Angela Whelan

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**Personal****Statement**

Software Engineer with twelve years’ experience. Enthusiastic team player dedicated to quality software, process improvement and efficiently resolving project issues. Adaptable, fast learner with excellent communication skills.

**Core skills**

* Languages: Java, JavaScript, jQuery, SQL, AngularJS, JSON, XML/XSLT, HTML, CSS, C, Robot
* Services/applications: Maven, JIRA, Twitter Bootstrap, Git, REST, Jboss 7, Subversion, Tibco Jasper
* Databases: MySQL, SQL Server
* Platforms: AWS, Linux, Windows
* Architectures/methodologies: TDD, Agile SCRUM, Kanban, Unit testing, Waterfall

**Employment history**

**Various ad-hoc temporary administrator/helpdesk roles**

**April 2016 - October 2019**

**Software Engineer - Synchronoss Ireland Ltd.**

(Nov 2012 – Apr 2016)

Synchronoss Technologies is a world leader in cloud solutions and software-based activation for communication services providers

**Duties**

Software implementation of Ready2Go cloud computing and reporting projects using Java 6/8, jQuery, JavaScript, HTML, CSS, AngularJS, AWS, JBoss 7, MySQL, Linux/Unix, Maven, JUnit, XML, JSON, REST, Bootstrap, TeamCity, Subversion, Jasper Analytics.

Ready2Go is an app that helps customers swiftly set up their new device, including email, social media, and Wi-Fi. Mobile Transfer, meanwhile, is an in-store service that directly and quickly transfers data from a customer's old device to their new one.

**Main achievements**

* Technical team lead on Jasper integration
* Liaised with product/project management, business analysts, DBAs, DevOps, SRE teams on full project lifecycle.
* Fast and calm diagnosis and fix on production issues (including severity 1).
* Responsible for production deployments, on team-member rotation basis.
* Coordinated with QA testers for end-to-end unit testing and post-production testing.

**Software Engineer (Contract) – Dell EMC (Nov 2011 to Aug 2012)**

EMC Corporation is the world leader in products, services, and solutions for information

management and storage

**Duties**

Implementation of new features and bug fixes for EMC Networked Storage Designer -

Unified, using Java SE 6, iBatis, Microsoft SQL Server 2005, Agile, Subversion,

Maven, JIRA, Robot automated GUI tests

**Software Developer – Avaya (Nov 2010 to Nov 2011)**

Avaya is a leading global provider of next-generation business collaboration and

communications solutions

**Duties**

Implemented on-schedule and good design of new functional requirements, fixed

issues for monthly releases of Avaya licensing application using JEE, Java 1.3, EJB 1,

Oracle 8.1.

**Assistant Shop Manager – O’ Farrell’s Shoes (Dec 2008 to Nov 2010)**

**Duties**

* Assisting customers
* Stock and display management
* Dealing with customer complaints

**Software Developer - VixACIS, Cambridge (June 2008 to Nov 2008)**

ACIS is a leading provider of intelligent transport products, servicing communities within the travel industry

**Duties**

* Resolution of third level software and hardware technical support issues for the embedded display products written in C on ARM board

**Development Support Engineer – VixACIS**

**(Apr 2007 to June 2008)**

**Duties**

* Investigated and resolved third level complex and distributed software technical support issues for the back-end applications using C, .Net, CVS & Subversion.
* Liaised with developers, field engineers and 2nd level support to investigate & resolve issues

**Various Accounts Technician roles**

**11/2002 – 03/2007**

**Duties**

* Calculated and organised multi-million GBP daily funds transfers for mortgages and to keep liquid assets within financial regulator limits.
* Reconciliation of multi-million GBP per day mortgage and cash book.
* Managed weekly/monthly supplier payment runs.
* Processed high-volume supplier invoices
* Hit deadlines with accuracy in sometimes pressure environment

**Software Engineer – IMTF**

**(Nov 2000 to July 2002)**

IMTF is a leading Swiss provider of process automation solutions in the international

financial services industry since 1987

**Duties**

* On-time design, development and testing in Java, JUnit and system testing, code reviews.
* Technologies used: J2SE/JEE (including JDBC, JMS, JNI and RMI), Oracle and Informix, Apache Tomcat, XML, SQL, JUnit and CVS. Platforms: Windows NT, Sun Solaris

**Software Engineer – Decare Systems**

**(Sept 1999 to Nov 2000)**

Now 8West Consulting. 8West Consulting deliver world class IT solutions since 1998

**Duties**

On-time development of websites and applications, software development process improvement, e.g. using MS SiteServer. Using: ASP, JavaScript, VBScript, HTML, J2SE, XML and XSLT on Microsoft SiteServer, SQLServer and Windows NT

**Software Engineer – Attachmate**

**(April 1998 to Sept 1999)**

Attachmate, a part of Micro Focus, creates terminal emulation, legacy integration, and secure file transfer solutions for enterprise customers worldwide

**Duties**

Software development of Arabic version Attachmate's terminal emulator software, unit

testing using Microsoft Visual C++, MS SourceSafe on Windows NT

**Software Engineer – Vitalograph**

(Nov 1996 to Apr 1998)

Vitalograph is a world leading provider of outstanding quality cardio-respiratory diagnostic devices, clinical trials and medical equipment.

**Duties**

On-time development of spirometric software, reporting to the project manager, unit

and system testing using Visual C on Windows 95

**Education**

**University of Limerick**

*(1992-1996)*

BEng Electronic Engineering

**Presentation Secondary School**

*(1987-1992)*

Leaving Certificate (equivalent to A Levels) Maths C, Physics B, Chemistry B, German B, French C, English C, Irish C