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**Current Role:** Director, Head Of engineering

**Past Roles:** Senior Architect, Principal Engineer, Tech Lead , Chapter Lead, Scrum Master, Developer

## Summary

- Strategically spearheaded the development and innovative implementation of engineering excellence in processes and strategies that directly contributed to trackable and measurable metrics increase in product-delivery efficiency, on-time-deliverables, faster time to market and cost optimization.
- Championed and drove implementation of industry-leading development best practices, prioritising NFR like security, scalability, maintainability and performance to ensure robust and reliable solutions.
- Built and nurtured a high-performing engineering team through strategic recruitment, effective onboarding, and continuous professional development initiatives. Developed and implemented a comprehensive talent management program, resulting in transferable knowledge and retention.
- Passionate about harnessing the power of artificial intelligence to improve, streamline software development, enhance engineering efficiency, and enhance overall product quality in each use cases.

## Highlights

### Leadership & People

- **Built and Developed High-Performing Culture Teams:** Ability to build harmonious and strong sustenance in good engineering culture. Successfully built high-performance teams from scratch, mentoring engineers and leading to measurable increase in productivity and improvement in output in velocity.
- **Team Management and Leadership in a Fast Paced environment:** Maintained and managed a large engineering team of 86 including managers and engineers, ensuring seamless operations,

high morale, and exceptional productivity. Implemented effective strategies to promote work-life balance, resulting in measurable reduction in turnover rates and measurable increase in employee satisfaction.

- **Effective Communication:** Communicated effectively with stakeholders at all levels, including:
  - **Simplifying Technical Concepts:** Explained complex technical concepts in a clear and concise manner, resulting in drastic improvement in stakeholder understanding and deep increase in stakeholder engagement.
  - **Stakeholder Management:** Managed internal and external stakeholders, including business leaders, technical teams, clients, and colleagues, resulting in high improvement in stakeholder satisfaction and high increase in collaboration.
- **Sustaining Strategies and Channels:** Developed and implemented sustainable strategies to maintain team performance, including:
  - **Quarterly Goal Setting:** Established clear goals and objectives, resulting in measurable increase in team productivity and measurable improvement in project delivery.
  - **Regular Feedback and Coaching:** Provided regular feedback and coaching, leading to measurable improvement in employee growth and measurable increase in team collaboration.
  - **Knowledge Sharing and Training:** Implemented knowledge-sharing programs, resulting in measurable reduction in knowledge gaps and measurable improvement in team expertise.
- **Ecosystem Development:** Fostered a strong ecosystem by developing and maintaining relationships with key stakeholders, including:
  - **Cross-Functional Collaboration:** Collaborated with cross-functional teams, resulting in improvement in project delivery and increase in business customer satisfaction.
  - **Industry Partnerships:** Established partnerships with industry leaders, resulting in measurable increase in innovation pipeline and measurable improvement in market competitiveness.
  - **Community Engagement:** Engaged with the broader engineering community, resulting in increase in brand recognition and improvement in talent attraction.
- **Quorum and Governance:** Established and maintained effective governance structures, ensuring:
  - **Clear Decision-Making Processes:** Implemented clear decision-making processes, resulting in measurable reduction in decision-making time and measurable improvement in decision quality.
  - **Risk Management:** Developed and implemented effective risk management strategies, resulting in 25% reduction in project risks and improvement in project delivery.

## Engineering Technical Leadership Excellence

- **Engineering Practices and Processes:** Ensured that engineering practices and processes met the highest standards of quality and efficiency. Provided technical guidance and expertise across all engineering projects.
- **Product Domain & Releases:** Successfully recent launched a comprehensive lifecycle solution for lending and MSME segments, seamlessly integrating efforts across onboarding, financial fraud AML, core banking, and customer experience teams in multiple countries. Overall, experience spans across diverse industries, including insurance, vendor solutions, the auction car industry, and other fintech solutions with main focus is primarily on engineering excellences.
- **Emerging Technologies and Industry Trends:** Stayed current with emerging technologies and industry trends, integrating relevant advancements into the company's technological roadmap.

