# JODY STOLL Curriculum Vitae

## PERSONAL DETAILS

**NAME:** Jody Etienne Stoll **DATE OF BIRTH:** 28-Jun-78  
  
**HOME ADDRESS**: 19 Oakholme Avenue **NATIONALITY:** British  
 Worksop  
 Nottinghamshire **MARITAL STATUS:** Married  
 S81 7LH **SEX:** Male  
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**[](http://lnkd.in/hgnZJr)CRB:** Enhanced CRB check (2014) **MICROSOFT Cert ID #:**3255713

**CONNECT:**

I have worked in IT for almost 20 years, the last 7 years as an Independent Contractor since redundancy in 2010. Working in IT is constantly challenging and evolving yet I find extremely interesting and rewarding. I believe myself to be a confident individual, yet humble and am able to adapt to people whatever level or needs that they have. I work effectively in a team environment just as effectively as I work on my own and am resourceful and adaptable. I am constantly rising to new challenges and am dedicated to learning in all aspects of life.

On a personal level, I believe myself to have good communication skills, both verbal and written, and have the ability to empathise with people whatever their needs and background. This has led me to work as a listening volunteer with an internationally known charity and is something that I am dedicated to and rewarding.

I am a keen runner take part in various events, which I found a great challenge both mentally and physically and this taught me a lot about myself and was great from a character building point of view. I am currently studying for a degree through the Open University as I am committed to learning, as much for the enjoyment and the challenge.

## EDUCATION, QUALIFICATIONS & COURSES

1989 ‑ 1995 All Saints Comprehensive School, Broomhill Lane, Mansfield, Nottinghamshire

Microsoft Certified Professional Installing, Configuring & Administering Windows 2000 Server

9 GCSEs 1994 Information Technology, English Language,  
 Geography, English Literature, History, Science \* 2, Mathematics  
 Religious Education

Microsoft M2277 Implementing Managing and Maintaining a MS Windows Server 2003 Network infrastructure.

Microsoft M2072 Administering MS SQL 2000

AS Level 2007 Grade C Sociology

Diploma 2012 Distinction Clinical Hypnosis and Mind Coaching

Diploma 2012 Distinction Neuro Linguistic Programming (NLP)

VCA-DCV Jan, 2014 320 VMware Virtualization Certified Associate –Data Center Virtu

## EMPLOYMENT

**08/2019 – Present – Contract Position – Wilko Retail Ltd – Worksop, Notts, - Technical Analyst**

Contract position to support the current Windows Applications Team in the support of Active Directory, SCCM, Software Packaging, 3rd Line Windows Server and End User Support, as they transition to a new Office 365 Tenancy using Exchange Online, Office 2016, Intune MDM.

**10/2017 – 08/2019 – Contract Position – Bank for International Settlements (International Organization)– Basel, Switzerland - Senior Systems Engineer – (Contract Extended)**

Contract position based in Basel, Switzerland, for a Central Bank for the Central Banks working on the newly created Client Service Delivery team as a result of Project to insource many aspects of Client Services from outsourced provider. Currently working on End User Computing project in which duties include software packaging and distribution using PowerShell and Admin Studio, implementation of a new SCCM current branch to facilitate a Windows 10 upgrade. Working with banking traders amongst others to support their day to day IT operations in a BAU and project capacity. Duties include, software packaging, AD administration, GPO, ATP, Avecto for application whitelisting and privileged access, Image creation, server builds, desktop rollouts as well as working with 3rd party vendors and outsource providers.

**02/2016 – 10/2017 – Contract Position – Experian Consumer Services – Office 365 Migration and messaging Engineer– (Contract Extended)**

Contracted to develop and lead the migration from Exchange Server 2010 to Microsoft Office 365 Exchange Online for Experian Consumer Services. Implementation of Exchange Hybrid server, implementation of OKTA identity provider to secure O365 access using OKTA Client Access policies, 2FA for offsite access, preparation of existing Exchange infrastructure including Windows Server 2008, 2012 and 2016 and Active directory, Microsoft Intune, Azure AD, Azure Active Directory Connect and migration of mailboxes.

Other work included being the point of contact for BAU and SME for all things messaging related including Cisco Ironport, patching and Exchange administration, producing documentation for handover to support staff. Work included deployment of Office 2016 ffrom Office 2010 for staff to facilitate the migration into Office 365.

Due to my work with OKTA I was also tasked with the integration of Salesforce into OKTA using SAML and JIT to provide single sign on.

