

Parking Survey Spring 2024

Start of Block: Introduction

Q1.1

Parking Survey

You have been selected to participate in a brief survey about parking at Texas State University.

The details you share in this survey will help us make changes in the future. Please take a few minutes to tell us about your experiences.

Q1.2 Browser Meta Info

Browser (1)

Version (2)

Operating System (3)

Screen Resolution (4)

Flash Version (5)

Java Support (6)

User Agent (7)

End of Block: Introduction

Start of Block: Driving Demographic

Q2.1 Do you drive a car (or other motor vehicle) while you attend Texas State?

☐ Yes (1)

☐ No (2)

Page Break

Display This Question:

If Q2.1 = 2

Q2.2 Do you have a driver's license?

☐ Yes (35)

☐ No (36)

Page Break

Display This Question:

If Q2.2 = 35



Q2.3

What is the main reason you choose not to bring a vehicle to Texas State?

- ☐ I don't own a vehicle (1)
- ☐ Too expensive (2)
- ☐ My parents/guardians would not allow it (3)
- ☐ I didn't want to (4)
- ☐ I prefer alternative transportation, (e.g., bikes, buses, walking) (6)
- ☐ I didn't like the parking options (7)
- ☐ Other, please specify: (5)

Page Break

Display This Question:

If Q2.2 = 36

Q2.4 Please share why you do not have a driver's license.

End of Block: Driving Demographic

Start of Block: Communication



Q3.1 What is the best way to keep you informed about changes in parking, traffic, and transportation?

- ☐ Email (1)
- ☐ Social Media (2)
- ☐ Website (3)
- ☐ Print Media (4)
- ☐ Text Message (6)
- ☐ TXST App (7)
- ☐ Other, please specify: (5)

Page Break

Q3.2 How often do you get emails from Parking Services?

- ☐ More than I would like (18)
 - ☐ About right (20)
 - ☐ Less than I would like (21)
-

Q3.3 How often do you read the emails you receive from Parking Services?

- ☐ Always (13)
 - ☐ Most of the time (14)
 - ☐ About half the time (15)
 - ☐ Sometimes (16)
 - ☐ Never (17)
-

Page Break

Display This Question:

If Q3.3 = 15

Or Q3.3 = 16

Or Q3.3 = 17

Q3.4 How often do you read the **subject line** of emails you receive from Parking Services?

- ☐ Always (13)
- ☐ Most of the time (14)
- ☐ About half the time (15)
- ☐ Sometimes (16)
- ☐ Never (17)

Page Break

Q3.5 Have you read the official Parking Rules and Regulations?

- ☐ No: I have read none of the Rules and Regulations (44)
- ☐ Some: I have read some parts of the Rules and Regulations (45)
- ☐ Yes: I have read all of the Rules and Regulations (47)

Page Break

Display This Question:

If Q3.5 != 47



Q3.6 Why have you not read the the full Rules and Regulations?

- ☐ Too long (1)
- ☐ Too confusing (2)
- ☐ Not interested (4)
- ☐ I already know what I need to know (5)
- ☐ Other, please specify: (6)

Page Break



Q3.7 Do you feel like you have enough education and information about how parking works?

- ☐ Definitely not (92)
- ☐ Probably not (93)
- ☐ Might or might not (94)
- ☐ Probably yes (95)
- ☐ Definitely yes (96)

End of Block: Communication

Start of Block: Commuters

Q106 What is your zip code?



Q4.1

This spring semester, how do you get to campus?

Select all that apply.

Display This Choice:

If Q2.1 = 1

- ☐ Drive (1)
 - ☐ Bobcat Shuttle (3)
 - ☐ CARTS (9)
 - ☐ Walk (4)
 - ☐ Bicycle (5)
 - ☐ Carpool (6)
 - ☐ Have family or friends drop me off (7)
 - ☐ Uber/Lyft (15)
 - ☐ Private apartment shuttle bus (16)
 - ☐ SPIN Scooters (17)
 - ☐ Other, please specify: (8)
-

Page Break

Display This Question:

If Q4.1 = 7

Or Q4.1 = 15

Q4.2 Where are you dropped off?

Page Break

Display This Question:

If Housing = OffCampus

Q4.3 How many days per week do you typically travel to campus during the school year?

- ☐ 0 days (8)
- ☐ 1 day (1)
- ☐ 2 days (2)
- ☐ 3 days (3)
- ☐ 4 days (4)
- ☐ 5 days (5)
- ☐ 6 days (6)
- ☐ 7 days (7)

Page Break

Q4.4 How long is your commute to campus one-way?