- **Full-Stack and AI System Design:** Demonstrated deep understanding of full-stack and AI system design and architecture, including:
  - **Domain-Driven Design:** Applied domain-driven design principles to ensure that systems were aligned with business needs
  - **Clean Code Architecture:** Implemented clean code architecture principles to ensure that systems were maintainable and scalable
- **Solution Design:** Designed and delivered innovative solutions to complex technical challenges, resulting in:
  - 35% error reduction, 12% complexity rate, 20% reduction in costs and 15% improvement in operational efficiency.
  - 25% improvement in system performance stability and 20% reduction in downtime.
- **Project Planning and Management:** Developed and managed project plans, budgets, resources, risks, and schedules for major engineering initiatives, resulting in:
  - 83% of projects delivered on time and 78% within budget.
  - 25% improvement in project quality and 20% reduction in project risks.
- **Technical Architecture and Design:** Crafted, outlined and validated NFR-compliant & context-specific technical software architecture designs & ADR & roadmap documentations.
- **Business Problem-Solving:** Adept at solving and translating the business problems to the quality technical solution from inception to delivery and after support resulting in high satisfaction for business stakeholders .
- **Technical Governance and Ecosystem:** Created architecture parameters and then empowered teams to make adaptable, pragmatic and modern balanced approach on technical governance in ecosystem decisions
- **Solves enterprise architecture and performance problems** and is able to integrate cohesively separate system integrations
- **Data Analytics and Integration:** Involve in Extract, Transform, Load (ETL), query designs for handling gold-standard data within the domains of data in, process and out for retail system domain data analytics
- **Full Software Development and Operations:** Wide working knowledge experience of the architecture integration & operation backend midtier frontend applications with its datasource and infra configurations and security network lifecycle its operational view. Experience in setting up a new software ecosystem from its inception, designs, production and support stages.
- **Cloud Technologies and DevOps:** Proficient in overseeing software application development process like reviewing code quality with design pattern & good practices, adherence to design, standards and performance requirements with different cloud technologies and DevOps practices.
- **Experienced with know-how strategies on handling situation post-production** like monitoring ,visualisations, logging, scaling, auditing, refactoring, tech-debt management, bug fixing and support operations.
- **Lead and drive into experimentation** and always get hands dirty in full stack development from

backend like java,mainframe as400 all the way to graphql,angular,react,mobile,cloud.

- RAG , CAG, tensor, offline ai, transformer , python , n8n workflow engines ,llm ,deepseek , ollama, Systems Development: Developed and implemented Retrieval-Augmented Generation (RAG) systems, enhancing information retrieval and generation capabilities for various projects. Agentic AI explorations and production releases.
- Large Language Models (LLMs): Hands-on experience with LLMs, including fine-tuning and deployment for specific use cases, resulting in
- OpenAI API Integration: Utilized OpenAI's API to integrate advanced language models into production systems, resulting in
- LangChain and LlamaIndex: Implemented LangChain for building scalable AI-powered applications and leveraged LlamaIndex for efficient data indexing and retrieval in AI systems, resulting in
- Full-Stack Development: Proficient with NextJS and React 17+ for developing dynamic web applications, resulting in
- AI System Design and Architecture: Experienced with advanced AI models, including OpenAI GPT-4, OpenAI Embedding Models, Claude Models, and HuggingFace Models & Transformers Library, resulting in
- AI Orchestration Tools: Proficient with AI orchestration tools like Langchain, Langgraph, Langchain LlamaIndex
- Agile Methodologies and Quality Practices: Strong practitioner of defensive quality practices like TDD, BDD, Monitoring. Skilled in automation-driven designs with devops mindset practises for configuration management & release process /Expert with agile methodologies environments like SAFE, scrum, Lean , kanban, hybrid models.
- Data Privacy and Compliance: Familiar with data privacy protection and compliance designs like gdpr, industry related compliances

### **Certifications / Certified In**

Aws certified practitioner , Camel Integration Redhat openshift , Safe certified scrum master , Safe certified practitioner,Upwork 100% rating, UTAR Dean List(CGPA 3.8) , Book Prize Award ,Good team player award, Chosen speaker awards, Various social club/committee participations

### **Some of the Technical Skillset Skills**

**Skills of Architecture** include Design patterns, migration applications, architecture diagrams, OOPP , solid, communication and code reviews,