**03/2015 – 12/2015 Contract Position – Experian - Senior Wintel Infrastructure Systems Engineer (contracted extended twice)**

Senior Wintel Infrastructure Systems Engineer Services for web driven environment comprising 3000+ servers providing services for household names such as Credit Expert, Auto trader and services for a number of UK and US Banks. A large aspect of this role was migrating websites and applications from a 3rd party to a purpose built in-house datacentre in the UK and as well as the United States. The 3rd party environment hosted Windows 2003 servers and the project scope were to migrate to Windows 2008R2 and Windows 2012R2 and IIS6 to IIS8 including build of OS and deployment of applications and websites .Much of this work undertook analysis of the legacy environment and working with application teams to understand the function prior to migration. Working extensively with Business Analysts and Programme Managers, role involved all aspects of design and implementation of Dev, Stage, QA and Production environs and documentation to NOC and Support Teams. Major Projects included Migration of SoftCo R8 Document Management System to new environ, migration of Contact Centre contact management system and migration of a number of smaller Microsites:

Technologies and Duties Involved:

* Deploying new server environments running Microsoft Windows platforms including IIS following ECS standards and practices.
* Remediation of Windows 2003 environments.
* Administration of SCCM 2012 for deployment of software and Security Updates to Server Estate
* Big IP LTM F5 Load Balancer, NetBackup Backups, Trend Antivirus, Active Directory, etc.
* Management of virtualized environments utilizing platforms such as VMware ESX and Citrix.
* Management of security related initiatives (PCI) and implement solutions for all audit findings
* Implement disaster recovery strategies for all assigned projects
* Perform web and application failovers between data centres on a regular basis for testing and validation.
* Perform capacity planning and provide recommendations to enhance performance.
* Diagnosis and resolves advanced system performance, communication, and throughput problems. Manages vendor personnel when escalation is required.
* Engineer, develop, and implement various Enterprise Level Solutions running on Windows 2003 & 2008 Servers
* Manage hardware platforms (Dell, HP, Blade, etc.) and create OS base images for each platform
* Complete application deployments to production and pre-production utilizing tools such as SCCM
* Responsible for level 2 on-call escalation (including after hours) and performs troubleshooting for all critical situation events.
* Assigned as point person for the data centre operations team on intermediate business projects.
* Liaise between data centre operations and other organizations to gather proper requirements and understand business needs.
* Performed role of technical lead on projects such as deployments or migrations
* LLD, TDD, HDD + all aspects of documentation, Visio designs and configuration information.
* Monitor infrastructure incident queue requests and complete tickets within pre-defined SLAs.
* Mentor and cross trains other system administrators and engineers within data centre operations
* Completed weekly and monthly status reports to management that outlines what work has been accomplished and what work is planned for the upcoming future.
* Create, manage, and execute production change requests related to all infrastructure enhancements
* Implemented VCOPS Capacity Management Deployment and Reporting for UK/US VMware Estates
* Primarily focused on administration and support of ECS servers hosted within the UK, however would cover support and deployments for US based servers across time zones.

**04/2014 – 02/2015 – Contract Position - Avant Homes Ltd – Technical Architect and Lead Migration Consultant (Contract extended twice)**

Working for a Construction Company with 7 Office locations throughout the UK embarking on a project for a large desktop & server migration to a centralised secure data centre. Avant has grown as a company by acquisition and from an IT perspective were not integrated. The remit of the role is to identify and discover legacy systems in operation throughout the business and document accordingly followed by design and implementation of new systems. The design and implementation of the system has had to take into consideration the nature of the company’s users, from office based staff to remote building site based staff and the challenges that this has presented.

Over view:

* AD Domain Migrations from Microsoft Server 2003/2008 R2 to 2012 R2 including Microsoft Exchange Migration from 2003 to 2013 completed within scope. PowerShell / VB Scripting skills undertaken to help complete requirements.
* HP 3Par 7200 SAN, HP DL380Gen8P, ML350Gen8
* Windows Desktop refresh from Microsoft Windows XP/7 to Windows 8.1. VDI Solution delivered through Citrix XenDesktop 7.5 integrated with VMWare 5.5 delivered from 2 x Equinix datacentre in Slough over MPLS network. User interface through HP t410 Smart Zero clients (including publishing of some applications through XenApp 7.5) as well as HP Laptops for remote users.
* SCCM / SCOM 2012 R2 implemented & configured within new infrastructure. Application / package management & deployment used for required software (i.e. Microsoft Office 2013 & other 3rd party applications).
* Documentation produced & provided, from discovery to individual project phases (LLD’s / HLD’s / PID’s / PDD’s).