- ☐ 0-15 minutes (1)
- ☐ 15-30 minutes (2)
- ☐ 30-45 minutes (3)
- ☐ 45-60 minutes (4)
- ☐ Over 60 minutes (5)

Page Break

Q4.5 How many miles is your commute to campus one-way?

- ☐ Less than 1 mile (4)
- ☐ 1 - 5 miles (5)
- ☐ 5 - 10 miles (6)
- ☐ 10 - 20 miles (7)
- ☐ 20 - 30 miles (8)
- ☐ 30 - 60 miles (9)
- ☐ More than 60 miles (10)

Page Break

Display This Question:

If Q4.1 = 1

Q4.6

What is the main street do you use to access campus?

- ☐ Sessom Dr (1)
 - ☐ N. LBJ Dr. at Sessom Dr. (2)
 - ☐ N. LBJ Dr. at Woods St. (8)
 - ☐ Old Ranch Road 12 (4)
 - ☐ Aquarena Springs (5)
 - ☐ Thorpe Lane (6)
 - ☐ N. Guadalupe St (7)
 - ☐ Hopkins (9)
 - ☐ Hunter (10)
 - ☐ Wonder World (11)
 - ☐ Other, please specify: (13)
-

End of Block: Commuters

Start of Block: General transportation



Q5.1 When you move from place to place **on campus** how do you travel?
Select all that apply.

Display This Choice:

If Q2.1 = 1

- ☐ Drive (1)
 - ☐ Bobcat Shuttle (2)
 - ☐ Walk (3)
 - ☐ Bicycle (4)
 - ☐ Wheelchair/Assistive Technology (6)
 - ☐ Uber / Lyft (9)
 - ☐ Catch a ride / Carpool (10)
 - ☐ SPIN Scooters (7)
 - ☐ Nite Cats (12)
 - ☐ Other, please specify: (8)
-

Page Break

Display This Question:

If Q5.1 = 9



Q5.2 How often do you use Uber or Lyft to get around **on campus?**

- ☐ Daily (1)
- ☐ A few times a week (2)
- ☐ A few times a month (5)
- ☐ A few times a semester (22)
- ☐ A few times a year (23)

End of Block: General transportation

Start of Block: Parking Locations



Q6.1

When you drive to or around campus, where do you park your vehicle?

Select all that apply.

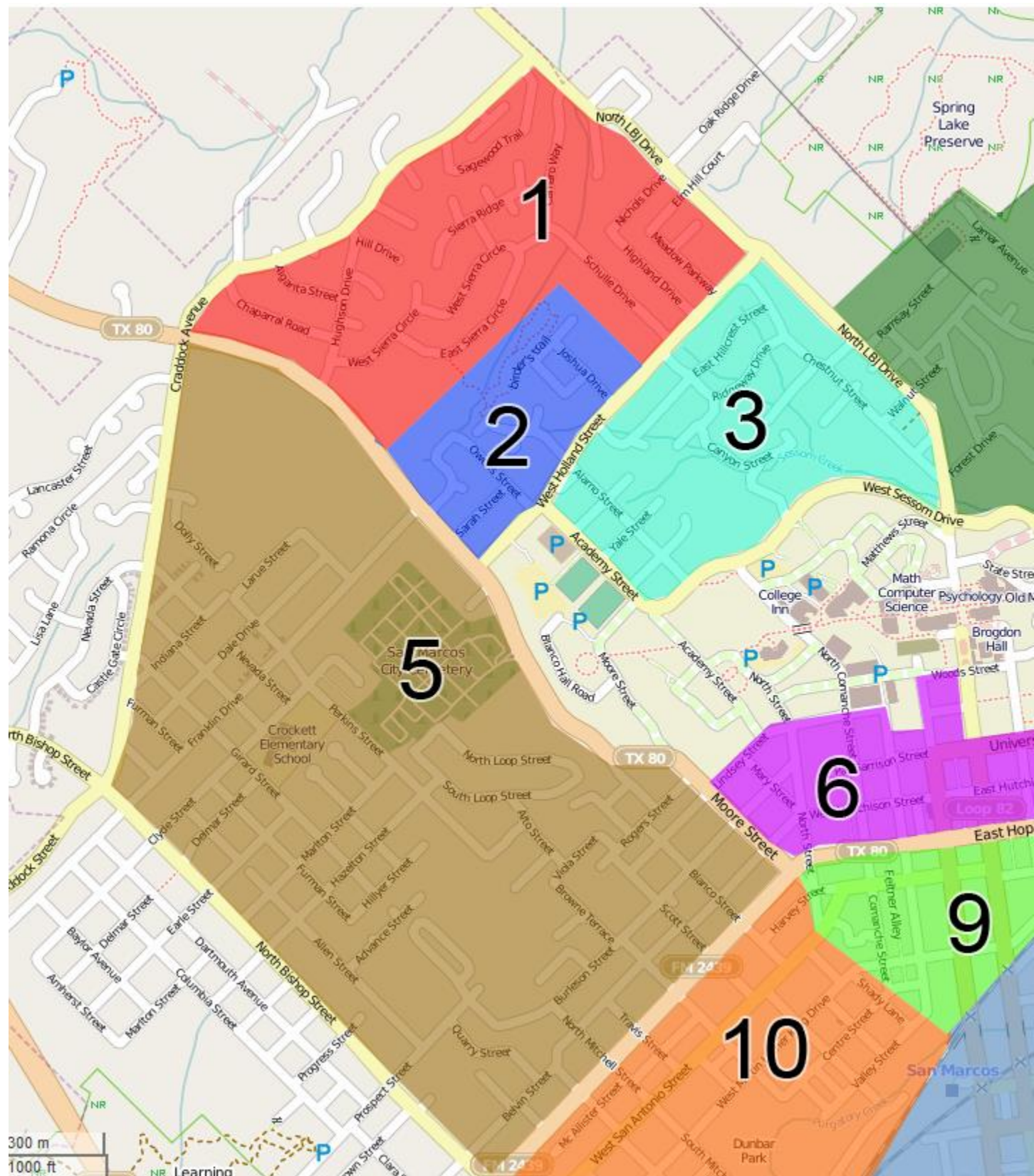
- ☐ A university lot or garage - **with** the correct parking permit (1)
 - ☐ A university lot or garage - **without** the correct parking permit (2)
 - ☐ Free parking on a city or neighborhood street (3)
 - ☐ The LBJ Student Center Parking Garage (pay by the hour) (4)
 - ☐ The Edward Gary Parking Garage (pay by the hour) (5)
 - ☐ First available spot, regardless of restrictions (7)
 - ☐ Downtown or on the Square (10)
 - ☐ Off-campus Pay to Park lot (12)
 - ☐ Accessible Parking (13)
 - ☐ I never drive to campus - I only drive my car for non-university uses (8)
 - ☐ Other, please specify: (9)
-

