**Kedarnath, QA Test Analyst**

**Mobile:** 07787421762

**Email:** [**ked.andu@gmail.com**](mailto:ked.andu@gmail.com)

**Address:** East Midlands

**PROFILE:**

Senior Software Test Analyst with over twelve years of testing experience. ISEB qualified; meticulous and thorough functional, integration and content testing abilities. Skills covering all aspects of system development and the testing lifecycle, from specification through to delivery and commercial launch. Highly organised, versatile and results-oriented team player with an energetic and articulate approach to testing. Ability to acquire new skills within short time scales, adapt to rapidly changing work practices and build and maintain excellent working relationships with colleague.

**KEY SKILLS & EXPERTISE:**

* Proficient in **SDLC** and **STLC** process in Client Server/Desktop and Multi-Tier Technology (API’s)
* Provide advisory services to ensure that an optimised test approach can be utilised while

balancing the challenges of project deployment dates.

* Worked on **E-Commerce**, **Finance, Banking, Health Care, Insurance, Card Payments, Debt Management** domains.
* Accurate and concise documentation skills, used for creating detailed **Test Plans, Test Scenarios, Test Cases, Test Scripts, Test metrics** and **Test Reports** using **MS Office 2010/2013**
* Hands on using **Test Management** and **Defect management** tools like **Quality Center/ ALM, MTM, TFS, JIRA, Spira, Mingle, Fogbugz**for **Test Designing, Requirement Mapping, Reports, Test Execution** and **Defect Tracking**.
* Passion for Agile and proven experience in **Agile / Waterfall and V-Model** Testing methodologies.

Experience in creating User Stories, Test Cases, templates for test cases and reports, reviewing documents,

* Extensive experience in **System Testing, Functional Testing, Integration Testing, API Testing, Regression Testing, Smoke Testing, Database Testing and User Acceptance and E2E** testing**.**
* Testing of large-scale commercial products, developed using the following technologies: .**Net, Java, J2EE, JSP, XML, XHTML, HTML, CSS, ASP, JavaScript and UML.**
* Proven experience working on **Data Warehouse** and **Data Migration** projects validating the load process of ET.
* Working experience in the **Data Analysis**, **Data Verification** and validation rules based on **Business Mappings.**
* Strong understanding of **Data Modeling** in data warehouse environment such as **Star Schema** and **Snow flakeSchema**, **Fact Tables** and **Dimension tables**.

**Work Experience:**

**Note:** Recently finished Selenium Web Driver trainingand good to go with regression testing with automation on web

based applications.

**Test Analyst**

Rolls Royce – Derby

**Apr 2016 – Oct 2016**

**Project Summary:**

System Control Center (SCC) is the primary user interface for configuration of the Enhanced ProcessingSystem (EPS).

My role in SCC is to gather the information on ongoing change requests that come from Live Systems and Business and identifying the areas to test and taking the ownership of the complete STLC (Software Testing Life Cycle) process.

## Roles and Responsibilities:

* Liaising with Product Owners , Developers in understanding Acceptance Criteria
* Performed testing and coordinated results with vendors and core team members.
* Testing Application Layer/Business Layer/Data Layer based on business implications.
* Mapped all the configuration changes made to an application into DR test plan.
* Validated back recovery process with abrupt shutdown of servers to check the data queuing.
* Monitor changes to the systems in production to ensure system integrity at the disaster recovery site.
* Creating Test Data (Configuring T900, T500) Fleet engines parameterization/Features/Symptoms for Base Equipments and Equipments on SCC.
* Creating DiagnosisNetwork nodes
* Creating Regression Test Suite to ensure existing functionality is not broken
* Briefed management on findings that led to heightened security awareness
* Configuring Vibration Parameters and processing with EPS Systems
* Performance Testing done using big volumes of data to ensure system resistance
* Data Validation and Verification on Weights /Offsets on Model Orchestration Manager
* Intensive Explorative testing
* Created Tasks mapping Test Cases to the task in TFS
* Writing SQL queries using multi joins inSQLServerManagement Studio
* Raised Defects and Prioritizedusing MTM
* Checking the log files to investigate the Errors.
* Assisting and Supporting End user on Staging Environment
* Worked on Observation Collection Services

## Environment: PL/SQL/MTM (Microsoft Test Manager)/ Disaster Recovery /API/Oracle 11.0/TFS/SQL/Simulation Utility tool/XML/Excel

**Team Leader**

UK Hydrographic Office - Taunton

**Dec 2015 – Feb 2016**

**Project Summary:**

Setting up Skype for Business 2015 for all the internal contacts and internal contacts replacing the existing legacy telephony systems.

