James Holland

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Manchester

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Profile

An experienced software engineer with an accomplished academic record and extensive involvement in a variety of application development and support roles. Possessing business analysis and communication skills. Able to provide leadership and consultancy in a variety of environments. A self-motivated professional with a demonstrable record of delivering innovative software solutions.

Key Skills

* Systems analysis and design skills. Experienced in complete project lifecycle from design to implementation for major external customers.
* Pre-sales analysis, implementation consultancy and post-implementation support in a variety of business environments.
* Analyst programmer with skills in Cobol, Visual Basic, RTL/2 and PreS
* Additional programming skills in C,C++,C#,VB.NET, Java, ADA, Delphi, Isis Papyrus, HTML5, CSS3, ASP, HP Exstream Dialogue, GMC, REXX, StreamWeaver & SQL Server.
* Integrated software and hardware engineering skills. Planning and installation of complex vision camera systems and associated hardware.
* Database design and implementation skills including use of Datatrieve software for SQL Server databases.
* Application development and support in a number of environments including DEC Mainframe and client/ server. Experienced in Windows ‘9x, NT and 2000. Have also gained knowledge of Linux operating system.
* Extensive customer and systems support experience. Providing 24-hour support and liaison to key customers at multiple sites.
* Training skills: providing technical and end-user training in structured courses for up to 10 people.
* Communication skills developed through customer service experience. Skilled at communicating to board level internally and with major customers.
* Estimating, planning tasks and effective time management. Contributing accurate cost and planning information for fixed-price contracts.
* Testing skills: preparing scripts and test plans. Providing quality assurance measures for precision systems to GAMP 4 standards.
* Skilled in the professional use of many software packages including Microsoft Office, PowerPoint, Project, Visio and E-mail software.

Achievements

* Delivered a complex production line packing and monitoring system. Designed, built and installed a Visual Basic/ SQL Server system interfacing with cameras reading labels and barcodes. Project included lay out and installation of camera and lighting system. This major project was delivered on time and within budget.
* Commended many times on excellent customer service. Consistently exceed expected targets.
* Achieved excellent academic results in subjects relevant to IT industry.
* Implemented a complex camera system for a pharmaceutical company. Planned designed and managed the project. Delivered essential quality assurance measures required by exacting industry and legal standards.

Qualifications

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| 1995 – 1997 | BTEC HND in Software Engineering – Staffordshire University. |
| 1992 – 1994 | BTEC Nat Diploma in Computer Studies – Macclesfield College |
| 1987 – 1992 | 8 GCSEs – Henbury High School, Macclesfield. |

Work History

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| November 2018 - Present | Software Developer | | bet365 |
| Working in a fast paced development environment of an online sports betting and gaming site. I am responsible for the maintenance of existing software and the development of new applications and features. Woking with many different technologies within Visual Studio, such as WCF WPF COM and multithreading. I have written and maintained SQL query files and stored procedures within SQL sever. | | | |
| March 2017 – November 2018 | GMC Developer | | APS Group |
| Creating and maintaining customer communication solutions to variety of clients. Producing both transactional automated solutions and adhoc direct mail and marketing print.   * Utilising GMC Inspire suite of programs such as Designer and Automation. * Maintaining and converting legacy PReS and Visual Basic applications to the new Inspire Platform. Requiring VB and SQL development skills. | | | |
| November 2012 - March 2017 | Analyst Developer | | RR Donnelley |
| Delivering to external customer requirements working for a company providing services to banks and financial institutions, printing bank statements and invoices.   * Utilised COBOL programming skills on IBM mainframe. * Using extensive experience in handling varied input file types and record structures. * Worked on an account for a major client based in the US utilising skills in windows based programming languages and IBM MVS Systems and OpenText products. Ranging from high speed print to digital output channels. In this role I have needed to utilise OpenText products to deliver to a multi channel digital platform, requiring me to have a good working knowledge of digital media. * I have also helped sales and marketing team to gain new business and to showcase the companies skill and abilities to help our clients to maximise their CCM. * Have also worked on an an application for an insurance client utilising a range of GMC skills, from print stream transformations to full composition and also using GMC Interactive. I have been working on GMC for the past two years with this client. * I have had to perform installations and configurations of software products an also complete application builds, working closely with the client to ensure targets were met and the solution was deliverd on time and to a high standard. | | | |
| August 2011 - November 2012 | Developer | | Cleric Computer Services |
| Developing and maintaining commercial software packages that have been developed in house for sale to the emergency ambulance service and companies who provide patient transport services.   * Utilising Visual Studio 2010 & SQL Server 2008 on Windows 7 platform * Having to write code to interface 3rd party systems our applications. * Currently working on converting one application from VB6 to VB.Net. | | | |
| July 2008 - August 2011 | Analyst Developer | | RR Donnelley |
| Delivering to external customer requirements working for a company providing services to banks and financial institutions, printing bank statements and invoices.   * Utilised COBOL programming skills on IBM mainframe. * Using extensive experience in handling varied input file types and record structures. * Currently working on an account for a major client based in the US utilising skills in windows based programming languages and IBM MVS Systems. | | | |
| May 2005 - July 2008 | Systems Specialist | | Honeywell Control Systems |
| Installing and supporting computer systems which integrate subsystems from all parts of building control i.e. BMS, Fire, Access Control and CCTV.   * Utilising Honeywell systems including EBI and Care. * Gained experience in all aspects of building control and monitoring systems and their integration requirements. * Assisting sales with quotations and finding and pursuing sales leads. | | | |
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| September 2004 – May 2005 | Senior Analyst Programmer | | Ventura P & F Ltd |
| Delivered external customer requirements working for a company providing services to banks and financial institutions, printing bank statements and invoices.   * Utilised COBOL, C, Papyrus and Java programming skills on Alpha and PC computers. * Gained extensive experience in handling varied input file types and record structures.   Researched a major upgrade project to migrate a data processing from VMS to Linux platform. | | | |
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| June 2000 – Septeber 2004 | System Engineer | Industrial Technology Systems | |
| Providing system implementation and support for customers in the manufacturing industry. Implement batch monitoring systems and vision systems, which utilise integrated camera equipment to deliver precision processes.   * Design, build and install of cameras, lighting, and interface software. * Programming skills in COBOL, Visual Basic, RTL/2, working in mainframe and client/ server environments. * Deliver 24-hour application and infrastructure support. Have travelled to Italy and France to provide support for major customers. * Consultant to sales team delivering pre-sales consultancy and customer liaison. * Provide testing and quality assurance validation for key precision systems (to GAMP 4 standards). | | | |
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| August 1997 – June 2000 | Analyst Programmer | Microgen UK Ltd | |
| Delivered external customer requirements working for a company providing services to banks and financial institutions, printing bank statements and invoices.   * Utilised COBOL programming skills on Vax mainframe. * Gained extensive experience in handling varied input file types and record structures. * Implemented a major upgrade project to migrate a customer from mainframe to PreS on an NT platform. Delivered all program code conversions and provided post-implementation support. | | | |
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| September 1995 – June 1997 | Studying for HND |  | |

Interests

Enjoy badminton and golf, being an active member of my local golf club. Also enjoy socialising with friends.

Personal

Date of birth: 3rd November 1975 Status: Single

Nationality: British Full driving licence