Display This Question:

If Q6.1 = 3

Or Q6.1 = 10

Q6.2 Please view the map of San Marcos below and click on the area near campus that best represents where you park most often.



Page Break

Q6.3 How many days a week do you park on or near campus?

- ☐ 0 days (9)
- ☐ 1 day (1)
- ☐ 2 days (2)
- ☐ 3 days (3)
- ☐ 4 days (4)
- ☐ 5 days (5)
- ☐ 6 days (6)
- ☐ 7 days (7)

End of Block: Parking Locations

Start of Block: Permit Purchase

Display This Question:

If Q2.1 = 1

Q7.1 Have you purchased a 2023-2024 Texas State parking permit?

- ☐ Yes (1)
- ☐ No (2)

Display This Question:

If Q7.1 = 2



Q7.2 Why didn't you buy a 2023-2024 parking permit? Check all that apply.

- ☐ Permit cost is too high (1)
 - ☐ Do not believe there is available parking (11)
 - ☐ Available parking is inconvenient for me (2)
 - ☐ Did not want to ride the Bobcat Shuttle from available parking (3)
 - ☐ Unaware that there is available parking (4)
 - ☐ Purchase temporary permits as needed (5)
 - ☐ Rarely/never drive to campus (6)
 - ☐ Other, please specify: (9)
-

Display This Question:

*If If Why didn't you buy a 2023-2024 parking permit? Check all that apply.
q://QID66/SelectedChoicesCount Is Greater Than 1*

Carry Forward Selected Choices from "Q7.2"



Q7.3

You selected several reasons you did not buy a parking permit. What was the most important reason?

- ☐ Permit cost is too high (1)
 - ☐ Do not believe there is available parking (2)
 - ☐ Available parking is inconvenient for me (3)
 - ☐ Did not want to ride the Bobcat Shuttle from available parking (4)
 - ☐ Unaware that there is available parking (5)
 - ☐ Purchase temporary permits as needed (6)
 - ☐ Rarely/never drive to campus (7)
 - ☐ Other, please specify: (8)
-

Display This Question:

If Q7.1 = 1

And housing = on

Q7.4 Which parking permit did you buy?

- ☐ Green Residential Permit (more expensive) (1)
- ☐ Gold Mill Street/Residence Hall Permit (less expensive) (2)

End of Block: Permit Purchase

Start of Block: Commuter Permits



Q8.1 In which Commuter/Perimeter Lot on campus do you prefer to park?

