

Daniel Cinalli

Curriculum Vitae

Rio de Janeiro - Brazil
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🌐 <https://cinalli.com.br>

IT Manager – qualification summary

- High organizational capacity and result oriented to strategically support overall business objectives
- Skilled at dealing with pioneering initiatives and complex business challenges through projects
- Expertise in developing practical solutions and managing global teams from different countries
- Versatile and enthusiastic – deal with a variety of situations, people and events

Education

- 2019–today **Post-DSc**, *Universidade Federal do Estado do Rio de Janeiro*.
Post-Doctoral Research in Computer Science: Digital Transformation, Machine Learning and Metaheuristics
- 2012–2017 **DSc**, *Universidade Federal Fluminense*.
Doctor of Computer Science: Artificial Intelligence and Multi-Objective Optimization
- 2010–2011 **MBA**, *Faculdade Getúlio Vargas*, Rio de Janeiro.
Business Management
- 2008–2010 **MBA**, *Universidade Federal do Rio de Janeiro*.
IT Management
- 2003–2005 **MSc**, *Universidade Federal do Paraná*.
Masters in Sociology: Labor Relations and Subjectivity
- 1994–1998 **BSc**, *Universidade Federal do Paraná*.
Bachelor in Computer Science

Certification

- | | | |
|---------------|-------------------------|--------------------------|
| ○ PMP | ○ ITIL Foundation | ○ MS Business Management |
| ○ COBIT | ○ SCRUM Master | ○ MS Trainer (2000-2002) |
| ○ ITIL Expert | ○ MS Solution Developer | ○ MS Professional |

Languages

- | | |
|------------|---------------------------|
| English | Proficient |
| Spanish | Upper Intermediate |
| French | Elementary |
| Portuguese | Native |

Experience

Solution

- 2016–today **IT Service Transformation manager**, *TechnipFMC France*, Global.
Manage ITSM transition projects, new features, integration and processes enhancements. Coordinate the automation of processes and transformation initiatives to deliver optimum business performance.
- Make ServiceNow the global ITSM tool for the company
 - In charge of the Onboarding project for many regions: Europe, South America, Middle East, Russia, etc
 - Increase global governance, reliability and data accuracy of ITSM tools
 - Drive the digital transformation strategy and responsible for recognizing areas for improvement
 - Automation of End User Services: chatbot, server automation, password, app installation, folder path, etc
 - Promotion of digital engagement amongst employees to optimize our digital workplace toolbox (leveraging O365)

2016–today **Application and Solution Manager**, *TechnipFMC*, South America.
2010–2013 Responsible for analyzing, designing and developing/acquiring viable end-to-end technical solutions for the business and corporate area.

- DevOps and BusOps
- Identify customer requirements mainly for solution as well as services
- Software, Systems, Solutions and Innovative Technologies
- Build relationship with business stakeholders

Governance

2015–2016 **IT Portfolio and PMO Manager**, *TechnipFMC France*, Global.
In charge of driving, coordinating and reporting all SCTS (Share Core Technologies and Services) project activities.

- Project Portfolio and Dashboards
- Methodology and Schedule Control
- Performance Indicators (Finance, Project)

2013–2015 **IT Governance Manager**, *TechnipFMC*, Brazil.
Implementation and Development of IT Governance area.

- Change & Problem Mgmt
- Risk Mgmt
- Internal Processes
- Communication Mgmt
- Business Continuity Mgmt
- Performance Indicators
- Project Portfolio and Dashboards
- Methodology and Schedule Control

Development

1998–2009 **System Analyst**, *Brazil*.
Project Manager and Solution Developer in two different companies: HSBC Bank; Sofhar Solutions.

- Project Manager;
- Solution Architect;
- Senior Analyst;
- Lead Developer (.NET and DNA);
- Sharepoint Server Administrator
- MSSQL Server Developer
- Project Server Administrator;
- Data Warehouse and OLAP Developer;
- CRM business analyst (Pivotal and MS);
- Mainframe, COBOL and Natural;

Awards

- 2017 Thesis Contest IC/UFF (3rd)
- 2013 Jacques Franquelin: Technip International contest of Innovation projects (1st)
- 2012 FGV Academic Performance Award (1st)

Research

- 2019–today Artificial Intelligence, Machine Learning, Bio-Inspired Algorithms and Metaheuristics
- 2012–2018 Artificial Intelligence, Evolutionary Algorithms and Multi-Objective Optimization
- 2002–2006 Labor relations, Subjectivity and Capitalist Rationality
- 1996–1998 Deductive Database
- 1995–1996 Computation Geometry

Additional Information

- Website **Find more details about my portfolio here:** <https://cinalli.com.br>
- Linkedin <https://www.linkedin.com/in/daniel-cinalli-dsc-26501824/>
- Publications https://https://www.researchgate.net/profile/Daniel_Cinalli