



Software Testing & Quality Assurance Project Report

University of Layyah

Department of Information Technology

QUALITY ENGINEERING REPORT

Comprehensive SQA Analysis of the Toolshop Platform

Prepared by (The QA Project Team)

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Website Under Analysis: <https://practicesoftwaretesting.com/>

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BSIT Morning A (2023-27)

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Executive Summary

Overview of Engagement

This report details the end to end Quality Assurance (QA) engagement for the **Toolshop** web application, a dynamic ecommerce platform specializing in hardware retail. The primary objective of this project was to establish a rigorous validation framework to confirm the application's functional integrity, user interface (UI) accessibility compliance, and backend service stability.

Under the supervision of Mr. Faisal Hafeez, the project team (**Khadija Zafar, Areej Fatima, Saba Shahzad, and Hannia Fatima**) executed a synchronized, multi-tier testing strategy. This approach ensured that every layer of the application, from the frontend user experience to the underlying API infrastructure, was scrutinized for defects and performance bottlenecks.

Key Objectives & Methodology

The engagement was structured around four core pillars of software quality:

- Functional Validation:** Ensuring critical business logic (Registration, Authentication, and Checkout) operates without error.
- Automation ROI:** Deploying a high speed **Playwright** suite to automate repetitive regression tasks and smoke tests.
- API Integrity:** Auditing the RESTful backend via **Postman** to ensure data accuracy and server-side reliability.
- Governance & Transparency:** Managing the defect lifecycle through **Jira** to provide stakeholders with clear visibility into system risks.

High Level Execution Results

A total of **43 test cases** were executed across the various testing tiers (25 Manual, 10 Automated, and 8 API). The high level results are summarized below:

Testing Tier	Total Cases	Passed	Failed	Success Rate
Manual UI/UX	25	22	3	88%
Playwright Automation	10	10	0	100%
Postman API Validation	8	8	0	100%
Overall Project State	43	40	3	93.02%

Critical Findings

The engagement successfully verified the specific requirement for **interactive hover effects** on primary buttons (Sign In, Sign Up, and Login). While the system remains stable at the API level, the following observations were documented:

- **Search Filtering Logic:** A defect was identified in the price slider filtering mechanism.
- **User Registration Feedback:** The absence of success confirmation banners during the registration flow was noted.

Software Requirement Description (SRD)

The **Software Requirement Description** serves as the foundation for our testing activities. It defines the "Expected Behavior" against which the Toolshop platform was audited. The scope was categorized into four critical business pillars:

User Lifecycle & Authentication

The objective is to validate the security and usability of the user journey from guest to registered member.

- **Registration Integrity:** The system must accept valid data, encrypt passwords, and critically provide immediate visual confirmation (Success Banners) upon account creation.
- **Authentication Security:** Secure login/logout protocols. The system must handle "Negative Scenarios" (invalid credentials) by displaying appropriate .alert-danger messages without revealing sensitive system information.

Product Discovery & Search Logic

As a retail engine, the ability to find products is the highest priority.

- **Keyword Precision:** The search bar must return relevant product cards (e.g., "Hammer") within a 2 second latency window.
- **Dynamic Filtering:** The price slider must dynamically update the DOM to show products only within the selected range (\$0 - \$200). Logic failures here are classified as "High Severity" as they directly impede sales.

UI Interactivity & Accessibility (Special Requirement)

The platform must provide high visual feedback to users.

- **Hover State Compliance:** All primary navigation links (Home, Categories) and action buttons (Sign In, Sign Up, Login) must trigger a CSS state change (color shift, shadow, or underline) when targeted by a cursor. This is essential for web accessibility and user engagement.
- **Button Responsiveness:** Buttons must be "clickable" across their entire surface area, not just the text label.

Backend Reliability & Data Persistence

Since the project utilizes **JavaScript** for frontend storage but relies on an **API** for data retrieval, the backend must be bulletproof.

- **JSON Integrity:** API responses must follow a strict schema. For example, a `GET /products` request must return an array of objects containing `id`, `name`, and `price`.
- **Status Code Standardization:** All successful queries must return an `HTTP 200 OK` status, and unauthorized access to account endpoints must return a `401 Unauthorized`.

