**Shola BSc (Economics) Tel: 07387074276**

**Test Analyst | QA Analyst E-Mail: solajegede.90@gmail.com**

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**Profile**

Shola is a Quality Assurance Analyst with years of commercial experience in manual functional testing. An expert in execution of manual test scripts, defects management, retest and regression testing varying from small to large-scale projects gained through a variety of roles within the financial services industry. Experienced in both waterfall and agile methodologies including Scrum and Kanban frameworks. A fast learner, adaptable individual, excellent communicator at all levels, with excellent negotiation, problem solving, technical, analytical and organizational skills within a team as well as when working on own initiative. Highly compliant with excellent attention to detail, performing well under pressure, consistently meeting and exceeding the required levels of quality and productivity.

**Expertise**

* Several years of Test experience in E2E testing involving all levels of testing viz system Integration testing, System testing, UAT & Regression testing.
* Expertise in Scoping, Estimating, Planning, Execution, Delivery, and Resource & Defect Management of projects in offshore & onshore models in both Product and Service based organizations.
* Expertise in Agile life cycle methodology and interacting with Scrum and Kanban teams for day to day operations.
* Expertise in developing mid-layer API tests using Postman
* Expert in writing basic SQL queries for back-end database testing.
* Strong communication, collaboration & team building skills with proficiency at grasping new technical concepts quickly and utilizing the same in a productive manner.
* Expertise in test cases development/ acceptance criteria writing
* Possess a positive attitude and maintain a strong performance under tight deadlines
* Have the ability to work independently, be self-motivated and display a flexible attitude to working.

**EDUCATION & QUALIFICATIONS**

BSc Economics

Training in software testing

**Professional Experiences**

**Equifax UK**

*Jan 2018 – till date*

**QA Analyst**

**Responsibilities:**

* Analyzing user stories, design document and technical specification document and getting clarification on the requirements during 3-Amigo and Estimation session.
* Working on Jira stories by documenting acceptance criteria against user stories and retesting bug tickets by following the steps in the tickets
* Acting as the first point of contact for any production issues and triaging the issues to ensure that such issues are raised in Jira and escalated for fix as appropriate
* Strong involvement in all levels of testing such as Functional testing, Positive testing, negative testing, System Testing, Regression, User Acceptance Testing (UAT), Black box testing, End to End testing and Test Management.
* Using Postman to manually verify the third-party payment APIs and verifying the response in status and structure of the data returned
* Developing acceptance criteria and using acceptance criteria to perform system testing of Equifax applications
* Collaborating with stakeholders and the developers to resolve technical payment issues in production
* Raising defects in Jira and using Jira to manage defect lifecycle to completion.
* Participating in all team agile ceremonies including sprint planning, retrospective, daily stand up , review and demo
* Verifying successful integration with third party financial APIs and systems while performing full system test of the Equifax apps

**Tools** – Jira, Scrum/Kanban, Cross-Browser Testing, Postman,

**Projects**: BAU – Continuous Improvement and Upgrade

**Sainsbury’s Bank Plc**

*March 2016 – Dec 2018*

**QA Analyst**

**Responsibilities:**

Working within a multifunctional product team building and maintaining Sainsbury’s applications using both waterfall and agile methodology.

* Reviewed and analyzed project documentation including functional requirements
* Developed high level and detailed test cases based on functional requirement documents
* Performed test execution on new fixes, regression test on existing functionality, retest on bug fixes and exploratory testing where possible
* Raised defect tickets and reported those defects directly to the developers for fixes and retesting such refixes
* Evaluated and recommended improvement in test processes and procedures within the department
* Adherence to all legislative regulatory requirements during testing through compliance with complaint handling policy, training and business standards
* Wrote test closure report for test projects by collating test results of all test executions from Jira
* Application of knowledge of policies, products and procedures in relation to complaint handling to ensure quality triages are undertaken
* Identification of systemic or procedural issues which may lead to customer dissatisfaction
* Developed regression pack for regression purpose to allow accurate compliant of system
* Comprehensively tested calculation of redress as well as accurate and timely processing of payments
* Weekly Test Update Reporting

**United Bank for Africa plc**

**April 2011 - Feb 2016**

* Telemarketing and promoting bank products such as visa credit and debit cards, other retail loans to existing and potential clients
* Introducing customers to the bank’s e-services such as online banking ,mobile apps baking and Point of Sales terminal
* Presentation of all post-dated cheques issued by delinquent customers on due date
* Examination of delinquent customers loan accounts and review of individual financial status of customers
* Analyze and reconcile delinquent accounts to ascertain actual reasons for delinquency Participate in the preparation of annual marketing plans and strategies for liability generation to enable the achievement of targeted growth objectives.
* Conduct market research and competitor analyses in order to prepare marketing plans and strategies.
* Coordinate the marketing activities of the SBU to ensure targets are actualized.
* Making calls and visiting business customers as well as attending meetings
* Implementing the delivery of marketing strategies and targets;
* Data processing to produce accurate facts, figures, and reports
* Facilitating, establishing and maintaining effective relationships with new and existing customers

**HOBBIES**

Playing football and Driving

**References available on request**