

Maynard Escalante

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Summary

I have been a technical support specialist for eight years, looking into making a career in the Web and Software Development industry. I have been teaching myself how to code for more than a year and also completed the Zuiitt Coding Bootcamp. Coding started as a hobby, and now I am ready to make a career out of it. As technical support, I love solving problems with minimum supervision. I consider myself a forever student; thus, I continuously add skills by watching tutorials on Udemy and other online resources. I am currently seeking job opportunities in the Web and Software development field.

Experience



Technical Support Specialist

TDCX

Mar 2021 - Aug 2022 (1 year 6 months)



Technical Support Specialist

Amazon

Oct 2019 - Feb 2021 (1 year 5 months)

Education



Holy Name University

BSCE



Zuiitt - Coding Bootcamp

Full Stack Web Development

Full Stack Web Development using the MERN Stack

Licenses & Certifications



Zuiitt Backend Certificate of Completion - Zuiitt - Coding Bootcamp



Zuiitt Frontend Certificate of Completion - Zuiitt - Coding Bootcamp

Skills

Mongoose ODM • React.js • Tailwind CSS • Help Desk Support • Process Improvement • Technical Support • HTML5 • Cascading Style Sheets (CSS) • Bootstrap • JavaScript