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| **Segun** | **QA Analyst**  **Phone:** 07757694470  Email:segunotun202@yahoo.com |

**Profile**

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| Segun is a Quality Assurance Analyst with industry experience in functional and system integration manual testing. A detail-oriented professional with a unique combination of technical expertise in API testing, test plan and test strategy development, execution of manual acceptance tests, defects management, retest and regression testing ranging within small to large-scale projects. Experience in different methodologies including waterfall and agile. Flexible, adaptable and able to acquire new skills within short time scales with a strong work ethic and a passion for problem solving. |

**Certification & Education**

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| * ISTQB-ISEB Certified Tester Foundation Level |

**Technical Competency**

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| * ***Testing Tools:*** Jira, TestRail, Postman * ***Methodologies:***  Agile -Scrum and Kanban, Waterfall, * ***Databases:*** Microsoft SQL Server * ***Web Technologies:*** html, xml, json * ***Tools/IDE:*** Jira, BrowserStack, Postman, Physical Devices * ***Operating Systems:*** Windows, MacOS, Android and iOS |

**Work Experience**

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| **Quality Assurance Analyst**  **Virgin Media,** Wythenshawe**.**  April, 2017 – till date  Testing the integration between multiple third party systems that are within Virgin Media digital estate. Methodology utilised is primarily agile scrum and kanban.  **Tools** – Microsoft SQL Server 2012, Jira, Postman, Agile – Scrum, Cross-Browser Testing, Html, Postman and Jira.  **Project –** BAU, CRM Upgrade and Data Migration  ***Responsibilities***   * Working within a scrum product team that works to two-weekly sprints, stand-ups, retrospectives, 3-Amigos, review and sprint planning. * Planning, writing, maintaining and reviewing manual test cases based on user stories, with minimum to no supervision * Using Postman to test API actions to request and test responses manually * Using SQL statement like multiple tables join within MS SQL Server 2012 for data mining, update and insert to enhance automated test operation and data. * Testing the functionality and usability of web applications on different testing environments throughout the software development lifecycle * Understanding of Development, SIT and UAT phases and identifying and conduct testing at each stage * Executing acceptance criteria, documenting outcomes and providing feedback and conducting exploratory testing, including negative testing * Documenting software defects in Jira and performed additional exploratory and regression testing to verify all issues were fixed before each release * Supporting deployment/releases to Test, UAT and production/live environments * Identifying and reporting any defects; verifying them and progressing through the defect life cycle to achieve the desired outcome * Attending daily scrum meetings to provide updates on testing progress. Advise of any issues that could affect delivery schedule. * Verified successful integration with third party products and systems while meeting deadlines   **Test Analyst**  **British Gas,** Manchester  Aug, 2016 – Jan, 2017  **Tools** – Jira, Cross-Browser Testing, Prince2, Waterfall and TestRail.  **Projects** – Customer Self Care Web Application  ***Responsibilities***   * Create and execute system, integration, regression and functional tests employing best applicable practices. * Developed a manual regression pack that was used to regression test the legacy desktop application * Performed Retest and Regression Testing after each modification and enhancement. * Used a Jira to raise defects and used Jira for defect management * Documented test results and associated incidents in Jira, including recommendations on the operational readiness of the application under test (AUT) * Used RAID log to raise any tests risk, assumption, issues and dependencies that may affect the project. * Participated in execution and documentation of tests using Jira to ensure that the application and technical environment meet performance requirements * Performed re-testing/regression testing on fixes and affected sections of the application to verify that fixes meet standard without any knock-on effects. * Attended team meetings and phone conferencing for matter arising and clarification with third party IT suppliers * Tested the functional components of the application to ensure quality and robustness of the application. |
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**Professional Memberships**

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| Member, British Computer Society (BCS) |

**Interests and Hobbies**

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| Reading, Researching, Football, Socialising |

**References**

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| References are available on request. |