PHIL BRADY

pmbrady@gmail.com

SUMMARY **11 years of Helpdesk Support, Systems administration and DevOps.**

A hard-working and enthusiastic Computer professional based in Liverpool who has broad knowledge of Computer Systems, Applications, Networks and Software is looking to further his career by using his excellent experience of Linux Administration, DevOps and websites., Possesses great experience of working in a customer focussed environment where the need for flexible and work effectively as part of a team has been essential. Thrives in environments where self-motivation and initiative are needed.

SKILLS

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| --- | --- | --- |
| * CentOS 6 & 7 | * NGINX Plus | * Vagrant |
| * Debian | * PHP-FPM | * cPanel |
| * Systems Administration | * ELK Stack | * JIRA |
| * Linux | * MongoDB | * Confluence |
| * Ansible | * RabbitMQ | * Datadog |
| * Rundeck | * NDB Cluster | * New Relic |
| * Bash | * HAProxy | * DeployHQ |
| * DNS | * Docker | * Capistrano |
| * SSL | * Rancher | * Composer |
| * Google Apps | * Apache | * GIT Flow |
| * Managed Hosting | * Memcache | * Bit Bucket |
| * Email Hosting | * Redis | * SVN |
| * VMWare | * Varnish | * Application Support |
|  |  |  |

EXPERIENCE **SPORTPESA –** DevOps Engineer ` October 2017 – Present

As a DevOps Engineer at Sportpesa I am responsible for the smooth running of sportpesa.com. Find

ways to improve the product and automating repetitive tasks

**Achievements**

* Created fully automated deployment process
* Installed and configured Elastic stack
* Configured services for high availability including NGINX, HAProxy, Docker, MongoDB, Elastic search, RabbitMQ and NDB cluster
* Installed and configured Kafka Environment
* Installed and configured GitLab server
* Installed and configured Rundeck server
* Created backup solution for databases and configuration files
* Setup internal Yum repository
* Exposure to AWS
* Exposure to Kubernetes

**SPACE 48 –** DevOps Engineer March 2014 – October 2017

As a DevOps Engineer at Space 48 I was responsible for configuring and proactively monitoring clients web servers, development environments, deployments and Magento Application Support.

**Achievements**

* Brought all server configuration in to Ansible for version control
* Created Ansible Playbook for quick server provision of Magento 1 and 2 Servers
* Configured New Relic and Datadog to proactively monitor clients websites.
* Wrote bash scripts to create metrics in New Relic and Datadog,
* Created local development environment for developers using vagrant
* Configured DeployHQ for Deployment of Magento 1 and 2 builds.
* Configuring JIRA service desk enabling clients to raise and track progress of issues
* Became Magento Solutions Specialist Certified
* Rolled out Release Management process
* Created WIKI to help new starters and current employers with repetitive tasks

**YOMA** – Support Consultant April 2012 – March 2014

As a Support Consultant at YOMA i was responsible for all internal and external IT issues within the company

**Achievements**

* Solely managed all client and internal support issue
* Became an expert in Magento administration and troubleshooting
* Learnt Linux administration to be able to configure clients web servers
* Managed clients DNS, SSL certificate's and Google Apps accounts.
* Wrote bash scripts to create nightly backups of clients Databases and code

**AMAZE** - **Helpdesk Support Engineer**  February 2008 – April 2012

As a Helpdesk Support Engineer at Amaze I was responsible for First Line Support for over 20 clients, managing tickets through help desk Software.

**Achievements**

* Delivered training sessions across Europe to clients on how to use Tridion
* Created WIKI for internal knowledge base
* Created Database backups and replication
* Managed projects from start to finish
* Provided Hosting support for over 10 clients on Windows Server and SQL
* Creating training documents for use of clients and other colleagues for use with Tridion and Website.

EDUCATION **Liverpool community college** 2009 - 2010

CCNA (Cisco certified network associate) Exploration

**Liverpool John Moores University** 2003 - 2007

BSc (Hons) in Computer Studies.

**Southport College** 2001 - 2003

BTEC National Diploma in Computing (Networking and ICT support)

**Maricourt** 1996 – 2001

GCSE’s

ADDITIONAL TRAINING AND COURSES

**MongoDB University - MongoDB Performance** September 2019

**Linux Academy - Kubernetes Essentials** July 2019

**Linux Academy - Kubernetes Quick Start** July 2019

**MongoDB University - MongoDB Basic Cluster Administration** July 2019

**Linux Academy - Docker - Deep Dive** July 2019

**MongoDB University - MongoDB Basics** June 2019

**Linux Academy - Docker - Quick Start** April 2019

**Magento solutions Specialist** November 2015