- ☐ James St Lot (C12) (1)
 - ☐ UEC Lot (P8) (3)
 - ☐ Aquarena Springs (previously Coliseum) Lot (P9) (4)
 - ☐ Bobcat Stadium East Lot (P10E) (5)
 - ☐ Bobcat Stadium West Lot (P10W) (6)
 - ☐ Mill Street Lot (P12) (7)
 - ☐ Speck Garage (C13) (8)
 - ☐ Sewell North Lot (P14) (9)
 - ☐ I prefer to park in a Pay-to-Park garage (LBJ Garage or Edward Gary Garage) (10)
 - ☐ Other, please specify: (2)
-

Page Break



Q8.2 When you drive to campus, what factor is most important in your decision where to park?

- ☐ Closest to class (1)
- ☐ Easiest lot to get to (2)
- ☐ Lot most likely to have available spaces (3)
- ☐ Lot that doesn't require riding the Bobcat Shuttle (4)
- ☐ Other, please specify: (6)

Page Break

Q8.3 Please select the options below that you agree with.

	Mill St (P12) (1)	Bobcat Stadium East (P10E) (2)	Bobcat Stadium (P10W) (3)
I am aware of this parking lot and know where it is (1)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I believe this parking lot always has available parking (2)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would park in this parking lot (3)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

End of Block: Commuter Permits

Start of Block: Green Residential Permit



Q9.1 What was the most important factor in choosing to purchase a Green Residential Permit (more expensive) instead of a Gold Mill Street/Residence Hall Permit (less expensive)

- ☐ Convenience - I wanted more immediate access to my vehicle (1)
- ☐ Bobcat Shuttle - I did not want to ride the bus to my vehicle (2)
- ☐ Vehicle Safety - I do not feel my vehicle is secure in the Mill Street Lot (3)
- ☐ I did not know that there was a Gold Mill Street/Residence Hall Permit (less expensive) option (4)
- ☐ Other, please specify: (5)

Page Break

Q9.2 Do you drive from your residence hall to class?

☐ Yes (35)

☐ No (36)

Page Break

Display This Question:

If Q9.2 = 35

Q9.3

How often during the week do you drive from your residence hall to class?

- ☐ Daily (26)
- ☐ 4-6 times a week (27)
- ☐ 2-3 times a week (28)
- ☐ Once a week (29)
- ☐ Less than once a week (30)

Page Break



Q9.4 When you are **at your residence hall**, in which Residential Lot or Garage on campus do you prefer to park?

- ☐ Admissions (Lot 105) (1)
- ☐ Tower Garage (Lot 106) (2)
- ☐ Woods Garage (Lot 108) (3)
- ☐ San Jacinto Hall (Lot 112) (4)
- ☐ Matthews Garage (Lot 113) (5)
- ☐ College Inn (Lot 202) (6)
- ☐ Jackson (Lot 204) (8)
- ☐ Llano Drive (Lot 301) (10)
- ☐ Blanco Garage (Lot 303) (11)
- ☐ Academy Street Garage (Lot 304) (12)
- ☐ Speck Garage (Lot 306) (14)
- ☐ Other Green Residential Parking (17)
- ☐ I prefer to park in a Perimeter (P) Lot (15)
- ☐ I prefer to park in a Pay-to-Park garage (LBJ Garage or Edward Gary Garage) (16)

Page Break

Display This Question:

If Q9.2 = 35



Q9.5 When you **drive to class**, in which Residential Lot or Garage on campus do you prefer to park?

- ☐ Admissions (Lot 105) (1)
- ☐ Tower Garage (Lot 106) (2)
- ☐ Woods Garage (Lot 108) (3)
- ☐ San Jacinto Hall (Lot 112) (4)
- ☐ Matthews Garage (Lot 113) (5)
- ☐ College Inn (Lot 202) (6)
- ☐ Jackson (Lot 204) (8)
- ☐ Llano Drive (Lot 301) (10)
- ☐ Blanco Garage (Lot 303) (11)
- ☐ Academy Street Garage (Lot 304) (12)
- ☐ Speck Garage (Lot 306) (14)
- ☐ Other Green Residential Parking (17)
- ☐ I prefer to park in a Perimeter (P) Lot (15)
- ☐ I prefer to park in a Pay-to-Park garage (LBJ Garage or Edward Gary Garage) (16)

End of Block: Green Residential Permit

Start of Block: Mill St

Q10.1 Why did you buy a Gold Mill Street/Residence Hall Permit (less expensive) instead of a Green Residential Permit (more expensive)?