**10/2013 -04/2014– Contract Position – Experian Global Technology Services – Datacentre Integrations Consultant (Contract extended once)**

Working with Experian for a third contract after successfully working on a contract (see below), this time for an integrations project to technically facilitate datacenter and application migrations from Experian remote offices in the UK, Norway, Denmark, Spain, Monaco, Italy and the Netherlands to the Nottingham Data centre. Working with stakeholders, 3rd party suppliers as well as local staff, this has been an extremely demanding project due to the security and sensitivity of the data as well as tight time constraints. Main Technologies involved have been

* VMware
* Windows Server 2012/2008R2/2003 Windows 7
* Symantec Netbackup
* Platespin, Vmware Converter
* PowerShell
* BMC Bladelogic for systems management deployment
* Auditing of existing and ‘unknown’ systems
* Patching of servers

**10/2013 – Contract Position- King Edward VI Academy –-SCCM 2007 to SCCM 2012 Migration**

Contract to perform an upgrade of SCCM 2007 to SCCM 2012 and implementation of Endpoint Protection across workstation and server estate. Migrated collections, applications and queries and upgraded SCCM client across all devices and created Software applications and packages for deployment to user.

**09/2013 – Contract Position - Implementation Consultant XMA Ltd**

Short term 1 week contract to migrate servers from Windows 2003 to Windows Server 2012 R2 server Active Directory solution, and expand network and subnet range for additional future devices

**08/2013 – (2 Weeks) Contract Position - Wintel Implementation Engineer -Ergo Ltd**

Short term contract for Windows 2012 Server upgrade and Exchange Server 2013 cross forest migration at a client site for Ergo Ltd. Creation of new Windows 2012 Servers and migration of Active Directory domain objects using ADMT, migration of mailboxes and AD attributes, migration of file data from existing file servers to new servers and implementation of OS based Windows 2012 disk deduplication feature. Finally, redeployment of existing IBM server hardware for a new deployment of Windows 2012 RDS Server based deployment of a number of virtual applications accessible to users externally via MS UAG 2010 SP3.

**07/2013 – 08/2013 (2 weeks) Contract Position - Windows 2012 Hyper-V Cluster Migration and Wireless Network VLAN & Office 365 Prep– CTS Ltd**

Contract to upgrade Wintel server estate to Windows Server 2012, including domain controllers, file and print servers and underlying Hyper-V hosts and to migrate from SCVMM 2008 to SCVMM 2012 and implement SCDPM 2012 across an education campus. Also prep for Office 365 by installing and configuring ADFS and pilot test of Office 365.

The second part of the project was to implement a BYOD network and separate their existing Aero hive wireless network infrastructure from the wired network by implementing a number VLAN’s. This involved the provision of layer 3 switching at the core

**01/2012 – 07/2013 Contract Position - Experian Global Technology Services, Wintel Infrastructure Engineer, Nottingham (contract extended 5 times)**

Secure financial services in contract position at Experian Plc, Nottingham, within a large, secure datacentre environment as Wintel Infrastructure Consultant & Engineer as part of the group Global Technology Services team working on a large scale strategic client migration of some 500 servers from earlier Windows server versions to Windows 2008 and 2008 R2. I produce the Low Level Design from the scope of the high level design to tailor a workable and usable solution. Primary technologies that I am working with on a daily basis include, BMC Bladelogic, VMware Vcenter, VMConverter, Platespin, HP C-Class Blades (BL460), Dell R7xx, HP Proliant DL’s, Windows Server 2000, Windows Server 2003, Windows Server 2008/R2, Windows 2012, IIS, SQL 2008/2012 clustering, Windows failover clustering, Active Directory.

Typically working with a project manager and Technical consultant and liaising with 3rd party and external clients to investigate ,produce and deliver a solution for Experian corporate customers in a timely, efficient and robust manner. Due to the nature of Experian’s business, security is always at the forefront of all solutions produced and thus documented accordingly.

**07/2012 – 08/12 (2 week Contract) Mount Carmel High School, Virtualization & Server refresh**

Short term 1 month contract to design, install and document a new MS Windows server 2008 R2 Hyper-V solution atop newly purchased Dell R610 and MD3200i iSCSI SAN hardware. I p2v’d and rebuilt old physical servers as VM’s, including file servers, and web server. Upgrade of DC’s to Windows 2008 R2 and installation and configuration of MS SCDPM 2012 to replace backup exec to backup newly created virtualized environment. I provided basic training to onsite network manager on how to administer the environment and the creation of VM servers using a mixture of the built-in windows tools and MS VMM 2008 R2. Finally, performed migration from MS ISA 2006 rule set to MS TMG Server.