## Roles and Responsibilities:

* Identifying Skype for Business 2015 release features for January 2016
* Prepared Test Plan / Test Strategy
* Writing Test Scenarios for each feature
* Setting up meetings with Business and Technical Teams to ensure the Test Progress activities
* Executing Test Scenarios
* Identifying and raising defects using MTM (Microsoft Test Manager)
* Retesting and Defect closure
* Prepared TSR (Test Summary Report)
* Test Strategy and Test Summary Report Sign Off from the Business.

## Environment: MTM , Team Foundation Server /SQL

**SIT/UAT Senior Test Analyst**

AFRC–Scottish Gov

**Nov 2014 –Dec 2015**

## Roles and Responsibilities:

* Understanding Business Requirements and Specifications from Use case and writing Story level and Task level

Test cases.

* Writing Test cases in Excel and exporting to E.T (Enterprise Tester) after the sign off from the BA’s and Product

Owners.

* Written test cases for testing Business Layer Logic and Data layers.
* Verification and Validation testing on SG bespoke applications and security testing on each release.
* Written BI Test Scenarios to validate the Business Mappings.
* Work with management to ensure that as new equipment, facilities, services and systems are installed that the

Disaster recovery issues are addressed.

* Involved in Enterprise Application Integration (EAI) testing for each application that collects data to next level.
* Evaluates operational performance and is responsible for problem/change management relating to computer

operations procedures and control mechanisms.

* Creating Regression test pack and executing.
* Giving demos to the product owners and BA’s on each story tested and sign off the same.
* Creating complex queries to ensure the data validation checks using SQL server 2010.
* Work with management to ensure that as new equipment, facilities, services and systems are installed that the

disaster recovery issues are addressed.

* Participating in Agile stand-ups and updating the current testing activities and any impediments in testing

Liaising with developers and BA’ in regards to Code merge and Change Requests .

* Setting up defect meeting at regular periodicals.

## Environment: SOAP UI, API, Disaster Recovery, Java, Enterprise Tester (E.T), Jira, XML, SQL Developer, Excel/PL/SQL

**Anantha Ltd/RAD Technologies–London/Milton Keynes**

## Jul ’14 to Oct ‘14

**Software Test Consultant**

## Roles and Responsibilities:

* Providing training on Basic and Advanced levels of Software Testing Principles.
* Liaising with partners to fulfill the skills needs of an organization.
* Liaising with other organizations and employers.
* Maintaining and upgrading computer software and hardware.
* Evaluating the effectiveness of training programmes and learning outcomes.
* Designing course materials and other documents such as handouts, manuals and exercises.
* Ensure the quality and consistency of course content throughout a course life cycle.
* Mentor other instructors in the subject matter, content, and course delivery techniques for assigned Technical

Courses.

## Swinton Insurance - Manchester

## Feb’14–May‘14

## DWH/BI –UAT Senior Test Analyst

## Roles and Responsibilities:

* Worked as a liaison between business team and development team, translated business specifications and requirements into functional test cases; worked closely with the development team.
* Created UAT Test Plans, Test Cases for the related Testing tasks, Test Scripts to validate the Swinton design specifications.
* Written BI test scenarios to validate Report Analysis and Data Mining.
* Created Bug Tracking Reports , Testing Metrics using Office 2010 (Excel and Word)
* Data Analysis on ETL Mappings based on Facts & Dimensions tables from Source to target tables for directs moves and indirect moves based on transformation rules & lookup tables.
* Validated how are blank values/data displayed for both characteristics and key figures in the BI report.
* Used MS SQL Server Management Studio for Creating & executing SQL Queries for testing the Data Conversion & ETL process.
* Created UAT Test scenarios, Test Scripts and Test Data based on business mappings.
* Tested Full load & Incremental load by entering the sample test data to couple of entities.
* Validating the Business Object reports against the database. DB validation, logging validation and UI validation.
* Created Test data based on type of Insurance using MS Excel.
* Used Excel extensively to get LOV’s List of Values, Calculate Commissions for each type of Insurance.
* Ensured the validations on Vehicle data , Home data, Customer data and Cross Product Holding

Data based upon Business Mappings.