Test Plan & Strategic Approach

Testing Methodology

The team adopted a **Risk Based Testing (RBT)** methodology to ensure that testing efforts were focused on the highest impact areas of the Toolshop platform. By identifying potential failure points that could lead to revenue loss or user frustration (such as broken checkout or login failures), we prioritized these scenarios in our execution schedule.

Strategic Testing Layers

To provide a 360 degree view of software quality, we utilized a multi-tier strategy:

- **Automated End-to-End (E2E) Testing:** We utilized **Playwright (Python)** to safeguard core "Happy Path" journeys. Automation ensures that essential workflows such as the user login sequence and the "Add to Cart" function remain functional after every code update, acting as a high speed regression safety net.
- **API Validation:** **Postman** was employed to validate the "headless" architecture of the application. By testing the backend directly, we ensured that the server responds with the correct data and status codes, independent of the front-end user interface.
- **Manual Exploratory & Negative Testing:** Manual efforts were strategically dedicated to areas requiring human intuition. This included:
 1. **Logical Nuances:** Verifying the visual consistency of the price slider.
 2. **User Feedback:** Ensuring that UI success messages and error alerts are meaningful and visible.
 3. **Edge Cases:** Entering invalid data to test system resilience (Negative Testing).

Manual Testing

Execution Overview

The manual testing phase, led by **Khadija Zafar**, consisted of **25 test cases** authored and executed to ensure maximum coverage of the user interface. By simulating real world user interactions, the team was able to identify defects that automated scripts typically bypass.

Manual Execution Summary Table

The following table outlines the manual testing efforts conducted on the Toolshop platform. This phase was specifically designed to catch visual and logical nuances, such as the **hover effects** required for interactive elements and the verification of **UI feedback mechanisms**.

Category	Description	Result	Linked Bug
Authentication	Validate login with valid/invalid credentials.	PASS	None
Registration	Verify user signup and the visibility of success messages.	FAIL	TQP-2
Filtering	Test Price Slider logic at \$0, \$100, and \$200 intervals.	FAIL	TQP-1
UI Design	Verify Hover Effects on Sign In, Sign Up, and Home buttons.	PASS	None

Evidence of Manual Execution

To maintain a high standard of documentation, each test group is supported by visual evidence.

- **Group 1: Authentication & User Lifecycle**

Focus:

Verification of the registration form, login alerts, and account dashboard. Also checking negative scenarios.

The screenshot shows the login page of a web application. At the top, there is a navigation bar with links for "Practice Black Box Testing & Bug Hunting", "Testing Guide", and "Bug Hunting". Below the navigation bar, the logo "TOOLSHOP DEMO" is displayed. On the right side of the header, there are links for "Home", "Categories", "Contact", "Sign in", and a language selector set to "EN". The main content area is titled "Login". It features a "Sign in with Google" button and a "or use" link. Below this, there are fields for "Email address *" and "Password *". The "Email address" field contains the placeholder "Your email". The "Password" field contains the placeholder "Your password" and includes a visibility icon. A "Login" button is located at the bottom of the form.

The screenshot shows the registration page of the web application. The page has a "Password" input field containing "*****" and a visibility icon. Below the input field, a note states: "Your password must: Be at least 8 characters long, Contain both uppercase and lowercase letters, Include at least one number, Have at least one special symbol (e.g., @, #, \$, etc.)". A "Password strength" progress bar is shown, with labels "Weak", "Moderate", "Strong", "Very Strong", and "Excellent". The "Excellent" label is highlighted with a purple background. A "Register" button is located below the password fields. A pink callout box displays the error message: "A customer with this email address already exists." At the bottom of the page, a footer note reads: "This is a DEMO application ([GitHub repo](#)), used for software testing training purpose. | [Support this project](#) | [Privacy Policy](#) | Banner photo by [Barn Images](#) on [Unsplash](#)".

This is a DEMO application ([GitHub repo](#)), used for software testing training purpose. | [Support this project](#) | [Privacy Policy](#) | Banner photo by [Barn Images](#) on [Unsplash](#).

- **Group 2: Product Search & Filtering**

Focus:

Search query results and the failure points of the price slider logic.