**06/2011 - December, 2012, Contract Position - ISA 2004 migration to TMG/Exchange 2010 Edge and Forefront Email Hygiene Project, CGI Logica Group Plc. (Contract extended 4 times)**

To prepare Low Level Design, to introduce TMG 2010 Server, Exchange 2010 Edge role and Forefront protection for exchange server and to decommission existing ISA Server 2004 and Clear swift MIMESweeper for SMTP. This project is for a national infrastructure company as part of a larger transformation project to Exchange Server 2010.

The Logica group Plc is major international services organisation. This project has been extensively process driven in order to comply with ITIL and Service Level Agreements.

* Design, Prepare and receive sign off for LLLD of TMG/Exchange Edge and FPES
* Arrange for the Procurement of software and hardware as necessary
* Liaise with stake holders as necessary
* Carry out the technical installation of the TMG/Exchange Edge/FPES as per the agreed LLD
* Decommission redundant ISA 2004 and MIMESWEEPER for SMTP
* Produce post implementation documentation for BAU support

**04/2011 – 06/2011 Contract Position - Server and Desktop refresh & Exchange 2010 & TMG Implementation – CTS Ltd**

Contract to implement Wintel server environment and Desktops to Windows 7 x64 using Microsoft MDT for two secondary schools and to decommission an active directory (admin domain) and migrate users and data to the larger curriculum domain. Also to implement Exchange Server 2010 and TMG server which also incorporates Exchange Server 2010 Edge and Forefront protection for exchange server as well as providing content and cache filtering for student and staff members.

* Windows Server 2008 R2 Domain Controller Upgrades
* Implementation of Group Policy Objects
* Implementation of Hyper-V 2008 Cluster atop Dl380’s and Windows 2008 R2 failover cluster and p2v of servers
* Implementation of Dell iSCSI SAN, MD3200i
* Windows 7 x64 Deployment using MDT 2010 to some 150 workstations
* Microsoft Threat Management Gateway Installation for Email protection, firewall and Web proxy
* Microsoft Exchange Server 2010 Installation
* Microsoft SCCM 2007 R3 Installation
* Deployment of Forefront Security to client workstations via SCCM

**12/2010 – 08/04/2011, Contract Position - Infrastructure Support Analyst ,The Danwood Group Ltd**

4 month contract to provide infrastructure and support services for their data centre and Wintel environment comprising of Windows NT, 2000, Windows 2003 and Windows 2008 servers in a 39 branch site topology. This role has had a 60/40 split to it in terms of 60% project work such as designing and documenting processes as well as carrying out an Active Directory upgrade to their physical Windows 2003 servers to Windows Server 2008 R2 in Server core mode running on VMWare Vsphere 4.1 platform. The remainder 40% has had a bias toward 2nd and 3rd line technical support, dealing with escalations from the support desk team, ranging from issues such as Exchange server 2003, Windows XP/Windows 7, MS Office, remote VPN users, data backups using Backup Exec and DFS/R for branch servers. Part of this role has also seen me carry out administration and migration of the Act CRM database to new servers, following Danwood Group acquiring and assimilating another company.

This contract has enabled me to combine the skills and experience gained in previous employment, such as design and installation work with hands on support role, working with members of a team as well as working independently. Technologies that I have had exposure to during this contract have included, Windows Servers including 2000, 2003, 2008 and 2008 R2, Server core versions of 2008, Active directory sites and services, DNS, DHCP, IIS, Windows Client OS’s, Acronis, SCCM, SCOM, Windows Deployment Services, BDD, Sage Act! 2009 CRM, MS CRM Outlook Connector deployment, Backup Exec, VMWare VSphere 4, HP DL380, Dell Servers, Microsoft Exchange Server 2007, SQL Server 2008, Sharepoint Server, Forefront Client security and Threat Management Gateway, Terminal Services, System Center Data Protection Manager (DPM), SCVMM and Hyper-V. This role has also required me to write extensive documentation of processes and procedures of the project work that has been undertaken where none existed previously with the ITIL framework in mind.

