





SKILLS

DEVELOPMENT

HTML/ CSS

JavaScript

Bootstrap

XML/ JSON

Python

Git/ GitHub

DESIGN

Design Research
Visual Design
Wireframing
Interaction Design
Agile Methodologies

SOFTWARE

Adobe Xd Adobe Photoshop Adobe Illustrator

Figma

InVision

Sketch

Visual Studio

IntelliJ

LANGUAGE

English

French

WORK EXPERIENCE

PYTHON TEACHER

Reidmount Discovery School

09/2018 - 06/2019

- Taught children of varying ages programming concepts; objects/classes, inheritance, collisions, conditionals, iteration, objects, persistence
- Students and parents recommended program to friends and family; 3 families planned on enrolling children in following semester(s)

FINANCIAL SERVICE REPRESENTATIVE

TD Canada Trust

09/2016 - Present

- · Provided customers a variety of advice based on needs; borrowing and investments
- Aided in supervisorial roles such as customer complaint resolution, training new employees, leading/ supporting TD campaigns (Digital Advice, Future Ready, iD8)
- Brought multiple high-value clients to be serviced by Financial Planners/ Advisors
- Automated/ modified aspects of work (injecting custom CSS, parsing data to Excel)

BUSINESS SYSTEMS' CONSULTANT

Flybits Inc.

01/2016 - 08/2016

- Prepared customized training material and attended customer training sessions
- Responsible for documenting user experience index and supporting customersoftware interaction
- $\bullet \ Translated \ customer \ desires \ into \ requirements \ for \ development \ team$

INVENTORY AND DATABASE MANAGER

Metro Central Garage

12/2011 - 12/2015

- Analyzed company finances and prepared reports
- Created a new filing and organization system decreased expenses by 20% in 1 year
- Implemented a database system improving productivity considerably

FDUCATION

BACHELOR of SCIENCE (Honours) COMPUTER SCIENCE

Ryerson University

09/2014 - 04/2018

- Entrance scholarship
- Member of the Computer Science Course Union
- Director of the Albanian Association at Ryerson University