**Zaid Azam 07940080342**

**Bradford, England,UK**

**azam.zaid@outlook.com**

**Summary**

I’m a self-taught techie with an interest in computer security. I have over 2 years in customer service, and I love troubleshooting and problem solving. I am looking for an entry-level IT position where I can utilize my skill and talent.

**Certifications**

Google IT Support Professional (Completed)

Network+ (In-Progress)

**Skills**

* Ability to learn new technology and systems quickly
* Excellent written and verbal communication skills; Strong ability to communicate technical information, both verbal and written, to a wide range of end-users
* Strong organizational and time management skills with a highly developed attention to detail
* Interpersonal skills and excellent written and oral communications, including the ability to collaborate effectively
* Ability to adapt quickly and effectively in a diverse and ever-changing environment
* Demonstrated commitment and ability to provide excellent customer service
* Very strong problem solving skills
* Strong analytical skills

**Experience**

**Sales Assistant 8/2017-Present**

* Inventory management and logistics duties
* Customer service and rapport building
* Maintained & transitioned sample stockrooms
* Trained and supervised new hires for the sales department