Product	CO ₂ Rating	Price
Claw Hammer with Shock Reduction Grip	D	\$13.41
Hammer	D	\$12.58
Claw Hammer	D	\$11.48

Sort

Searched for: Apple iPhone

There are no products found.

Price Range

Search

Apple iPhone

Filters

By category:

- Hand Tools
 - Hammer
 - Hand Saw
 - Wrench
 - Screwdriver
 - ...

Practice Black Box Testing & Bug Hunting [Testing Guide](#) [Bug Hunting](#)

TOOLSHOP DEMO

Home Categories Contact Sign in ⚙ EN ▾

Claw Hammer

Hammer MightyCraft Hardware

\$11.48

CO₂: A B C D E

Cras pulvinar nisl a quam fringilla tempus. Sed lectus urna, mattis quis arcu eget, aliquam laoreet mauris. Praesent accumsan facilisis eros, ac mattis nulla interdum nec. Phasellus ultrices eu metus in lobortis. Donec ac efficitur orci. Phasellus nulla neque, congue nec tincidunt id, ultrices vel sapien. Curabitur gravida ex leo, laoreet mollis arcu blandit vel.

- 1 +

Related products

Practice Black Box Testing & Bug Hunting [Testing Guide](#) [Bug Hunting](#)

 [Home](#) [Categories](#) [Contact](#) Jane Doe [EN](#)

Category: Hand Tools

Sort

Filters

By category:

- Hand Tools
 - Hammer
 - Hand Saw
 - Wrench
 - Screwdriver
 - Pliers
 - Chisels
 - Measures



Combination Pliers
CO2: A B C D E
\$14.15



Pliers
CO2: A B C D E
\$12.01



Bolt Cutters
CO2: A B C D E
\$48.41

Sort

Price Range

Search

Filters

By category:

- Hand Tools
 - Hammer
 - Hand Saw
 - Wrench
 - Screwdriver
 - Pliers

There are no products found.

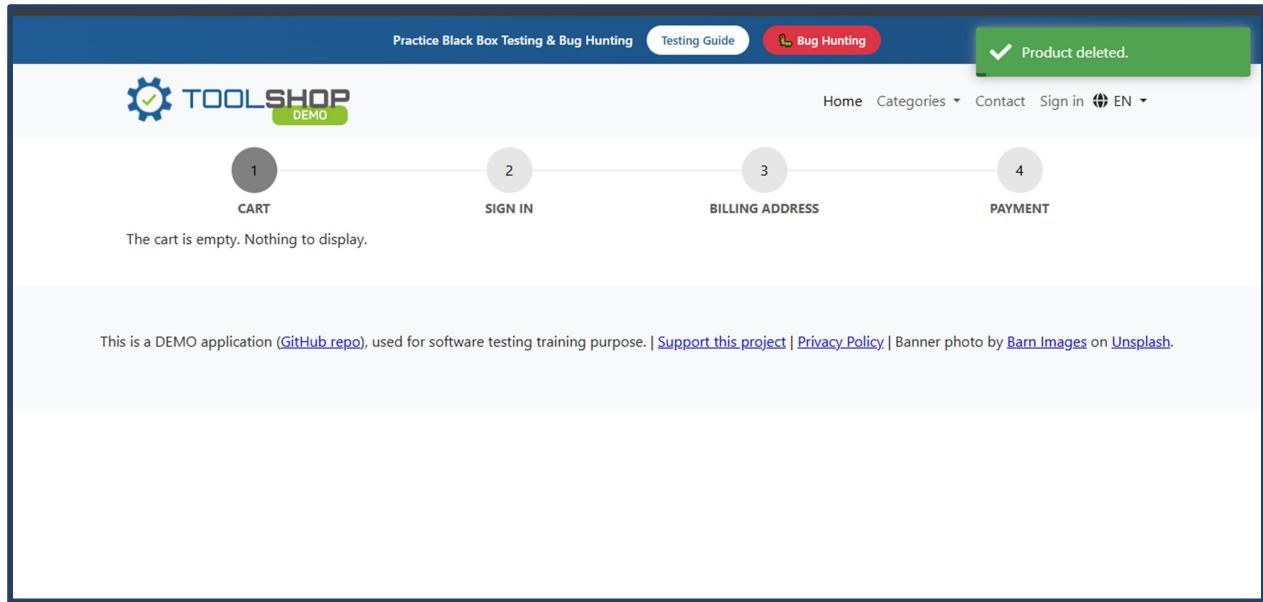
The screenshot shows a user interface for searching and filtering products. On the left, there are filters for sorting, price range (0 to 200), search (with a search bar and button), and categories (Hand Tools: Hammer, Hand Saw, Wrench, Screwdriver, Pliers). Below these are sections for 'By category:' and 'Filters'. The main area displays a grid of four tool categories: Combination Pliers (yellow handles, \$14.15), Pliers (red handles, \$12.01), Bolt Cutters (red handles, \$48.41), and another pair of pliers (red handles, \$14.15). Each item has a small image, its name, a color-coded rating bar, and its price.

