**BARRY (GREY) HOLLAND**

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**PROFILE**

An extensive background in IT initially in a networking and UNIX environment and more recently in Microsoft, VMWare and Cisco technologies. Known for a pragmatic and systematic approach to problem solving but also for being flexible and picking up new technologies and systems rapidly. Able to think around problems and come up with unusual workarounds and fixes when needed.

Takes ownership of projects and tasks and has a strong work ethic. Relates well to others and can deal with staff at a senior/director level. An adept mentor able to adapt to relay technical issues to non-technical colleagues.

**KEY KNOWLEDGE SKILLS AND EXPERTISE**

* Windows Server NT, 2000 to 2019 support and configuration
* Windows Client (3.11–all through to 10) support and configuration
* Microsoft Office (4.3 – O365) support and configuration
* Vmware Vsphere, VDI, Horizon suite inc. Thinapp
* Antivirus (MacAfee: Virusscan; Epolicy Orchestrator; SMTP Scanner; Groupshield; )
* Backup software (Arcserve, Backup Exec, Commvault )
* Microsoft Exchange Support and Configuration (5.5-O365)
* PowerShell scripting (Including VMWare CLI and O365)
* Basic Cisco CLI Switch and router configuration
* Novell Zenworks Systems Management & Configuration 11 and AdminStudio
* Computer Hardware configuration/installation/support / repair
* Bespoke system support
* Unix & Linux OS’s
* Microsoft & Altiris systems management

**EMPLOYMENT HISTORY**

**Landis + Gyr** Jan 2015 to June 2019

Infrastructure Engineer

* Responsible to Head of IT EMEA Infrastructure & Operations
* Responsible for support of company network infrastructure & infrastructure projects both locally and across EMEA region
  + Project management of rollout of EMEA wide Intune mobile device management
  + Project management of Nexpose Vulnerability management clients across EMEA and coordinating a substantial reduction in client vulnerabilities across all clients
  + Management & coordination of upgrade to site network infrastructure at local admin & manufacturing sites
  + Coordinating complete refit of server rooms at main Stockport site, including building work, networking, power management and security
* Support of physical server infrastructure including Hyper-V hosts
* Support and troubleshooting of EMEA wide O365 Exchange system
* Liaising with external suppliers and contractors
  + Cabling & building contractors
  + Mobile phone suppliers
  + WAN & Internet providers
* Creation of PowerShell administration scripts
* Providing 3rd line support & mentoring to Desktop teams

**The Manchester College** Nov 2012 to Dec 2014

Network Engineer.

* Responsible to Network Service Team Leader
* Assisted in the migration of the estate to a single domain, transferring servers, workstations and users
* Responsible for support of college network infrastructure & infrastructure projects
* Maintenance of college VMware estate, provisioning of Virtual server and VDI workstations
* Maintenance and support of Zenworks including creating and rolling out bundles and packages, administering groups and policies
* Creation of PowerShell administration scripts
* Creation of VDI pools and virtualised applications
* Support and troubleshooting of Exchange system
* Providing 3rd line support & mentoring to Desktop teams

**Velos IT, Getronics Limited, QDATA & Comparex**

**at Innospec Specialty Chemicals (Ellesmere Port)** Feb 2000 to May 2012

* Infrastructure Support Consultant. Responsible to Service Delivery Manager
* Responsible for 2nd/3rd line Back Office support and 3rd Line Deskside Support
* Installation, configuration and maintenance of 70+ Dell & IBM servers on site and at remote/international offices, including Microsoft Server 2003 & 2008 cluster systems and 2008 R2 & Core.
* Major responsibility for enterprise wide backup (Arcserve, Commvault & Backup Exec)
* Implementation and support of Anti-virus (Network Associates/McAfee, including EPolicy Orchestrator) solutions
* Installation, configuration and maintenance of Altiris (CMS 6.5) & Microsoft SCCM including patch management, server and desktop imaging & package creation/rollout.
* Support and implementation of server virtualisation
* 1st line support for internal network and switches
* Active Directory and Exchange Administration
* Writing & deploying management scripts.

**EARLIER CAREER**

A wide range of IT related jobs starting in a learning & training environment and moving into support. Working for large multinational companies like ICL and smaller UK companies such as Manchester Airport, Yorkshare, CSC , The Ministry of Defence, The National Lottery & Cooperative Retail Services.

**EDUCATION AND TRAINING**

**Sutton Comprehensive School (Ellesmere Port)** Sept 1975 to July 1980

GCE ‘O’ levels including Mathematics & English

**Chester College of Further Education** Sept 1980 to June 1984

TEC Certificates in Mechanical & Production Engineering.

Including 4 merits and 1 Distinction

**University of Lancaster - Mechanical Engineering BEng (Hons)** 1986-1989

**Additional Training and Courses attended**

• Various Microsoft, SMS , Altiris, Symantec Backup Exec courses

• Feb 2013 ITIL Foundation

• Nov 2013 VMware Certified Associate - Data Centre Virtualization (VCA-DCV), Workforce Mobility (VCA-WM) & Cloud (VCA-Cloud)

• Currently Studying for Microsoft and Cisco Certification

Sport Tai Chi, Swimming, Weight Training

Hobbies Baking, Woodwork & Blacksmithing

References: Available on request