**Lee Conway**

282 Sheffield Road

Birdwell

Barnsley

S70 5TG

Telephone: 01226 350411 (Mobile 07378 592143)

Date of Birth: 28th October 1971

Marital Status: Single

**Education**

**Dates Establishment & Course Results**

2003 - 2004 Sheffield University CCNA Cisco Certified Network

Associate

2002 Sheffield Chamber of Commerce CIEH Health and Safety Foundation Module

2001 - 2002 Red Tape Studio Sheffield Advanced Diploma in Music Technology

1992 - 1995 University of Warwick BA (Hons) in Film/Literature

1991 - 1992 Barnsley College ACCESS certificate in

Social Sciences & Humanities

1982 - 1987 Worsbrough High School GCSE English

**Employment History**

**April 2017 to present Holy Trinity School**

**Network Support Engineer**

In charge of domain, servers, imaging systems, all repairs- pretty much everything I did while working for Holy Trinity while employed by Civica.

**September 2012 to 2017 Civica Managed ICT Service**

**Onsite Technicial Engineer**

Situated at Holy Trinity school in Barnsley as onsite technical engineer for the school’s managed service provider, Civica. Responsible for the day-to-day resolution of all reported issues. AD management, server monitoring, software deployment via SCCM, administration of school’s IP phones and Office 365 infrastructure.

**January 2012 to present Holgate School Sports College**

**Network Manager**

Responsible for managing network and ICT infrastructure, purchasing, asset disposal,

overseeing Active Directory integrity, inventory management, maximizing impact of infrastructure upon whole school teaching and learning.

**December 2003 – January 2012 Holgate School Sports College**

**Assistant Network Administrator**

Responsible for building, configuring & repairing PCs, software installation, day to day network management incorporating six hundred workstations and over twelve hundred users, server installation and support(covering 6 servers), Active Directory management, fault finding, hardware and cabling repairs, problem solving, managing the repairs book, classroom support (including audio visual equipment maintenance) and other duties as required. Managing ICT orders and purchases and installing servers.

**September 2003- December 2003 Sheffield University**

**ICT Technician**.

Responsible for configuring & repairing PCs. Software installation, network management, fault finding, problem solving, and other duties as required.

**January 2003 - May 2003 Red Tape Studios Sheffield**

**Client Services Support**.

Providing technical support to clients, bookings, maintaining and repairing equipment, Health & Safety monitoring.

**June 2001 (approx) - December 2002 Regent Fitness Centre Barnsley**

**Assistant Manager**.

A wide range of responsibilities including customer support, Health & Safety monitoring, supply ordering and deputizing for the Manager in their absence.

**2001 - 2002 A & E Whites Barnsley**

**Production Operative**.

Operating and maintaining industrial baking equipment

2000 Self Employed Computer Technician Offered a mobile repair/upgrade/supply service to customers in the Barnsley area.

**1997 - 2000 Raven Bookshop Barnsley**

**Assistant Manager**.

Responsible for cash/cheque handling, customer inquiries, stock control and employee training.

**Additional Information**

I am well acquainted with all Microsoft Operating systems(both server and workstations) and software such as Microsoft Office. I am able to work as part of a team or on my own initiative and am flexible in my approach to work. In addition, I am conversant with Microsoft SCCM software deployment and imaging, Smoothwall web filtering/security applications, and MS DPM backup solution in my day-to-day school administration. I am also studying in my own time areas such as network security.

Interests: Music, martial arts.

**Referees:**

Alan Bryant Jon Kilner

33 Wellcliffe Close 32 Barnsley Road

Bramley Dodworth

Rotherham S66 3YU Barnsley S75 3RN