**08/2005 – 12/2010 – Permanent Position - Technical Consultant, Class Technology Solutions Ltd**

Architecture, Design, Installation, configuration, maintenance and provider of consultancy and design solutions for Windows 2000,Windows 2003,and now Windows Server 2008 including x64 in Active directory networks primarily for the public sector, predominantly education, throughout the country. Along with the main Windows based server platform that I manage for four 1000 pupil + secondary schools, I have installed and deployed Microsoft Exchange 2003/2007, Microsoft ISA Server 2004/2006 with MS Outlook Web access, Remote access and Virtual private network access, Navaho Team CAT content and remote file server access, as well as the installation of the Moodle Virtual Learning Environment.

To provide network infrastructure by installing Switch’s from manufacturers including Cisco, 3com, D-Link, Netgear and HP Procurve switches. These particular projects have been particularly challenging to implement to allow the schools to deliver the latest software and multimedia content to the desktop.

My main duties and roles include:

* Design, Migration and Installation of new networks and infrastructure in education establishments utilising Windows server 2003/200/2008R2 Active directory, DNS, DHCP, IIS, Exchange 2003, ISA Server 2004/2006,Moodle Virtual Learning Environment
* Installation and support of SAN infrastructure into education environment for Virtualization.
* Design, configuration and implementation of Active directory, group policies, file and print, shared directories, WSUS and Sophos antivirus
* Design, configuration and implementation of Windows XP SP2 operating system PC/Laptop estate using remote installation techniques such as RIS and ghost
* Backup and restore using Veritas Backup exec 8.0, 9.1, 10, 11 and 12
* Sophos Antivirus along with the Enterprise Console, Kaspersky Antivirus and McAfee EPO.
* Application (MSI) packaging using Win install LE and Admin Studio versions 5 and 6 for distribution using group policy or SMS/SCCM 2007
* Design, Upgrade, Installation and Maintenance of Exchange 2000/2003/2007 organisations
* Implementation of Windows Server 2003/2008 Terminal Server environments.
* Implementation of MS ISA Server 2004/2006 so as to allow remote network access, content filtering, VPN, server and resource publishing to internet.
* Implementation of Aruba 2400 managed wireless solution.
* Installation and deployment of a Windows Server 2008/2008r2 file and print servers.
* Installation and deployment of a Windows Server 2008 System Center configuration manager 2007 (SMS Server 2007).
* Installation and configuration of Microsoft Small Business Server 2003 into a small business environment.

**05/2001 – 07/2005 Permanent Position - Network and Telecoms Senior Support Analyst, Dixons Stores Group , Mastercare Nottingham**

**07/1999 – 05-2001 Permanent Position - Technical Advisor 2nd Level Support/Team Leader, Dixons Stores Group- Freeserve Internet Plc, Nottingham/Sheffield**

#### 09/1998 - 05/1999 Contract Position - Graphics Manager, Sports Management Ltd, Liverpool

#### 08/1997 - 09/1998 Permanent Position - Customer Services/Sales Executive, Compuback, Forest Town, Nottinghamshire

#### 08/1995 - 07/1997 Permanent Position - General Operative, Kleanguard Ltd., Warsop, Nottinghamshire

## OTHER QUALIFICATIONS AND SKILLS

I have worked in IT for over 15 years, the last 5 years as an Independent Contractor redundancy in 2010. Working in IT is constantly challenging and evolving yet I find extremely rewarding. I believe myself to be a confident individual, yet humble and am able to adapt to people whatever level or needs that they have. I work effectively in a team environment just as effectively as I work on my own and am resourceful and adaptable. I am constantly rising to new challenges and am dedicated to learning in all aspects of life. I am a regular practitioner of Yoga and feel that this channels my energy productively as well as helps me to maintain calm when under pressure. I have recently studied for and obtained a Diploma in Clinical Hypnosis and Mind coaching and a Diploma in Neuro Linguistic Programming (NLP) as I found this to be a fascinating field to study.

On a personal level, I believe myself to have good communication skills, both verbal and written, and have the ability to empathise with people whatever their needs and background. This has led me to work as a listening volunteer with an internationally known charity and is something that I am dedicated to and rewarding.

In the last 2 years I have took up running and took part in the Robin Hood Half Marathon in September 2014 and again in 2015, which I found a great challenge both mentally and physically and this taught me a lot about myself and was great from a character building point of view. My next challenge is the Tough Mudder in 2016!

## INTEREST AND ACTIVITIES

Family, Reading, Yoga, Cinema, Current Affairs, Socialising, Manchester City Football Club, Trail Cycling, running, travelling, skiing, all types of motorsports, computing, music, current affairs

## REFERENCES

Furnished Upon Request.