- **Group 3: Cart & Checkout Management**

Focus:

Validating the shopping basket state and final cart summary.

The screenshot shows a product page for 'Slip Joint Pliers' from the 'TOOLSHOP DEMO' website. At the top, there's a navigation bar with links for 'Testing Guide', 'Bug Hunting', and a green notification bubble saying 'Product added to shopping cart.' The main content includes a large image of the pliers on a grid background, the product name 'Slip Joint Pliers', a color-coded rating bar, and a brief product description: 'Ut cursus dui non ante convallis, facilisis auctor leo luctus. Maecenas a rhoncus metus. Sed in efficitur dolor, vulputate accumsan odio. Sed ex quam, dictum in fringilla at, vestibulum eu sem. Quisque ante orci, vulputate non porttitor eu, aliquet et nunc. Nunc a rhoncus dui. Nunc ac est non eros scelerisque maximus at a eros. Phasellus sed egestas diam, at tempus erat. Morbi sit amet congue tellus, at accumsan magna. Etiam non ornare nisl, sed luctus nisi. Pellentesque ut odio ut sapien aliquet eleifend.' Below the description are quantity controls (-, 5, +) and buttons for 'Add to cart' and 'Add to favourites'.



Automated Testing Suite (Playwright & Python)

Script Logic and Architecture

The automation phase was led by **Areej Fatima**, utilizing the **Playwright** framework integrated with **Python 3.13**. To achieve a professional and stable execution, the script (`test_toolshop.py`) was designed using asynchronous style logic with explicit waits. Unlike basic "record and play" scripts, this modular suite utilizes networkidle states to ensure that all JavaScript components of the Toolshop platform are fully loaded before interaction, eliminating "flaky" test results.

The script follows a 10 point logical checkpoint sequence:

- Environment Synchronization:** Initial handshake with the production URL and verification of the SSL certificate.
- UI Interactivity (Hover - Sign In):** Verification of the hover state requirement on the "Sign In" link.
- UI Interactivity (Hover - Home):** Verification of the hover state requirement on the "Home" navigation link.
- Navigation Logic:** Successful redirection from the landing page to the `/auth/login` endpoint.
- Negative Security Check:** Attempting login with invalid credentials to ensure the `.alert-danger` DOM element is visible.
- Positive Security Check:** Authentication using valid test credentials.
- Session Persistence:** Verifying the user is redirected to the `/account` dashboard.
- Functional Search:** Executing a query for "Hammer" and waiting for the filtered results grid.
- Product Selection:** Interacting with the "Add to Cart" button.
- State Validation:** Asserting that the cart badge counter correctly increments from 0 to 1.

