M. ASIM KHAN

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**PROFILE**

I am hard working and self-motivated individual with strong problem-solving analytical skills. My passion and self motivation have always kept me going since I started my career in 1998 from education to jobs. I didn’t give up no matter what my circumstances were, I am still so enthusiastic to become part of a best team. I have Masters of science in IT, Bachelors (HONS) in IT, and certifications including A+, CCNA, MS SQL DBA.

I am looking for suitable position where I can enhance my knowledge, skill and gain more experience in what I have studied, I can programme in .net C#, html, css, php. I am good in relational Database design, normalization, creation and modelling, OLAP / OLTP, OOP Analysis, Data warehousing, Data SCD, denormalization, data mining using MS BIDS, ETL, UML. I have also studied and worked in oracle 11g during my MSC at Sheffield Hallam University. At university I worked on logical database design, creation and administration, backup and security. I am fully aware of ITIL process and project management, I provide some of my work samples, related to SQL, SSIS, SSAS, ITIL, Agile, scrum, product backlogs, sprint backlogs, Prince2.

I have been part of many commercial and academic projects related to software development, web services using .NET & MVC, Java OOP, database design, IT project management, ITIL design and implementation, web development, ISP development, Network management.

I have been part of many database projects during my MSC. Which included designing database from scratch, development, OLAP, ETL and implementation with Asp.net, java or PHP.

**Key Skills & Technologies**

* Software development life cycle
* Visual studio 12 .NET / C#
* Microsoft IIS
* Wamp apache / mysql / php
* MS SQL Server 2014
* Joomla / wordpress
* Adobe Dreamweaver
* Adobe photoshop
* Oracle 11g
* Filezilla

IT Technical Advisor | DSGI Plc Sep 2009 to Sep 2019

* I worked as 2nd line Software support. I used my technical, analytical and interpersonal skills to deal with software issues. My job was home based remotely using SharePoint applications, office 365, Citrix, ServiceNow/Jira for creating new incidents to live drive and Jira for internal ticket management for cloud server issues and logmein for remote sessions.
* I used to deal with software / hardware / network and cloud computing issues via remote support as per service level agreement.
* I used to elicit, analyse, plan and implement solutions related to Apple or Microsoft based systems.
* I used CMR for incident logging / Aspect for time management / Citrix / GoToAssist / LogMeIn for remote sessions / internal booking systems / tracking systems / Insurance systems for validating SLA's.
* I used to Install, configure, troubleshoot Mac machines, MS Windows (10, 8.1, 8, 7) Laptops / desktops / Tablets (Apple, Android, Microsoft)
* Ms Office (365, 2019, 2016, 2013, 2010, 2007, 2003), Outlook, Security, Component & Peripheral configurations (Wired / Wi-Fi printers, fax includes Hp, Kodak, Epson, Canon), System installations, Network Support (all type of router configurations includes Cisco, Netgear, D-Link, Syslink)

SAP Operative | B|Braun Medical Mar 2008 to Sep 2009

B. Braun Melsungen AG is a German medical and pharmaceutical company, which has offices and facilities in more than 50 countries.

* Worked on SAP Sales and Distribution, receiving orders, arranging collections of stocks, checking orders after collection, checking batches and serials, confirmation orders, invoicing and dispatch.

Web developer | Bizbees Jun 2007 to Dec 2007

I started my job as web developer. I was part on website development projects. I was working in Asp.net, C sharp, html, dhtml, css, php, asp.net, dreamweaver, photoshop, flash scripting. Job was to to design database, normalise up to 3rd normal form. Create use cases, ERD, working on front end, extract classes and objects after requirement elicitation. Due to family I had relocate, hence why I left the job.

IT Coordinator | Beaconhouse Jun 2005 to Dec 2006

University, college, schools.

* IT service management, mentoring staff, upgradation of equipment, installation of application and system software and hardware to meet teaching staff and students needs. Making sure security of BCAL, Student firewall, Keyword monitoring, liaised with Head office, administration and teaching staff, also managing accounting application, fees vouchers, budgeting.

Network Support Engineer | Comsats Jan 2003 to Jan 2004

COMSATS University and Comsats Internet Services (CIS) is the pioneer Internet Service Provider (ISP) of Pakistan

* I started as 1st line support and progressed to 3rd line and managing team of customer service advisors. My responsibilities were Incident Logs, Problem analysis, Troubleshooting, Network configuration, Routing, Switching, Cabling, visiting business customers on site, checking their equipment, configuration, security, line testing

ICT Technician | Saturn Technology April 1999 to Dec 2002

After leaving school in 1998, I did A+ hardware course and started my first job ICT Technician, my responsibility was to maintain pc hardware and software. Which includes hardware troubleshooting, upgrade, software setup, troubleshooting.

**EDUCATION & QUALIFICATIONS**

MSC IT Professional Sheffield Hallam University

* Logical Database & Design
* Microsoft Business intelligence
* Integration Services- Analysis Services
* Data mining Algorithms
* Data mining models
* Physical Database & Design
* Data Warehousing
* Web & Database
* Web Application Design & Modelling
* Web Services (Asp.net, MVC, C#, MS Sql 2008)
* IT project Management
* Oracle 11g
* Java
* MS SQL
* Industrial Expertise
* Organisational dynamics
* Research Principle & Practice

Microsoft SQL Server Certification. Sheffield Hallam University

I did training in Sheffield Hallam University for Database modelling & design, Database creations and Database administration. Passed DBA certification at Microsoft.

Oracle 11g Training Sheffield Hallam University

I did complete training of Oracle 11g during my MSC at Sheffield Hallam University in 2012 and 2014.

BSC Information Technology (HONS) Allama iqbal open University

* Calculus
* Statistics
* Discrete mathematics
* Digital logic & circuit design
* Data structures with c++
* Turbo C
* Operating System
* Object Oriented Programming Java
* Oracle 8i
* SQL developer 7
* Web and design
* Network administration
* IT Marketing

Trainings & Certifications:

* Microsoft BIDS , Data mining, SSAS, SSIS
* MTA SQL administration [2014]
* Java OOP [2013]
* Oracle 11g [2012]
* Windows 8 [2012]
* Apple Mac OS [2010]
* Windows 7 [2009]
* CCNA [2006]
* Oracle 8i [2004]
* A+ Hardware, Software [1999]

**INTERESTS**

Web design, database design, graphic designing, online shopping, reading books and finally I love long drives.

**REFERENCES**

References available on request.