* Wrote SQL Scripts to validate the correct mappings between Dimension Tables and FACT tables
* Performed Server side testing of transformations including Premiums.
* Queried Databases onFact and Dimension table implementation in Star Schema model based on

Business rules.

* Created various power point slides based business rules and mappings.

Validated UAT Business flow Test Cases by running the SQL queries on the database by reviewing the report requirement documentation.

* Conducted and actively participated in reviews, walkthroughs of test cases.

## Environment: Java, C, SQL Server 2008, TFS 2011, MS Office 2010/PL/SQL

## Delta Rail, Derby Nov’13 – Jan ‘14

## UAT Test Analyst. - (Waterfall)

## Roles and Responsibilities:

* Managing evolving test requirements throughout the product lifecycle, covering test analysis, planning, design, test data preparation and test execution.
* Developed UAT Test Scenarios and Test Cases for each type of signaling objects using MTM (Micro Soft Test Manager 2010).
* Validated Interlocking system process for all the Site Releases of the signaling objects.
* Executed Test Cases on MTM and linked all the defects to TFS and assigned to developers.
* Written queries in TFS to prioritize the defect status and submitting defect status report on weekly basis.
* Performed User acceptance testing (UAT), Build Acceptance testing (BAT), Smoke Test, exploratory testing, regression cycle test and retesting of fixed bugs.
* Coordinated Walk troughs with the Developers and Business Analysts to make sure all the requirements are covered after developing the High Level test scenarios as well as test cases.
* Performed Regression testing for web-based enhancements in the enrollment process.
* Prepared Traceability Matrix for each entity and marking down UAT Test Requirements, Test Head line, Actual result & Expected result using MS Office 2013.
* Developed Queries and SQL Scripts based on business requirements for the functional, Integration testing, System, Back-end and End-To-End testing.
* Prepared and send UAT status reports to the Project Manager on daily basis.
* Validated the process flow of the DIS system while creating the each signaling object to ensure the correctness.
* Created signaling Maps, Views, and Stages using the newly developed automation tools.
* Involved in defect status report meeting and walkthrough with developers.

## Environment: MS Office 2013,MTM (Microsoft Test Management), SQL Developer, TFS 2010(Team Foundation Server).

## NAG (National Australian Group), Glasgow

## Aug’13 – Oct’13

## Data Warehouse/BI: Test Analyst -(Agile) –(Scotland Disclosure Clearance )

* Part of the Sprint Planning in understanding the User Stories and Iteration Planning agreed by the Product Owner
* Designed and documented Business Test Scenarios and Test Scripts based on DRS (Data Requirement Specifications)
* Defined and agreed up on User Stories at each Iteration based on Business Mappings.
* Drill downed on User Stories to convert them Test Cases based on business rules.
* Ensuring Account balances on source table derived from different subsystems based on selection criteria and Transformation Logic before and after ETL process (BODI jobs).
* Used MS Office 2010 (Excel/Word/Power Point) for all reporting and Data flow activities.
* Ensure Testing specifications are properly linked to detailed business requirements and Traceability Matrix to ensure complete coverage of data moving into Target System from Source Systems.
* Validating Schema reference tables and columns based on DSC (Data Selection Criteria).
* Validated date and time & Decimal precision for key figures
* Verified parent and child records integrity after and before ETL process.
* Validating Account Reconciliations for type1 type2 type 3 payments.
* Validating Date & Time and decimal precision for Key figures in BI Report.
* Executed UNIX BODI jobs to move the data from source database to staging database and from staging to target.
* Provide recommendations for the project to be released to User Acceptance Testing (UAT).
* Ensuring EDW (Enterprise Data Warehouse) DB GL tables are populated after the BODI jobs.
* Wrote complex queries to prove the correctness of transformation logic for daily and monthly reconciliation statements using SQL developer.
* Participated and involved in Retrospective Meetings at the end of each Iteration
* Validating data transfer at each stage of ETL process for different type of payments (Type1, 2 & 3)
* Ensured smooth data flow process from UNIX to Oracle and to Accurate (Third Party Application)