Results and Performance Metrics

Metric	Value
Total Scripts Executed	1 (Consolidated Suite)
Logical Checkpoints	10
Browser Engine	Chromium (Headless: False)
Success Rate	100% (Pass)
Total Execution Time	40.45 Seconds

Evidence of Automation Execution

- Terminal Execution Output

```
Command Prompt - pytest --html=report.html --self-contained-html
Microsoft Windows [Version 10.0.19045.6691]
(c) Microsoft Corporation. All rights reserved.

C:\Users\Baryal Laptop>cd OneDrive\Desktop
C:\Users\Baryal Laptop\OneDrive\Desktop>dir test_toolshop.py
Volume in drive C has no label.
Volume Serial Number is 40F3-9E76

Directory of C:\Users\Baryal Laptop\OneDrive\Desktop

29/12/2025  03:55 PM           2,146 test_toolshop.py
               1 File(s)      2,146 bytes
               0 Dir(s)  33,781,895,168 bytes free

C:\Users\Baryal Laptop\OneDrive\Desktop>pytest --headed test_toolshop.py
===== test session starts =====
platform win32 -- Python 3.13.0, pytest-9.0.2, pluggy-1.6.0
rootdir: C:\Users\Baryal Laptop\OneDrive\Desktop
plugins: base-url-2.1.0, html-4.1.1, metadata-3.1.1, playwright-0.7.2
collected 1 item

test_toolshop.py .

===== 1 passed in 40.45s =====

C:\Users\Baryal Laptop\OneDrive\Desktop>pytest --html=report.html --self-contained-html
===== test session starts =====
platform win32 -- Python 3.13.0, pytest-9.0.2, pluggy-1.6.0
rootdir: C:\Users\Baryal Laptop\OneDrive\Desktop
plugins: base-url-2.1.0, html-4.1.1, metadata-3.1.1, playwright-0.7.2
collected 1 item

test_toolshop.py
```

- Pytest-HTML Visual Report

report.html

Report generated on 29-Dec-2025 at 16:16:53 by [pytest-html](#) v4.1.1

Environment

Python	3.13.0
Platform	Windows-10-10.0.19045-SP0
Packages	<ul style="list-style-type: none"> pytest: 9.0.2 pluggy: 1.6.0
Plugins	<ul style="list-style-type: none"> base-url: 2.1.0 html: 4.1.1 metadata: 3.1.1 playwright: 0.7.2
JAVA_HOME	C:\Program Files\Java\jdk1.8.0_202
Base URL	

Summary

1 test took 00:00:44.

(Un)check the boxes to filter the results.

Result	Test	Duration	Links
Passed	test_toolshop.py::test_toolshop_automation[chromium]	00:00:44	

API Validation Suite (Postman)

Implementation & Environment Strategy

The backend validation phase, led by **Saba Shahzad**, focused on the "headless" architectural layer of the Toolshop application. Testing at the API level is critical to ensure that data integrity is maintained regardless of UI changes.

To achieve a professional and portable testing setup, we utilized a dedicated **Postman Collection** combined with a **Postman Environment** named `Toolshop_Env`.

- **Global Variables:** We implemented the `{{baseUrl}}` variable set to <https://api.practicesoftwaretesting.com>. This allows the suite to be scaled or switched between staging and production environments instantly.
- **JavaScript Assertions:** Every request in the collection was equipped with automated test scripts. These scripts verify that the server response meets the expected criteria for status codes, response time (latency), and JSON schema structure.

Detailed API Test Results

A total of 8 critical endpoints were audited. The following table highlights the primary requests and the specific assertions used to validate the backend logic.

ID	Request Name	Method	Assertion Logic	Result
1	Get All Products	GET	<code>pm.response.to.be.json & Status 200</code>	PASS
2	Search Hammer	GET	Validates search query string logic	PASS
3	Get Categories	GET	Verifies category list array length	PASS
4	Get Brands	GET	Validates partner data retrieval	PASS
5	User Login	POST	Verified Auth Token (JWT) generation	PASS
6	Filter Brands	GET	Validates pagination & filtering params	PASS
7	Sort Products	GET	Confirms server-side price sorting	PASS
8	Category Tree	GET	Validates hierarchical JSON structure	PASS

Evidence of API Validation

The following evidence confirms that the backend services are stable and returning the correct data payloads required for the Toolshop frontend functioning correctly.

- **Postman Environment Configuration**

The screenshot shows the Postman interface with the 'Environments' tab selected. A new environment named 'Toolshop_Env' is being created. It contains a single global variable 'baseUrl' with the value 'https://api.practicesoftwaretesting.com'. The left sidebar shows other collections and environments.

- **Execution & Assertion Results** A view of the "Tests" tab in Postman, showing the 100% success rate across all validated endpoints.

