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| **Tevin Mashangwa CV** | 74 Bluebell Road  East Ardsley  WF32LS  Wakefield  West Yorkshire  Telephone: 01924901117  Mobile: +447532792499  tevinmash@gmail.com |

**Date of Birth** 17/10/1996

I am twenty-three-year-old male studying towards a software engineering university degree course. From a long time ago l have had a fascination of how gadgets work and on an amateurish level l have been engaging in trouble shooting and repairing products for myself, family and friends. Consequently, l chose to do a software engineering course that incorporates Information Technology so l can be able to combine theory and technical practice, so as to widen my knowledge base. I hope that the job that l am currently applying will help me develop practical IT skills within a highly reputable company. I am also hoping that my IT skills will be enhanced to a high standard as expected. From a technical and IT perspective l am a quick learner and always eager to, learn. I believe l am technically tenacious by nature and l am always looking for innovative ways to achieve a task successfully within a reasonable time frame.

From the young age of seventeen l have been working on a part-time basis in Frankie & Benny’s Restaurants. Working in this fast-paced environment has enabled me to develop strong people skills and composure, these skills are transferrable to the position that l am applying for. Within the restaurant industry l have developed multi-tasking skills and learnt ways to use technology to my advantage for client satisfaction. This is a prerequisite as an IT Support personnel that even if l would be juggling solving different IT problems, l stay conscious of time demands as well as completing the task at hand to high expectations. I have learnt to be resilient helping me bounce back from compliments, criticisms and complaints, warranted or unwarranted and learning from client and peer employee’s reviews. Many a time l have excelled as a front-line staff of Frankie & Benny’s and have won accolades as the best staff for the month.  
  
I am flexible in my schedule and understand that my work hours will be based on business needs. Furthermore, my attendance and punctuality records are exemplary. I have been commended by my manager for excellent work ethics and ability to work as part of a team and also having the common sense to use my initiative in working. My hobbies include playing rugby and hockey. I am a regular hockey team player in the Garforth and West Yorkshire hockey team. These sports have provided me a good pastime and also mould me to be a good team player. I am hoping working as a trainee IT Support would enhance my skills and experience in line with finally becoming a fully-fledged IT Support Specialist.

Qualifications

**Birmingham City University 2018 - 2019**

**De Montfort University 2015 - 2018**

**Kettlethorpe High School 2008–2013**

**Outwood Grange Academy Sixth Form 2013–2015**

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| **Subject Qualification** | **Result** |

**University (2015 – 2019)**

Software Engineering (DMU) BSc 2:1

Software Engineering (BCU) BSc 2:1

**A Level (2013 – 2015)**

Information Technology (Single) GCE C

Information Technology (Double) GCE C

Government & Politics GCE C

Health & Social Care BTEC Merit

**O Level (2008 – 2013)**

Math’s GCSE C

English GCSE C

Science OCR National BTEC Merit

Health & Social Care GCSE C

Business Studies GCSE Distinction

I.C.T OCR National BTEC Distinction

I.C.T Core GCSE Distinction

Food Technology GCSE B

**University Transfers**

I transferred to BCU from DMU due to financial accommodation. I transferred back to Leeds due to family circumstances.

**experience beyond the curriculum**

I currently play Lacrosse and Hockey and have represented West Yorkshire and hope my aspirations get higher.

I have also been working part-time for Frankie and Benny’s restaurants ever since I was seventeen years old.

**Highlights**

Nominated employee of the month on several occasions

Most compliments and good reviews from customers

Quick progression and promotion within my work environment

**Skills and Interests**

I have a knack for quickly spotting faults within gadgets and have a passion for troubleshooting these faulty gadgets and fixing them to a high and safe standard. I

Additionally I play a lot of sports and this provides me with a lot of skills such as communication and leadership skills. Without those skills in sports, the sports would not be bun and effective not just to me but the whole staff and players.

**Availability**

I am flexible with my availability especially during university holiday time.