**Skills of AI** include LLM, llamaindex, langchain, vector database, prompt engineering to solve real business and technical issues,chatbot intent, routing mapping, chatgpt, openai api, fine tuning, embedding, midjourney,hugging face, media generation,plugins

**Skills of Frontend** include micro frontend, Javascript es6 , PWA, Angular, angularjs ,angular universal,/ Typescript, React,/ Cucumber Js ,graphql hasura apollo, node express js,backbone js,/ jquery, coffeescript, gulp , grunt ,/html html5,sass less css,

**Skills of Backend** include Rest API , graphql, firebase , firestore , microservices aws lambda , cloud functions,java spring boot, hibernate, struts ,ibm webspere , camel , Node , Php , as400 rpgle ccle , hasura,domain-driven design, good api designs,python flask,

**Skills of Mobile** include hybrid app , ibm worklight, phonegap , ionic,

**Skills of Database** include postgres , nosql , mongodb ,idb , sql,mysql ,ibm db2 , cloudsql,

elasticsearch es,

**Skills of Testing** Cucumber js , gherkin, cypress,/ puppeteer, behat, jasmine , Jest, postman , mockito , junit, k6 performance testing, jmeter,

Monitoring & analytics:- kibana , google analytics , dynatrace, elk, logstash, grafana, prometheus, cloud logs,

**Skills of Cloud** google , azure , aws , digital ocean,

**Skills of Devops & Integrations** deployments, github flow , CI / CD Jenkins , travis, Docker,charlie,laurel ,artifactory, sonarqube, ant, maven,cronjob , kubernetes , helm chart, flux,

**Skills of Alternate Storage** Digital ocean , gcp bucket,s3 bucket, dynamo db,firebase,firestore,

**Skills of Code Review** git commands, github , gitlab , bitbucket ,gerrit ,merge request, pull request,

**Skills of CMS** hippo, sitecore,coremedia, wordpress ,

## Company

### Company: GX Bank Malaysia

Malaysia's first pure digital bank that promote serving underserved market for msme and retail consumers. Make a real difference in the lives of millions by democratising access to financial services.

Works as **Director, Head Of Engineering** at **GX Bank Malaysia** from **18 Dec 2023 to Present**

- Resource planning setup new team for entire MSME segment category across different bank modules like payment,onboarding,transfer,AML,deposit,lending
- Led multiple emergency response efforts, guiding teams to quickly diagnose issues and restore service with minimal downtime impact.
- Craft ways of working with project leaders - Introduced agile methodologies and shifted team culture to iterative development, significantly improving engineer productivity and system quality.
- Create okrs for the team
- Introduce mental wellness operating model in 1:1
- Hands on mentored 5 junior engineers,qa, engineering manager to grow technical skills and soft skills and move into leadership roles, strengthening the engineering bench.
- Create guardrails and architecture decision records to boost 120% quality of technical decision by marginally reducing delivery decision turnaround time by half.
- Using technology to solve real-world problems and empower people. Spearheading engineering initiative efforts and building the new future of banking in Southeast Asia.
- Visionary Leadership: Building and mentoring high-performing engineering teams across web, mobile, and backend to deliver mission-critical platforms
- Product-Centric Innovation: Partnering with cross-functional leaders to define compelling roadmaps, drive customer-focused metrics, and experiment with cutting-edge technology.
- Execution Excellence: Orchestrating bi-annual planning cycles, setting aggressive goals, and flawlessly delivering on product and engineering roadmaps.
- Strategic Collaboration: Leveraging my deep technical expertise and communication skills to influence

senior leaders, foster alignment, and achieve impactful outcomes.

- Talent Magnet: Attracting and nurturing top engineering talent, fostering individual growth, and building a world-class organization.

### **Company: Pickles Auctions**

Pickles Auctions is the leader in digital and live auctions. For over 50 years we assist our sellers to dispose of their salvage wreck and scrap, used motor vehicles, and industrial equipment for higher value.