- ☐ Price (1)
 - ☐ Green Residential Permits were sold out (2)
 - ☐ Other, please specify: (3)
-

Page Break

Q10.2 Do you drive from the Mills St parking lot to central campus during the day (7am to 5pm) on weekdays?

☐ Yes (1)

☐ No (2)

Page Break

Display This Question:

If Q10.2 = 1



Q10.3 When you drive to central campus during the day (7am to 5pm) on weekdays, where do you prefer to park?

- ☐ Accessible Parking (1)
 - ☐ The LBJ Student Center Parking Garage (pay by the hour) (4)
 - ☐ Downtown or on the Square (9)
 - ☐ A red or green university lot or garage (10)
 - ☐ Free parking on a city or neighborhood street (12)
 - ☐ Other, please specify: (11)
-

End of Block: Mill St

Start of Block: Bobcat Village Students

Q11.1 Do you drive from Bobcat Village to central campus during the day (7am to 5pm) on weekdays?

- ☐ Yes (1)
- ☐ No (2)

Page Break

Display This Question:

If Q11.1 = 1



Q11.2 When you drive to central campus during the day (7am to 5pm) on weekdays, where do you prefer to park?

- ☐ Accessible Parking (1)
 - ☐ The LBJ Student Center Parking Garage (pay by the hour) (4)
 - ☐ UEC Lot (P8) (5)
 - ☐ Aquarena Lot (previously Coliseum) (P9) (6)
 - ☐ Bobcat Stadium East Lot (P10E) (7)
 - ☐ Bobcat Stadium West Lot (P10W) (8)
 - ☐ Downtown or on the Square (9)
 - ☐ A red or green university lot or garage (10)
 - ☐ Free parking on a city or neighborhood street (12)
 - ☐ Other, please specify: (11)
-

End of Block: Bobcat Village Students

Start of Block: Circling a Lot



Q12.1 If your preferred parking lot or garage is full, what do you do?

☐ Circle until a space becomes available (1)

☐ Park in a Pay-to-Park garage (2)

Display This Choice:

If Housing = OnCampus

☐ Park in another Residential Lot or Garage (3)

☐ Park in an available purple Perimeter (P) lot and ride the bus or walk. (4)

☐ My preferred lot does not get full (6)

☐ Park in a Red Faculty/Staff parking lot (7)

☐ Other, please specify: (5)

Page Break _____

Display This Question:

If Q12.1 = 1

Q12.2 How long are you willing to circle a lot or garage until a space becomes available?

- ☐ Less than 5 minutes (1)
- ☐ 5 to 15 minutes (2)
- ☐ 15 to 30 minutes (3)
- ☐ 30 to 60 minutes (36)
- ☐ Over an hour (38)

End of Block: Circling a Lot

Start of Block: Parking Satisfaction

Q13.1 Rate the overall ease of completing parking-related tasks online (e.g., buying a permit, paying or appealing citations, updating your license plate, etc.)

- ☐ Extremely easy (1)
- ☐ Somewhat easy (2)
- ☐ Neither easy nor difficult (3)
- ☐ Somewhat difficult (4)
- ☐ Extremely difficult (5)

Page Break

Q13.2 Please indicate your level of satisfaction or dissatisfaction with each of the following aspects of Parking Services:

	Extremely satisfied (1)	Somewhat satisfied (2)	Neither satisfied nor dissatisfied (3)	Somewhat dissatisfied (4)	Extremely dissatisfied (5)
The politeness and friendliness of the Parking Office Staff e.g., Cashiers, Customer Service Representatives, etc. (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The politeness and friendliness of the Parking Officers (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Safety of parking lots and garages (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of parking lots and garages (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Maintenance and conditions of parking lots and garages (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Page Break

Q13.3 Please rate your overall parking experience at Texas State University:

- ☐ 0 (0)
- ☐ 1 (1)
- ☐ 2 (2)
- ☐ 3 (3)
- ☐ 4 (4)
- ☐ 5 (5)
- ☐ 6 (6)
- ☐ 7 (7)
- ☐ 8 (8)
- ☐ 9 (9)
- ☐ 10 (10)

End of Block: Parking Satisfaction

Start of Block: Other Comments

Q14.1 Parking Services is an auxiliary service and must pay for itself; Parking Services receives no money from tuition and fees. This means that all parking staff, services, and improvements (building garages, repaving lots, etc.) must be funded from parking permit purchases and parking violation fines collected.

Keeping this in mind, what constructive suggestions do you have to improve parking at Texas State?

End of Block: Other Comments
