Aaron.J.Cresswell

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27 Southlands Avenue, Thornton, Bradford, BD13 3BQ

**PERSONAL STATEMENT**

I am a hard working individual, with the ability to work in a team and individually. I am always willing to progress myself and better myself in the field I work in. I know how to adapt to situations and get tasks completed in a timely manner while still upholding a high standard of work.

WORK EXPERIENCE

**Highways Maintenance Engineer – August 2019 – Present**

Electrical Testing Ltd

Responsibilities:

* Maintaining and gathering data on the condition of street lighting
* Controlling and maintaining my own workload
* Working to ensure all safety procedures are adhered to while working on the highways
* Making sure all information gathered is correct and is in the correct format
* Working all around the UK where my work is required

**IT Service Desk Analyst – October 2017 – August 2019**

NHS

The Health Informatics Service

Responsibilities:

* Maintaining and Repairing computer systems for Hospitals in the Calderdale, Huddersfield and Mid Yorkshire area, including GP sites around the Calderdale and Huddersfield area
* Working as a team to maintain Service level agreements and standards
* Working to a high standard
* Following set processes to ensure work is done correctly
* Using my knowledge to fix problems first time
* Maintaining excellent customer service

ICT Technician – January 2016 – September 2017

Royal Air Force – www.mod.co.uk

Royal Air Force Cosford

##### Responsibilities:

* Setting up, maintaining and fixing different types of computer systems, servers and networks.
* Knowledge of safety policies and implementing procedures.
* Knowledge of data protection laws and policies.
* Experience of working with hierarchy.
* Experience and knowledge of phone etiquette.
* Experience of working both in a team and individually.
* Experience in working in a disciplined environment.
* Responsible for handling high value assets

**EDUCATION**

**GCSE’s, September 2010 – June 2015**

Rastrick High School

Brighouse

English: C

Maths: C

Science: C

Applied science: C

Computer Science: C

ICT: A

Business studies: E

Engineering: E

**Phase 1 Basic Recruit Training – January 2016 – April 2016**

RAF Halton

Recruit training squadron

* Functional Skills Maths
* Functional Skills English

**Phase 2 ICT Technician Training – April 2016 – April 2017**

No.1 radio school

Royal Air Force Cosford

* Functional Skills ICT
* Cisco IT essentials
* Cisco CCNA Routing and Switching
* Display screen equipment
* Manual handling Awareness
* Defence information Management Passport

**PERSONAL INTERESTS**

* **Computers –** I enjoy working with computers and I am always trying to better my knowledge and understanding of the computer environment and I enjoy learning how to use new types of equipment and software
* **Instruments –** I enjoy learning new music and learning to play different instruments as I find it very relaxing.
* **Australian Football –** I love playing Australian Football, I played for the Huddersfield Rams ARFC and I aspire to better myself and someday play for England in the international league.
* **Cars –** I enjoy maintaining an modifying cars, I like to spend my spare time servicing and repairing cars

**REFERENCES**

The Revd (Sqn Ldr) Andrew J L Chapman – Station Chaplain; Royal Air Force Cosford.  
  
Address:   
The Chaplaincy Centre,   
RAF Cosford  
Albrighton  
Wolverhampton  
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