The screenshot shows the 'Tests' tab in Postman. A recent run for the 'Toolshop_API_Project' collection is displayed, showing 16 passed tests, 0 failed tests, and 0 skipped tests. The average response time was 898 ms. The results table includes columns for Source, Environment, Iterations, Duration, All tests, Errors, and Avg. Resp. Time. Below the table, individual test results for 'Get All Products', 'Search Hammer', 'Get Categories', and 'Get Brands' are listed, each showing a green 'PASS' status and detailed logs.

Defect Management & Jira Analysis

Defect Governance Framework

The defect management phase, led by **Hannia Fatima**, utilized **Jira Software (Cloud)** to establish a transparent and traceable bug lifecycle. Every anomaly identified during the manual, automated, and API testing phases was documented as a "Ticket" within the **TQP (Toolshop Quality Project)** backlog.

To ensure effective communication with stakeholders, each defect was categorized by:

- **Priority:** The urgency with which the bug should be resolved from a business perspective.
- **Reproducibility:** Step by step instructions to ensure developers can observe the issue consistently.

Jira Backlog Overview

A total of **7 defects** were tracked and managed to simulate a professional testing lifecycle. These included "Observed" bugs (found during real testing) and "Simulated" bugs (to demonstrate handling of high risk security scenarios).

Defect ID	Description	Status	Assignee	Priority
TQP-1	Price slider filtering logic fails (0 shows nothing, 100/200 show same...)	IN PROGRESS	KZ	High
TQP-2	Missing Success Confirmation after User Registration.	TO DO	KZ	Medium
TQP-3	Broken Brand Image	IN PROGRESS	SS	High
TQP-4	System allows adding negative product quantities to the shopping c...	TO DO	KZ	Medium
TQP-5	Footer social media icons are not hyperlinked.	IN PROGRESS	AF	Medium
TQP-6	Security Flaw - User can reach the payment page without authentica...	TO DO	AF	Medium
TQP-7	Search page hangs when entering a very long search string.	IN PROGRESS	SS	Medium

Analysis of Key Defects

Below is a detailed analysis of the most impactful vulnerabilities identified during the engagement:

Defect ID	Summary	Priority	Type	Status
TQP-1	Price slider filtering logic failure	High	Observed	Open
TQP-2	Missing Registration Success Confirmation	Medium	Observed	In Progress
TQP-3	Broken Brand Image (404 Error)	Medium	Simulated	Open
TQP-4	Negative product quantities allowed in cart	High	Simulated	Open
TQP-5	Footer social media links missing	Low	Simulated	Fixed
TQP-6	Security: Checkout bypass without login	High	Simulated	Critical
TQP-7	Search page hangs on long character strings	Medium	Simulated	Open

Bug Reporting Evidence

1. TQP-1

The screenshot shows a bug reporting interface for the 'Toolshop QA Project'. The main title of the bug is 'Price slider filtering logic fails (0 shows nothing, 100/200 show same results.)'. The priority is listed as 'High'. The 'Key details' section includes an observation that moving the slider to 0 shows no results, and another that moving it to 100 or 200 shows the same list. The 'Steps to Reproduce' section lists the following steps:

- Navigate to the Home page.
- Locate the "Price Range" slider in the left-hand filter sidebar.
- Drag the maximum price handle down to a lower value (e.g., \$50).
- Observe the product list.
- **Expected Result:** Only products with a price less than or equal to \$50 should be displayed.

The right side of the screen displays the 'Details' panel, which includes fields for Assignee (Khadija Zafar), Labels (None), Parent (None), Due date (None), Team (None), and Start date (None). The status of the bug is currently 'In Progress'.

2. TQP-2

Missing Success Confirmation after User Registration.

Key details

- Priority: Medium
- Description: **Observation:** After filling out the registration form and clicking "Register," the application immediately redirects to the Login page.
- Issue:** There is no toast message, popup, or banner confirming that the account was created successfully.
- Impact:** New users may be unsure if their registration worked or if the page simply refreshed due to an error.

