requirements and Functional Specifications of the Project.
* Identified Test Scenarios required for testing.
* Participated in designing the Test cases.
* Prepared and Executed Test Cases as per System Requirements.
* Performed various black box testing Methodologies like Functionality Testing, Usability
* Testing and Regression Testing.
* Defect Reporting and Tracking using Bugzilla 3.2 and Track+ 3.7.
* HP QTP 11.0 was used to generate automated test scripts for functionality.
* Created and Implemented Customized Hybrid framework.
* Test Management (Test Case Execution and Defect Reporting) using HP QC 10.0.
* Extensively performed Manual Testing process to ensure the quality of the software.

**QUALIFICATIONS**

* PG Diploma in Enterprise Systems and DataWarehousing from University of Greenwich. (2007-2008)
* Bachelor of Engineering (Jawahar Lal Technological University-India)
* MCTS (Database Administration SQL Server)

**PERSONAL SKILLS**

* Passion for information technology and a willingness to learn
* Technically minded
* Pro-active
* Analytical

**PERSONAL DETAILS**

Muzeeb Mohammed

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DOB: 14/06/1983

Relocation: YES

REFERENCES – Available on request.

Notice Period: 4 Weeks