**MAMADOU DIOULDE BARRY**

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Email: capi2401@hotmail.com

**Work Experience**

**Lloyds Banking Group 07 October to Present, IT Technical support**

* General Networking Support & DNS
* MS exchange server - Distribution list, mailbox, Skype for business
* Active directory - Printers, laptops, desktops, mobile phones and users management
* Windows Server 2012, 2016

**ESP Global services 29 July to 06 September 2019**

**Airport Engineer**

* General IT Support to all airlines based at Manchester Airport
* Troubleshoot and resolve all airline host and connectivity issues
* Carry out regular routine and preventative maintenance on the range of passenger processing equipment within the airport.

**01 April 2019 to 21 June 2019 Freshfields Bruckhause Deringer**

**Role includes**

* General Networking Support & DNS, Networking - VPN - LAN - WAN
* MS exchange server - Distribution list, mailbox, Skype for business
* Active directory - Printers, laptops, desktops, mobile phones and users management
* Microsoft Office 365 / Microsoft Exchange
* Citrix Environment - Applications support, users management
* Virtualisation - VDI - VMWARE

**31 January 2017 to 20 January 2019 Contractor at United Utilities**

**Tasks include:**

* Networking - TCP/IP, VPN - LAN - WAN
* Microsoft Office 07/10/13/16
* MS exchange server - Distribution list, mailbox
* Citrix Environment - Applications support, users management

**07 November 2016 to 27 January 2017 Thomas cook**

**Service Desk Analyst**

* Providing first and second line support to Thomas Cook employees in English, French and Dutch using tools such as Citrix environment and active directory.
* Support windows 7, MS offices series, desktop, laptops, tablets, chip and pin and VPN.

**June 2012 October 2015 - VSL Support,**

**IT Field Support Engineer**

* Data Migration (Migration from Windows XP to Windows 7) for major organizations.
* Troubleshooting and implementation of computers, card readers Laptops, printers, ATM machines and Cisco devices. Switches and router configuration.

**Education and Qualifications**

* 2013 – 2014 University of Salford: Diploma Information Security (Merit)

**Modules Include:**

Information Security Techniques (Cryptography, Steganography, Encryption and Decryption Keys), Information Security Management (ISO 27000 series, PCI/DSS, COBIT, CRAMM and OCTAVE).

* 2009– 2012 University of Bolton BSc (Hons) Internet Communication & Networking (2:2)

**Modules include:**

CCNA's (1, 2, 3 and 4), Network Design & Integration, WLAN (WIFI), WAN, Computer Security, Internet Security, Final year Project, introduction to Programming, , Operating Systems, Professional Issues.

**Additional Information**

* Full UK driving license
* Fluent in French and Dutch

**Hobbies & Interests:** My hobbies are sports, music and travelling for leisure.

**References are available upon request**