

# ARBI DACI

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## SKILLS

### PROFESSIONAL

Adaptative  
Creativity  
Motivated  
Good Communication  
Analytical  
Team Player  
Leader

### PROGRAMMING SKILLS

HTML  
CSS  
Javascript  
Java  
XML/JSON  
Python  
Angular

### SOFTWARE AND OS

IntelliJ  
Visual Studio  
Adobe CC

### LANGUAGES

English  
Albanian  
French

## WORK EXPERIENCE

### PYTHON TEACHER

Reidmount Discovery School

09/2018 – 06/2019

- In charge of teaching a diverse youth class of varying ages
- High creative control of how to teach the curriculum
- Developed personal ways to engage my students

### FINANCIAL SERVICE REPRESENTATIVE

TD Canada Trust

09/2016 – Present

- Providing customers a variety of advice based on needs; (day-to-day, investment etc.,)
- Supervisory role; closing/ opening branch, training new employees, signing off on complex, high-value transactions, handling customer concerns and complaints

### BUSINESS SYSTEMS' CONSULTANT

Flybits Inc.

01/2016 – 08/2016

- Provided primary support for Flybit's App Developing platform
- Responsible for managing user experience index and troubleshooting technical issues
- Attended customer training sessions and prepared customized training material
- Ensured effective implementation and utilization of our proprietary application
- Reviewed, tested, and/or assisted in administering application configuration of application: releases, product changes, service packs, security upgrades, and critical bug fixes

### INVENTORY AND DATABASE MANAGER

Metro Central Garage

12/2011 – 12/2015

- Analyzed company finances and prepared reports
- Structured and maintained company database
- Conducted follow-up appointments with customers
- Performed general administrative and operational responsibilities
- Maintained inventory levels, and identified weekly and monthly supply demand

## EDUCATION

### BACHELOR'S DEGREE IN COMPUTER SCIENCE

Ryerson University

09/2014 – 04/2018

- Awarded entrance scholarship
- Member of the Computer Science Course Union
- Director of the Albanian Association at Ryerson University