



Says

What have we heard them say?  
What can we imagine them saying?



Thinks

What are their wants, needs, hopes, and dreams?  
What other thoughts might influence their behavior?

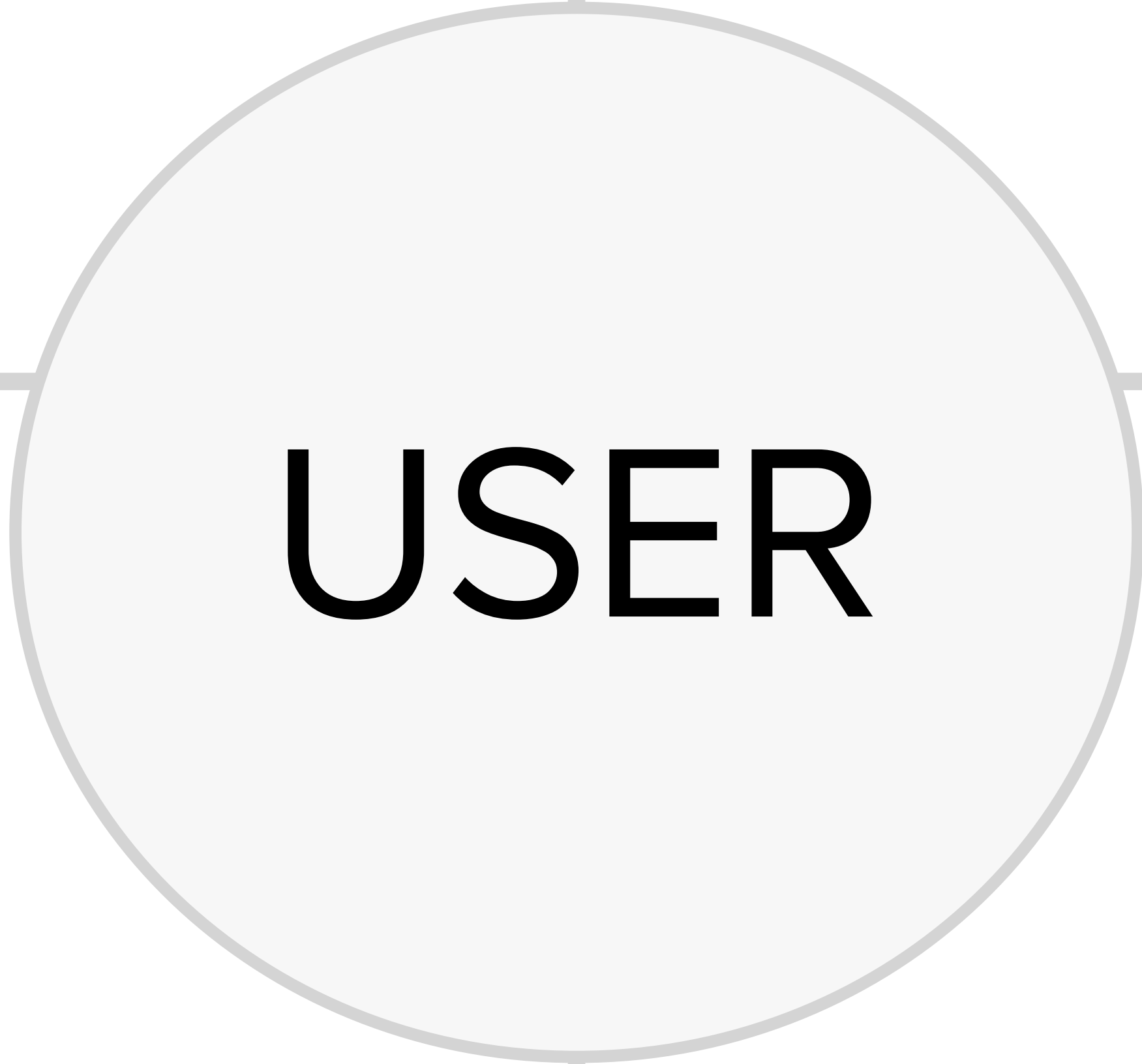
What Do You Think?

Protects us from thieves,rain,heat and cold

What Designs Should Be Needed?

What Kind Of Facilities And Security Systems Available?

It Needs to live with our family and we feel safe in our house



USER

A Building for people to live in

I feel the house will protect and give comfort to the people

The Big shelf are usefull to keep your books

UPS are very comfort to the user

Display Family Photos



Does

What behavior have we observed?  
What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties?  
What other feelings might influence their behavior?