## Environment: ALM (Application Life Cycle Management) ver11.0, SQL Developer, UNIX, Oracle Database.MS Office 2010.

## Vodafone (Cable & Wireless), Manchester

## Mar’13 – May’13

## Technical Test Analyst -(V-Model) -Security Cleared.

* Designed and produced test cases through analyzing contractual requirements.
* Created Test scenarios and worked with document authors and stakeholders to agreed test coverage
* Imported test cases into HP Quality Center v.11.0 and make ready for execution.
* Created UAT test Plan, Test Cases and mapped with client requirements.
* Executed functional and integration tests from test environments located in CWW premises (Manchester and Leeds) using HP Quality Center to log results and record defects.
* Executed UAT Test cases and involved in UAT mitigation and contingency decision meetings.
* Attended workshops comprising business and technical representatives to cover test-dependent activities such as requirement verification and prioritization, test scenario identification.
* Actively participated in frequent defect management calls to assist in progressing defects to closure
* Co-ordinate testing and re-testing of defects and issues, and where necessary regression test functionality.
* Prepared and maintain relevant test documentation, including test scripts, activity schedules, narrative and written reports, and visual progress charts.

## Environment: Mercury Quality Centre ver. 11.0, Govt secured links.

## NHS Information Centre –Leeds

## Jun’12 – Feb’13

## Test Analyst – DID: Diagnostic Imaging Dataset & iView. - (Agile)

* Worked in agile methodology and involved in writing user stories and converting them into multiple test cases for each story based on business functions.
* As a member of the Scrum team participated in Daily Standup meetings, project status meetings as well as Retrospective Meetings and Iteration Reviews
* Analysed, developed and updated the test conditions and scripts for system changes required for business solutions in TFS.
* Validated by sending the same records from source to target to ensure no records are loaded based on BI mappings
* Responsible for helping the team to understand User Stories and prioritizing them.
* Highlighted the Impediments at each Iteration to the Product Owner
* Participated in Retrospective Meetings to improve up on process and quality testing.
* Validated users based on their roles and privileges in the DID system as an administrator & evaluated XML mappings with .CSV files.
* Implemented defect process to ensure live defects go through the QA process instead of directly assigning to developers.
* Executed SSIS packages using SQL server 2008 and ensured new code enhancements.
* Validated Dimensions and Measures on Cube Processing by running SSAS packages.
* Created and executed UAT test cases, documented test results & written SQL Database queries using joins on the tables to ensure data integrity; Involved in poker planning and retrospective process.
* Liaised with developers identifying software problems and gathering information required to fix errors and incorrect data on a daily basis.

## Environment: SQL Server 2008, SSIS packages, TFS 2012, Excel, XML Schema, .Net, CMS (Tiny MCE), Web Servers (IIS7), SSAS

## HMRC Project, Telford (Security Cleared)

## Sep’11 – Mar’12

## Test Analyst–ETL-Data Migration/BI. - (Agile)

* Involved in Poker Planning in evaluating the User Stories on Points Based System.
* Gathering and analyzing business requirements in conjunction with Functional Security Testing and Risk-Based Security Testing.
* Attended Daily Stand-ups, Retrospective and Iteration planning.
* Validated system’s conformance to security requirements and identified potential security vulnerabilities within the system.
* Analyzed and understood the process of Application flow in conjunction to Web logic Servers, Frameworks, Interfaces.
* Verify data is mapped correctly from source to target system using BI mappings.
* Created test design documents based on use cases and test scripts written mapping to business requirements using RTM (Requirement Traceability Matrix)
* Test scripts written based on roles and responsibilities of users and their authentications.
* Identified and mitigated the risks from third-party components like TWS.(Tivoli Web Server)
* Used PuTTY to ensure the log files created for user actions on each of seven SCRx applications.
* Ensured no application functionality broken on changes caused due to migration changes on servers and consoles.
* Involved in Static and Dynamic testing by enabling and disabling the user accounts, stopping and starting web logic consoles.
* Tested the Framework batch job processes to ensure batch process running as designed.
* Ensured the system displays valid error messages on the screen as documented in the use cases.
* Wrote SQL queries to check the backend updates on the Oracle tables.
* Executed command line batch jobs in UNIX and ensured log files created for batch jobs performed.
* Written and executed Kerberos Test Scripts for validating user authentications on each of the seven SCRx applications.