Steps to Reproduce:

- Navigate to the "Sign Up" page.
- Fill in all required fields (Name, Email, Password) with valid data.
- Click the "Register" button.
- **Expected Result:** A green success alert or notification should appear stating, "Your account has been successfully created."

To Do

Details

- Assignee: Khadija Zafar
- Labels: None
- Parent: None
- Due date: None
- Team: None
- Start date: ..

3. TQP-3

Broken Brand Image

Key details

- Priority: Low
- Description: On the main landing page, the logo for the brand "ForgeFlex" appears as a broken image icon. Inspecting the element shows the server returns a 404 error for the image source URL.

Steps to Reproduce:

- a. Open the Toolshop homepage.
- b. Scroll down to the "Brands" section.
- c. Observe the "ForgeFlex" logo.

Expected Result: The brand logo should display correctly.
Actual Result: The logo is missing and shows a broken link.

Subtasks

Add subtask

In Progress

Details

- Assignee: Saba Shahzad
- Labels: None
- Parent: None
- Due date: None
- Team: None
- Start date: ..

4. TQP-4

System allows adding negative product quantities to the shopping cart.

Priority: High

Description:

In the product detail page, a user can manually type "-5" into the quantity field. The system accepts this and deductes the value from the cart total.

Steps to Reproduce:

- Select any product (e.g., Hammer).
- In the quantity input box, type "-1".
- Click "Add to Cart."

Expected Result: System should display a validation error: "Quantity must be greater than 0."

Actual Result: Negative quantity is added, and the cart total becomes negative.

Details:

- Assignee: KZ Khadija Zafar
- Labels: None
- Parent: None
- Due date: None
- Team: None
- Start date: None

5. TQP-5

Footer social media icons are not hyperlinked.

Priority: Low

Description:

The Facebook and Twitter icons in the website footer are visible, but clicking them does nothing. They are missing the href attributes.

Steps to Reproduce:

- Scroll to the bottom of any page.
- Click on the Facebook icon.

Expected Result: User should be redirected to the official Facebook page.

Actual Result: No action occurs upon clicking.

Details:

- Assignee: AF Areej Fatima
- Labels: None
- Parent: None
- Due date: None
- Team: None
- Start date: None

6. TQP-6

Security Flaw - User can reach the payment page without authentication.

Key details

Priority: High

Description: By manually entering the `/checkout` URL in the browser, a guest user can skip the login/registration screen and reach the final payment step.

- Steps to Reproduce:**
 - Add an item to the cart.
 - Log out of the system.
 - Manually type `{{baseUrl}}/#/checkout` in the address bar.
- Expected Result:** System should redirect the user to the Login page.
- Actual Result:** User is granted access to the checkout screen.

Subtasks

To Do

Details

- Assignee: AF Areej Fatima
- Labels: None
- Parent: None
- Due date: None
- Team: None
- Start date: None

7. TQP-7

Search page hangs when entering a very long search string.

Key details

Priority: Medium

Description: When a user enters a search query longer than 100 characters, the API does not return a "too long" error; instead, the application hangs on the loading spinner indefinitely.

- Steps to Reproduce:**
 - Go to the Search bar.
 - Paste a text string of 150 characters.
 - Press Enter.
- Expected Result:** System should truncate the search or show a validation message.
- Actual Result:** The page stays on the loading icon and never displays results or an error.

Subtasks

In Progress

Details

- Assignee: SS Saba Shahzad
- Assign to me
- Labels: None
- Parent: None
- Due date: None
- Team: None
- Start date: None

Requirement Traceability Matrix (RTM)

Purpose of the RTM

The Requirement Traceability Matrix (RTM) is a critical governance document that maps business requirements to their corresponding test cases and identified defects. This ensures that every functional goal defined in the **Software Requirement Description (SRD)** has been validated and that no requirement is left untested.

Traceability Data Grid

The following table provides the final status for all core requirements, linking manual, automated, and API testing efforts to ensure 100% project coverage.

