

SKILLS

PROFESSIONAL

Adaptive

Creative

Motivated

Good Communication

Analytical

Team Player

Leader

PROGRAMMING SKILLS

HTML

CSS

Javascript

Java

XML/JSON

Python

Angular

SOFTWARE AND OS

IntelliJ

Visual Studio

Adobe CC

LANGUAGES

English

Albanian

French

WORK EXPERIENCE

PYTHON TEACHER

Reidmount Discovery School

09/2018 - 06/2019

- In charge of teaching a diverse youth class of varying ages
- · High creative control of how to teach the curriculum
- Developped personal ways to engage my students

FINANCIAL SERVICE REPRESENTATIVE

TD Canada Trust

09/2016 - Present

- Providing customers a variety of advice based on needs; (day-to-day, investment etc,.)
- Supervisorial role; closing/ opening branch, training new employees, signing off on complex, high-value transactions, handling customer concerns and complaints

BUSINESS SYSTEMS' CONSULTANT

Flybits Inc.

01/2016 - 08/2016

- Provided primary support for Flybit's App Developing platform
- Responsible for managing user experience index and troubleshooting technical issues
- Attended customer training sessions and prepared customized training material
- Ensured effective implementation and utilization of our proprietary application
- Reviewed, tested, and/or assisted in administering application configuration of application: releases, product changes, service packs, security upgrades, and critical bug fixes

INVENTORY AND DATABASE MANAGER

Metro Central Garage

12/2011 - 12/2015

- Analyzed company finances and prepared reports
- Structured and maintained company database
- Conducted follow-up appointments with customers
- $\bullet \ \mathsf{Performed} \ \mathsf{general} \ \mathsf{administrative} \ \mathsf{and} \ \mathsf{operational} \ \mathsf{responsibilities}$
- $\bullet \ \ \text{Maintained inventory levels, and identified weekly and monthly supply demand}$

EDUCATION

BACHELOR'S DEGREE IN COMPUTER SCIENCE

Ryerson University

09/2014 - 04/2018

- · Awarded entrance scholarship
- Member of the Computer Science Course Union
- Director of the Albanian Association at Ryerson University