

# Maynard Escalante

Metro Cebu

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## Summary

I have been in the BPO industry for over 8 years as a customer service and technical support. My experience helped me to develop strong communication skills. I am a career shifter who is looking into contributing the skills that I learned from Zuitt Coding Bootcamp. I always ensure I meet and exceed expectations with minimal supervision.

## Experience



### Technical Support Specialist

TDCX

Mar 2021 - Aug 2022 (1 year 6 months)



### Technical Support Specialist

Amazon

Oct 2019 - Feb 2021 (1 year 5 months)

## Education



### Holy Name University

BSCE



### Zuitt - Coding Bootcamp

Full Stack Web Development

Full Stack Web Development using the MERN Stack

## Skills

Mongoose ODM • React.js • Tailwind CSS • Help Desk Support • Process Improvement • Technical Support • HTML5 • Cascading Style Sheets (CSS) • Bootstrap • JavaScript