## Environment: Rational ClearCase, Java, Web Logic Consoles, MS SQL, Tuxedo Frameworks, .Net, Jira, Data stage, Oracle 9i, QC9.0.

## Internova, Nottingham

## May’10 – Jul’11

## Senior Test Analyst /UAT(Web Test Analyst-E Commerce) – (Agile)

* Implemented Agile Process where there is no proper testing methodology.
* Understood the business process and flow for the current existing applications (Visit Britain/London Transport Museum/ RAC).
* Involved in Sprint Planning, Daily Stand ups, Iteration Planning and Retrospective Meetings.
* Created Agile test plan to capture all the user stories; developed user stories into test cases and prioritized the test cases for each iteration using TFS tool.
* Prepared UAT Test Scenarios , Test Cases and executed based on Business requirements (User Stories)
* Developed and implemented User Journey Test cases to ensure existing functionality is not broken.
* Hands on TFS visual studio Team studio 2008 in creating Test Plan, Test Cases and Defect Management.
* Conducted manual testing of payment subsystem and shopping cart handling.
* Executed manual test cases of customer registration process using Team Explorer in TFS 2008.
* Validated cross browser compatible applications and secure payment gateways in the website.
* Performed all aspects of verification, including functional, regression, and system and in UAT testing.
* Performed extensive manual testing to verify expected results during product catalogue browsing, product purchase and customization.
* Developed test cases for various parts of site including User Interface of Shopping Cart, Product Catalogue, product customization and order tracking.
* Validated Google analytics to ensure product clicks and product demand on the websites.
* Involved in browser based security testing to ensure no finance related data is captured in cookies.

## Environment: Ecommerce, Net, SQL 2008, XML, CMS, JSP, Windows XP, Google Analytics, TFS Visual Studio Team System 2008, Agile.

## Aviva, Norwich

## Dec’09 – Apr’10

## Test Coordinator – (Agile)

* Created User Stories at each iteration level that was agreed with Product Owner.
* Interactions with the business and development teams in daily stand ups to understand the User Stories , evaluate feasibility, plan and implement Integration and Functional testing.
* Analyzed the customer requirements and identifying the interfaces and created detailed integration test cases.
* Tested the connectivity between DWNG and Axious system (Bridge) and TPIS (Third Party Interface System).
* Developed UAT test plan, test cases in Quality Center and executed test.
* Ensured & tested interfaces between DWNG, EEIB connections are intact while incident dispatch and incident receive.
* Validated ticketing system between Aviva and HP work streams. Validated the queuing system when breakage between interfaces.
* Improved the performance at each Iteration level through the outcome of Retrospective meetings.
* Validated documented the dispatch/receive transaction scenarios like /entitlement/reject/suspend. Attended weekly meeting of projects and provide inputs from the Testers' perspective.

## Environment: Mercury Quality Centre, Oracle Data Integrator, XML, Windows XP, HP Virtual Rooms, Incident

## Management tool (HP inbuilt)

## Capital One, Nottingham

## Apr’09 – Sep’09

## Test Analyst -(Agile)

* Responsible for developing Test Cases based on the User Stories agreed by the Product Owner.
* Created test data using BIFCO tool and MasterCard simulator, also created B2B test scenarios for each payment type.
* Developed data records for HOCA, HOCA express, lockbox, unpaid direct debit, unpaid cheques, standing orders and statements files using ctrl M jobs.
* Validated card payments that have not been allocated to an account due to customer error.
* Written test cases for each payment types that come from HSBC & validating Process codes for each payment type.
* Attended Sprint Planning/ Iteration Planning and Retrospectives without fail at each iteration.
* Validating different payment types like Re allocating Payments, Refund payments Missing payments, Deferred Payments in TS2.
* Ensured data load from ARTEMSI to TS2 with proper job runs & also ensuring Payment Monetary draft5 files and Worked draft files output.
* Produced Test Plan, Test Strategy and planned iterations depending application functionality
* Maintained list of scenarios in RTM to ensure the test coverage against Use Cases.
* Provided support to the project teams and assist in defining their quality plan
* Updated missing data in DB tables that was not loaded through ETL tool.
* Continuous monitoring and mentoring of Testing team members.
* Reporting the bugs in Quality Centre and assigning to the developers and re-testing the fixes.

**##**Worked in CIS (Card Infrastructure Strategy) – 1 year large scale project to outsource Capital Ones core platform (Mainframe) to 3rd party system (TSYS).