Works as **Principal Engineer at Pickles Auctions** from **9 Aug 2022 to 18 Dec 2023**

- Lead and influence complex/high impact decisions across approaches to management in engineering, deployment, and operations for platform services teams from inception, discovery, incremental release, execution and presentations.
- Drive AI adoption in the engineering team for the engineering ecosystem by leading council, process, principles, communities, tools, vendor-collaboration, sync, objective measures and reviewing key results.
- Cultivate and grow the developer experience by reviewing and tracking metrics from jira, github like dora, developer productivity like mttr, cfr, etc
- Design and execute poc proof concept using ai openai api to create chatbot for business integration and automation insights. Design different working use cases for ai to help every engineering use case in technical planning, analysis, development, deployment, maintenance and business lifecycle.
- Use advance tools like chatgpt, bard, copilot, claude to solve real tech debt business problems like unit test coverage, code refactor
- Provide technical leadership to build, develop and scale many of core frameworks, business and platform services and solve real technical initiatives .
- Study industry architectural practices white papers use case and then model and define system, processes, tools, visions, strategies, guideline sops, progressive rollout plans, defensive plans, stopgap action plans, governance and maintenance in these areas.
- Inspire and define the technical innovation, vision and roadmap for the core services products and influence the team from business needs and user value experiences.
- Guide computer science best practices in writing clean, efficient, testable, maintainable, and scalable systems.
- Lead in guidance of technical principles for OOPP implementations and design patterns for software
- Collaboration with technical and business stakeholders, to own and build a complex collection of platform products and services in production level.
- Cross-skilling in architecture blueprint such as microfrontend, angular, cosmosdb, serverless, nodejs, SQL / NoSQL based DBs, Kafka, Kubernetes, telemetry, dynatrace, offline-first architecture,
- eventual consistency distributed systems, domain-driven, vertical slice concepts like BFF
- Experienced in building, automation, managing, and scaling the complexity of tracing, logging and cqrs event-driven microservices
- Designing architectural solutions to enable highly reliable, fault-tolerant, and scalable production systems.
- Advocate of Agile lean Software Development and DevOps practices.
- Assess and advocate NFR adherences and improve technical performances and sustainable software lifecycle.

- Mentoring engineers under development center of excellence through technical coaching , pairprogramming,rubberducking, chat,etc. Participating across different COEs like security, leadership, domain driven tribes,etc, release programs
- Promote guidance and sharing through wiki ,documentation, Knowledge transfers ,brownbags, and paradigm transfers

**Company: GfK Malaysia**

GfK is leader in data analytics, consumer behaviour over 85 years. GfK collects and processes data on consumer behavior , durables, retail, consumer goods, automotive, financial services, media and entertainment using advance technology based software. Over 180 million SKUs and surveys over two million people in 15 countries, working in compliance with market and social research.

<https://www.gfk.com>

Works as **Senior Technical Architect** at **GfK Malaysia** from **1 Sept 2021 to 26 Aug 2022**

- Create, inspect ,adapt regularly software architecture designs(code, configurations, settings and high level diagrams, specifications, documentations) with development, testing and business teams to ensure high quality attribute compliances and adherences to architecture
- Coordinate alignment on business-technical function and nonfunctional requirement(NFR) mappings with stakeholders like Product business managers, Tech lead, SREs,tTesters, developers, Principals
- Work with Product owners / managers to understand the product requirements and resolve ambiguity and edge cases
- Translate requirements into high level tech architecture which can be picked by the engineering team.
- Led by example for the team to adopt new technologies and approaches by value-justification merits,hands-on spikes, explanations, walkthrough and discussions via servant leadership
- Foster high-quality software mindset by inducing continuous-improvement growth mindset in the team
- Solve team application performance issues
- Help team remove any technical blockers and achieve consensus agreement to ensure excellent agile processes for development, ci/cd, support
- Explain design patterns concepts, write code for complex proof of concepts/poc ad-hoc basis and work closely with the team to solve tricky/ difficult issues.
- Participate and contribute in Communities of Practises for architects, testers and developers,technical design authorities and in all team agile ceremonies like standup, retrospective,meetings, brainstorm
- Chapter people lead for team members to help individuals realise their personal professional development goals via 1 on 1 sessions

**Company: Topdanmark - Insurance industry**



Topdanmark since 1899, is one of the largest insurance companies in Denmark offering insurance and pension to both private, commercial and agricultural customers. Approximately 2,400 employees worldwide. <https://www.topdanmark.dk>

Works as **Senior Fullstack Lead Developer at Topdanmark Malaysia** from **1 March 2018 to 27 Sept 2021**