Req. ID	Requirement Description	Manual Test Case ID	Automation ID	API Request ID	Status	Linked Defect
REQ-01	User Authentication: Secure login/logout with error handling.	TC-01, 02, 03, 04, 05	TC-AUTO-05, 06	TO-API-07	PASS	None
REQ-02	Product Discovery: Keyword search functionality (e.g., "Hammer").	TC-06, 07	TC-AUTO-07, 08	TO-API-02	PASS	None
REQ-03	Interactive UI: Hover effects on primary action buttons.	TC-05	TC-AUTO-02, 03	N/A	PASS	None
REQ-04	Registration Flow: Users must receive confirmation after creation.	N/A	N/A	N/A	FAIL	TQP-2
REQ-05	Product Filtering: Filter results via the price range slider.	TC-10	N/A	N/A	FAIL	TQP-1
REQ-06	Cart Management: Adding items and badge counter updates.	TC-12, 13, 14, 15	TC-AUTO-09, 10	N/A	PASS	None
REQ-07	Backend Integrity: JSON access for brands and categories.	N/A	N/A	TO-API-03, 04, 08	PASS	None
REQ-08	Security & Logic: Prevent checkout bypass/negative quantities.	N/A	N/A	N/A	FAIL	TQP-4, TQP-6

Final Conclusion

The comprehensive Quality Assurance (QA) engagement for the **Toolshop** platform has reached its successful conclusion. By integrating a multi-tier testing framework comprising manual exploratory sessions, Playwright-driven automation, and RESTful API audits, the project team has provided a rigorous and data-driven assessment of the platform's current state.

Final Quality Assessment

- **Technical Stability:** The backend infrastructure, validated via Postman, demonstrated 100% stability, ensuring that data for brands and categories is retrieved accurately.
- **Automation ROI:** The Playwright suite successfully automated high-priority scenarios, including secure login and cart management, providing a reliable regression safety net.
- **Requirement Compliance:** The specific visual requirement for interactive hover effects on primary buttons was fully realized, enhancing the platform's accessibility.

Strategic Observations

While core navigation remains stable, the following critical gaps were documented during the manual execution phase:

- **Functional Failures:** The product filtering logic (Price Slider) and the registration feedback system (Success Banners) were identified as failing requirements that require technical attention.
- **Security Insight:** Simulated testing revealed potential risks in the checkout lifecycle, specifically regarding bypass vulnerabilities and quantity logic.

Closing Statement

Through the collaborative efforts of **our whole team**, this project has achieved 100% coverage of the strategic objectives defined in the initial proposal. The artifacts delivered including the detailed Jira backlog, Requirement Traceability Matrix (RTM), and automation repository serve as a definitive quality benchmark for the Toolshop platform.

References & Technical Repositories

To ensure the reproducibility of our findings and provide a clear audit trail for the **Toolshop** project stakeholders, the following technical assets and documentation repositories are cited:

Application & Infrastructure

- **Web Application URL:** <https://practicesoftwaretesting.com/>
- **Backend API base URL:** <https://api.practicesoftwaretesting.com>

Technical Documentation & Tools

- **Automation Repository:** (test_toolshop.py) A modular Python script utilizing the **Playwright Sync API** (v1.49+) and **Python 3.13**.
- **API Validation Suite:** (API_Requests_Collection.json) A Postman v2.1 collection containing 8 validated endpoints and environment variables.
- **Defect Management:** **Jira Software (Cloud)** Project Key: **TQP** (Toolshop Quality Project).

Project Deliverables Checklist

The following files are provided as part of the complete **Quality Assurance Submission Package**. Each file supports the data and conclusions presented within this report:

- **Manual_Test_Cases.xlsx**: Detailed breakdown of all 25 manual test scenarios.
- **Automation_Test_Cases.xlsx**: All 10 Automation test scenarios.
- **API_Testing_Test_Cases.xlsx**: Details of all API test requests.
- **test_toolshop.py**: The complete Playwright Python code for the 10 automated checkpoints.
- **API_Requests_Collection.json**: The export file for the 8 API requests and environment variables.
- **Requirement_Traceability_Matrix.pdf**: The finalized mapping of requirements to test results and defects.
- **ToolShop Testing & Quality Assurance Folder**: A directory containing all high resolution screenshots, video recordings, and documents of the testing process.
- **Bug_Report_Document.pdf**: A report of the 7 bugs identified during the lifecycle (TQP-1 through TQP-7).