

Did you know?

Salesforce- Gaining Access

This guide will step the user through gaining access to Salesforce from iPads.

1. Open the **Omni Mobile** app.



2. Tap **RSA Passcode**.

The screenshot shows the 'Verizon POS - Login' screen. At the top, there is a red header bar with 'RSA Passcode' highlighted in a yellow box and a yellow arrow pointing to it. Below the header, the screen displays the 'CIM Administration Tool Pre-Authentication' section. A progress bar shows 'Basic Information' as the current step, followed by 'Additional Data' and 'Result'. The main content area says 'Welcome to the Verizon Worker Authentication Tool' and lists three items to have available: User Community ID, Worker Number, and additional information for an identity proof challenge. Below this, there are two input fields for 'Step 1: Enter the User Community ID for your organization' and 'Step 2: Enter your employee ID or native worker number'. A 'Continue' button is at the bottom.

3. Tap **Copy SFCE Token**.

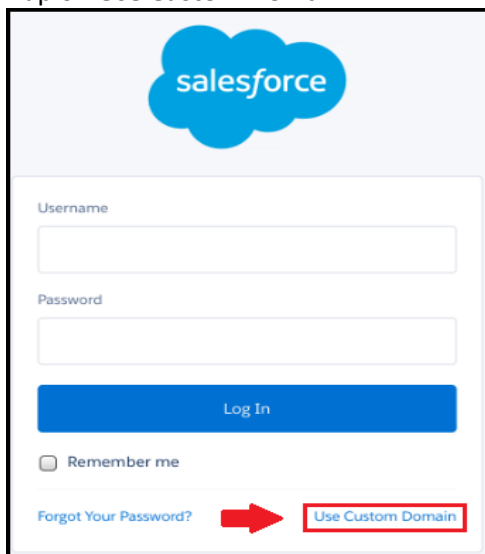
The screenshot shows the 'verizon' SFCE Token screen. It displays the 'Workstation ID' (ATIWRSL-D407401-0607) and 'Serial Number' (000153165957). Below these, it shows the 'Token Code' (34377807) and 'Expiration Date' (Apr 28 2020 08:00:00 PM EDT). There is an 'RSA' logo and a red arrow pointing down to a 'Copy SFCE Token' button, which is highlighted with a red box. A 'Close' button is also visible at the bottom right.The screenshot shows a confirmation dialog box titled 'SFCE Token'. It contains the text 'Token copied successfully' and a large blue 'OK' button at the bottom.

Did you know?

4. Open the **Salesforce** app.

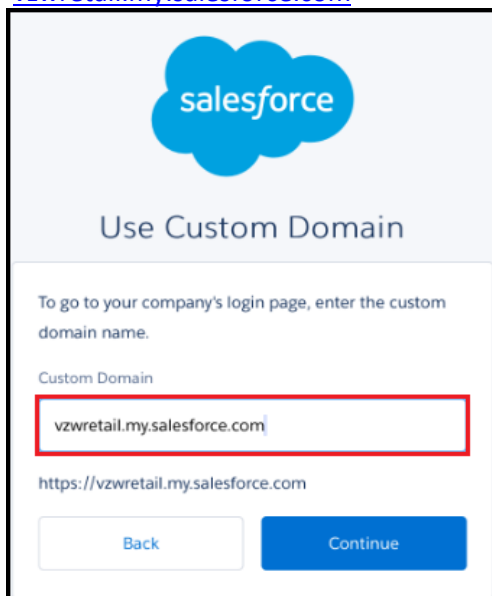


5. Tap on **Use Custom Domain**.

The image shows the Salesforce login screen. At the top is the Salesforce logo. Below it are fields for "Username" and "Password". A blue "Log In" button is below the password field. There is a "Remember me" checkbox and a "Forgot Your Password?" link. A red arrow points to the "Use Custom Domain" link, which is highlighted with a red box.

6. Enter the following URL into the Custom Domain field:

vzwretail.my.salesforce.com

The image shows the "Use Custom Domain" screen in the Salesforce app. It has the Salesforce logo at the top. Below the logo is the title "Use Custom Domain". The text "To go to your company's login page, enter the custom domain name." is displayed. There is a "Custom Domain" label above a text input field. The input field contains the URL "vzwretail.my.salesforce.com" and is highlighted with a red box. Below the input field is the URL "https://vzwretail.my.salesforce.com". At the bottom are two buttons: "Back" and "Continue".

Did you know?

7. Validate your credentials:

Last Name: Your last name

Windows User ID: SSO ID

Community ID: Wirezone

Native Worker Number: 99#

PIN #: Your 4-digit PIN (Typically last 4 of social)

Last Name

Windows User ID

Continue to Next Step

Your transactions are being recorded by the system.



Option 1: Credential Data

User Community ID for your organization

Your Employee ID or Native Worker Number

PIN #

Authenticate

8. Paste the copied token into the RSA Token field.

9. Tap **Authenticate**.