- Lead the Kuala Lumpur side for business value delivery on the Pension segment of web portal(b2b and b2c) for Danish customers and companies from inception to production .
- Communicate frequently with stakeholders like consultants, ux, product owner, architect on ideas , developers, testers, other teams. Help write technical documents in user stories to translate business to technical specification.
- Participate and share frequently for communities of practice for developers and testers. Sharing within and cross departments on technical subjects like cucumber,puppeteer,test automation and team agile efficiency setup
- Won internal sAFE hackathon second place.
- Communicate with Principal system architect and other application architects on standards, issues, documentation and synchronisation .
- Lead development release and support process with devops mindset with proactive agile approach using Dynatrace performance, lighthouse, Kibana, customer data testpage, end-to-end testing, ci ,cd environments deployments via Jenkins, Charlie, laurel,artifactory
- Coordinate reviews with practical hands on other team on approaches and code when handover apps or collaborate on integration.
- Do Poc coding to help business and technical teams assess functionalities like setup e2e configuration for cucumber , angular , react setup in cms.
- Ensure quality sonar qube of apps within team 80 percent and no npm package vulnerabilities. Help setup defensive features like code coverages, build test pipelines and reports.
- Work with extensive coding languages for different business products like javascript, java -camel , angular, stencil, vue,react and cloud base aws lambda applications, s3 buckets, cloudformation stacks, unit test like jasmine, and end-to-end like selenium-based,behat, cucumber framework,postman, junit,Mockito.
- Review code for team members. Help them when they are technically stuck or have conflicts in approaches and codes.
- Take over scrum master role within team.

#### **Company: Sitecore Malaysia**

**Company Info:** Sitecore is a leading digital cutting edge tech CMS experience automation platform software used by organisations globally to create seamless, personalised digital experiences.

<https://www.sitecore.com/>

Works as **Senior Developer Product Lead at Sitecore Malaysia** from **1 Nov 2016 to 1 Mar 2018**

- Promoted to product lead in 1 year based on competency merit
- Full involvement from inception to release and support of Sitecore Azure Marketplace portal and realization of pocs /new portal projects with clouds and deployment/installation related.
- Ground up setup,design and maintain defensive frontend ecosystem and codebase using angular



and workflow.

- Design the low architecture design in the frontend side technically and help teammates in adoption of new technical standards, knowledge and code, tools.
- Do coordination and code reviews using design pattern for frontend
- Work with Denmark and Ukraine counterparts to deliver cloud deployment/provisioning solutions for marketplace .
- Work with Microsoft Azure liaison to integrate with API
- Work with inhouse ux team member to realise wireframes
- Work with cross backend teams to integrate with resource API

Outside Of Works as **Solution Architect / Consultants / developer/ engineers / contributor** outside Of work from **1 Jan 2010 to Present**

- Prompt Engineering to solve real business and technical problems
- Chabot creation - intent based, AI based, llm like openai api - finetuning, embedding, image generation dall-e, midjourney
- Scored top 30 in online hackathons crossover - got offer for angular chief architect role
- Share tutorial videos like how connect and get full instagram,facebook business personal info with api and code example guides.
- Sme project - design end to end systems for co-working space iot door lock for smart system portal
- Redesign and rearchitect the job portal api
- Poc project for friend's startup ideas
- Marketing influencer portal using hasura apollo graphql, postgres js, docker, nodej
- Telco page using server-side spa like angular universal ,node ,express ,setup
- Migrate legacy php codebase for portal into new stack MEAN with appolo graphql typescript
- Authentication systems between middleware, spa app and backends. Using agile and ux atomic designs to materialize ux designs.
- Upwork : scored 100% rating once for scraping projects
- Scaffold project before yeoman: grunt angularjs generator
- Legacy times: utility project: text signature

### **Company: Arvato Malaysia**

Arvato is owned by BMG , an international service company that develops and implements innovative solutions for business customers from around the world. IT specialist and multi-cloud service provider that support well-known companies in their digital transformation.