**Environment:** TOAD, SQL 2005, Oracle 9i, Quality Centre, Clear Quest, MasterCard Simulator, Windows XP, UNIX,

Abi initio (ETL), Connect Direct, Mainframes.

## Zurich Insurance, Farnborough

## Dec’08 – Mar ‘09

## UAT Senior Test Analyst - (Agile)

* Prepared User Stories and Acceptance Criteria for each iteration agreed by Product Owner.
* Participated in Sprint Planning in estimating the User Stories and agreeing on duration of the iterations.
* Created Agile Test Plan ,Test Data Preparation (for both manual and Automated Tests).
* Responsible for defining overall UAT test approach, test roles and responsibilities, recourse requirements, and deliverables.
* Involved in the development of RTM(Requirements Traceability Matrix) for completeness and correctness.
* Validated the acceptance of Terms & Conditions for testing the various covers like Material damage, Business Interruption, Employers’ Liability to a limit of indemnity of £10 million and Public and Products Liability of up to £5 million.
* Ensured UAT environment is configured for testing after completing Unit and System Testing.
* Executed Data File processing and exchange with internal domains or third parties as part of UAT.
* Communicated with other Domains on participant specific issues with direction from senior peers or Manager/Team Lead and evaluated the outcome of each test cycle Dev and SIT/UAT Regions.
* Validated image uploads & image search functionality; prepared Test Report and Metrics presentation.
* Conducted peer reviews for all test deliverables before distribution to other departments.
* As Part of Content Management System, worked to avoid duplicity of work and improvement for Communication between fellow QA Engineers.

**Environment:** Oracle9i, SQL 2005, , Windows XP, QTP 9.2, Doors (RTM).

## TDX Group, Nottingham.

## Mar’08 – Nov’ 08

## Senior Test Analyst - (Agile)

* Prepared User Stories and Acceptance Criteria for each iteration.
* Assisted the team in signing off the Acceptance criteria with the product owner.
* Team player in Iteration Planning Meeting.
* Extensively worked on TFS in creating work items, querying work items and transferring work items to other tools, such as Excel.
* Involved in performance testing by uploading huge volume of .CSV files and ensured application behaviour with consistency.
* Improved test plans and procedures which resulted in reducing the test time by 10%
* Wrote SQL queries on respective tables to validate the Proposals/ Balance Confirmation loaded
* Defined tasks and Impediments on TFS.from the DMX application in .CSV and .XML formats
* Created Iteration planning and test scripts in TFS& written test scripts on agreed Acceptance Criteria.
* Validated XML & .CSV data files that is processed through BizTalk XSD format coded in .Net.
* Was responsible for defect coordination in setting up defect meetings with developers & testing team.
* Logged defects by Team Foundation Sever 2005; assigned defects & maintained version control in TFS.

**Environment:** Client Server Application, TFS (Team Foundation Server 2008), SQL Server 2008

## Capital One, Nottingham

## Dec’06 – Mar’08

## Test Analyst - (Agile)

* Participated in Sprint Planning in Understanding User Stories and converting them to Test Scripts
* Conducted walkthrough, Inspections and Reviews with BA’s and Project stakeholders.
* Consolidated and reviewed the test specification and created user stories for each iteration.
* Tested various 3rd party interfaces like TSYS, Experian, Connect Direct by ensuring outbound and inbound data flow between the systems.
* Liaised with Offshore Team in India.
* Performed validation on Credit Card and Debit Card decision engine rules.
* Created data using Card processing using Master Card simulator to resemble the production data.
* Connectivity testing performed between Experian secure link & Capita One.
* Performed integration testing to ensure connect direct links between Experian, Equifax and Call Credit.
* Testing Inbound Outbound data flow between Experian data and Capital One.
* Ensured acceptance criteria are agreed prior to commencing UAT; signed off UAT completion report after the successful execution UAT scripts.

**Environment:**TOAD, SQL 2005, Oracle 9i, Quality Centre, Clear Quest, MasterCard Simulator, Windows XP,

UNIX,Abi initio (ETL), Connect Direct, Mainframes.

**PROFESSIONAL EXPERIENCE:**

* Bachelors of Commerce (Osmania University-India).
* Post Graduate Diploma in Computer Applications from Micro Computer Academy.

**##**ISEB Certified.