<https://www.arvato-systems.com>

Works as **Technical Consultant** at **Arvato Malaysia** from **1 Mar 2016 to 1 Nov 2016**

- Highly commended by the counterpart team on technical skills and delivery and do sharing.
- Work with German counterparts to deliver clean quality code and using coffescript, npm,node,gulp with a lot offsite business communication and collaboration.
- Lead the nionex team frontend migrate the code out of jquery mobile into angularjs
- Refactor the legacy code to follow best practises like standard namings, and design patterns for reusability.
- Hands-on with CMS [ AEM-like ] coremedia to deliver front ui widget for clients like Continental,

ISIP.

**Company: Edge Asia Malaysia**

Edge Asia Digital Services Sdn Bhd is a boutique digital experience service provider based in Malaysia. It was incorporated on August 26, 2008. It was later bought over by Aleph Labs. Aleph is a strategically based in Singapore, Indonesia, Malaysia, Thailand and Vietnam. Some of the clients include big SEA banks like rhb, uob, cimb bank. <https://aleph-labs.com/>

Works as **Lead Senior FrontEnd Developer** at **Edge Asia Malaysia** from **1 June 2015 to 1 Mar 2016**

- Lead technically multiple front-end website development projects for modern banks. Help my company do pre-sales pitch and won bank projects redesign on frontend. Setup most of the initial pocs for bank reviews alone by myself including the pipeline.
- Skills including responsive webdesign for browsers, desktops, smartphones and more. Hybrid application for mobiles included using cordova phonegap. Leveraging modern stack like bootstrap, automation and management using less, sass, css, grunt js and a lot of javascript libraries like angularjs, requirejs, backbonejs, html5, css3, and more.
- Have knowledge to do website to communicate with server in REST API ajax calls and performance tuning method like caching, routing, templating, minification, benchmark testing and unit tests.
- As my projects mostly deal with banks like Hong Leong Bank, AmlInvest Bank, CIMB bank, traffic is high and therefore, stability and security is an imperative features that i delivered.
- Code management via git version control and bitbucket.

**Company: Cyber Village**

SEA market leader in technology innovation over 25 years focusing on insurtech and fintech digital engagement solutions for financial Institutions awarded consecutively with retail banking and finance awards. Some of the clients include big SEA banks like rhb, uob, cimb, hong leong, bank rakyat, ambank. Bought over by Silverlake systems  
<http://www.cyber-village.net/>

Works as **Tech Lead from Senior Web App Developer promoted from Web App Developer** at **Cyber Village Malaysia** from **1 Sept 2012 to 1 Jun 2015**

- Delivered beyond 1000 diverse integrated modules from frontend to backend to 3rd Party with high intensity of volatile requirements.
- Developed in-house security app mechanisms with end to end encryption benchmark-able against industry standards like oauth and aws. Confident to pick up & adapt to any new spectrum of software methodology, configurations and codings. Technically Lead Software Project & Manage Technical Team. Blend in well with culture & colleagues and synergism exist in work collaborations.
- EXPERIENCES GAINED: Consistently achieving & delivering results under tight timeline pressure, volatile[ad-hoc] requirements and challenging expectations.
- Development in project-lifecycle-level participation and support - web online and mobile applications utilizing various software frameworks.
- Solid in JAVA as core app server language and JAVASCRIPT base for client side programming. Hands on with extension framework like Webpsphere portal, Worklight IBM, Hibernate, Struts, JQuery, Angular JS, IScroll, Rest api, Phonegap, Bootstrap, Mixare, Mockito Junit, Frisbee

- API, Batarang, Chrome Console Developer etc. Experience in DB2 IBM for DB.
- Also, experience in utilizing and integration 3rd party like Sms and Email & Data Middleware and host service, Mobile-based app Augmented Reality Mixare, Google Maps.
- Delivered integrated application like Fund Transfer/ Bill Payment modules, Sender Notifications, Audit log control, Report generations PDF/Excel, Batch File processing, File upload, locale switcher Translations and more...
- For designing and screen cosmetics aesthetics, HTML5, HTML, CSS & Photoshop, Responsive Design, Form Factor and HCI factors.
- Product skill knowledge in vendor solutions like IBM, Oracle, VMware, Jenkins, Gerrit, Github, apple Appstore, Google Playstore.
- Lead project deployments. Managed and assigned tasks to team members. Delivered costing and timeline proposals. Tactful Verbal & Business Email communication to primary 3rd party and internal stakeholders. Has skill of mentoring & leading team members for tasks.
- Switched communication mode with business team and technical colleagues.
- Independence, Responsibility and Job Pride empowerment. Eg. Overtime and PH work to meet deadline.

### Company: Silverlake Systems

Silverlake Group is one of the largest SEA software organisations that delivers high-end quality and state-of-the-art solutions to various global industries. SilverLake is a competitively distinct, extremely powerful banking platform that provides highly customizable, enterprise-wide automation designed .Silverlake System is an integrated banking application software system designed for the native environment of the AS/400®. <https://www.silverlakeaxis.com/>

### Title: Programmer

Works as **Programmer** at **Silverlake systems** from **1 Jan2010 to 1 Sept 2012**

- Trusted as key developer for Thailand project for helping inception poc for the remittance project.
- Managed to deliver more than 200 user screens requested outside the standard capability of the system as ad-hoc requested.
- Managed to juggle and handle the entire screens creation assigned from the back-end to front-end starting from development to support independently [with minimal supervision].
- Adopted versatility in mastering and contributing diverse range of programming and scripting languages from RPG to JAVA, Java Script, Vbscript, CSS.
- Promoted time efficiency via template coding creations and maintenances for teammates to re-use and shared programs to be call.
- Gained knowledge of vocabulary and presentation to communicate ideas with end users, teammates, cross-team peers and superiors
- Actively volunteering in accepting most difficult tasks in team.
- Technical accomplishments:
  - a) Dynamic User defined conditions for rate validations via JAVA, RPGLE, CLLE and SQL mixture.
  - b) Listing via SQL programming validation selections

- c) Wrapper programs
- d) Front end dynamic and ad-hoc requested screen designs

## Education

College university education from **Jan 2006 to Oct 2010**

Scholarship-awarded ,studied & graduated from **Universiti Tunku Abdul Rahman Malaysia**

Gained **Bachelor Degree in BACHELOR HONOR DEGREES IN BUSINESS INFORMATION SYSTEMS**

Scored Result of - **First class honors - Dean's list Distinction (CGPA 3.8).**

### **Additional awards qualifications Accomplishments are**

Book Prize Award by UTAR university,

Dean's List Award by UTAR university,

and Publicity Head Director for public speaking competition.

High school education, graduated with

**GCE-O , Sijil Pelajaran Malaysia distinction(SPM) specific result to 7A,1B, 1C ,**

from the School **Sekolah Menengah subang Jaya**

while organising event runs and drive charity money collection.

Lower school education, graduated with **UPSR(Ujian Pencapaian Sekolah Rendah) result - 4A 1B**

from School named **Sekolah Rendah Sri Subang Jaya**

## Languages

**Score Of English in Conversation: 8/10,Written : 8/10**

**Score Of English in Bahasa Melayu - Conversation: 8/10,Written : 7/10**

**Score Of in Cantonese - Conversation: 7/10,Written : 0/10(weakness)**

**Score Of in Mandarin - Conversation: 6/10,Written : 0/10 (weakness)**

## Hobbies

Basketball, guitar, exploring tech like iot raspberry PI, software coding, reading architecture and software design books and food hunting

## **Professional Certificates Or Awards are (separate annexes/ reference file)**

Aws Certified Cloud Practitioner,  
Certified SAFE 4 Scrum Master,  
Certified SAFE 4 Practitioner,  
Upwork - 99% Job Success,  
Upwork - 100% rating,  
UTAR Dean List(CGPA 3.8),  
Book Prize Award ,  
Linkedin - Enterprise Architecture Foundation,  
Camel Java Integration Jboss,  
Topdanmark - 2nd place hackathon Winner - Online Solutions,  
Sitecore - Best Team Support - Stairmaster Challenge,  
,Career Essentials in Generative AI by Microsoft and LinkedIn,Linkedin - Generative AI: The Evolution of  
Thoughtful Online Search, Ethics in the Age of Generative AI , Intro to AI, What is generative AI,  
streamlined Bing with AI,digital body language, enterprise architecture foundations, linked top skills top  
20% for AI,Generative AI,GCP,Aws, Rest api, agile methodologies,java,js,nodejs ,python,frontend  
development, react, cybersecurity,mysql,spring