

# The future patient-provider encounter experience

Focus on Flux Notes voice

slides 4-6 + 9-10 may be video demo


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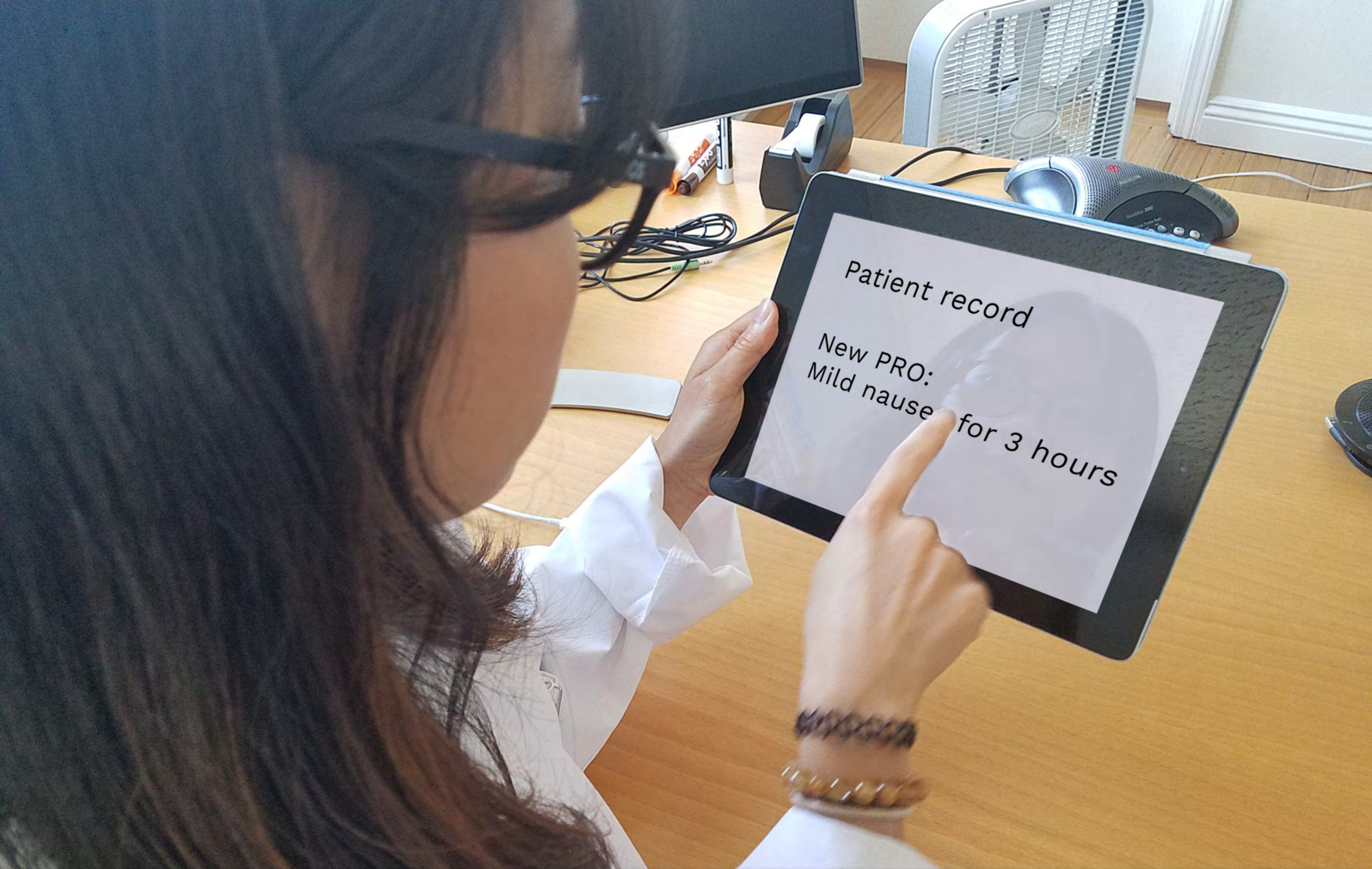




PRO capture:  
Mild nausea for 3 days

1. Before their visit, the patient enters PRO data into their health record for greater health engagement. It places more ownership on care for their own health.





2. The provider reviews the PRO, which paints a more complete and accurate picture of the patients health.





3. Ears and eyes focused on the patient from the start.





4. A device in the room picks up and documents any new information the patient is sharing through the conversation...





Disease Status  
Toxicity

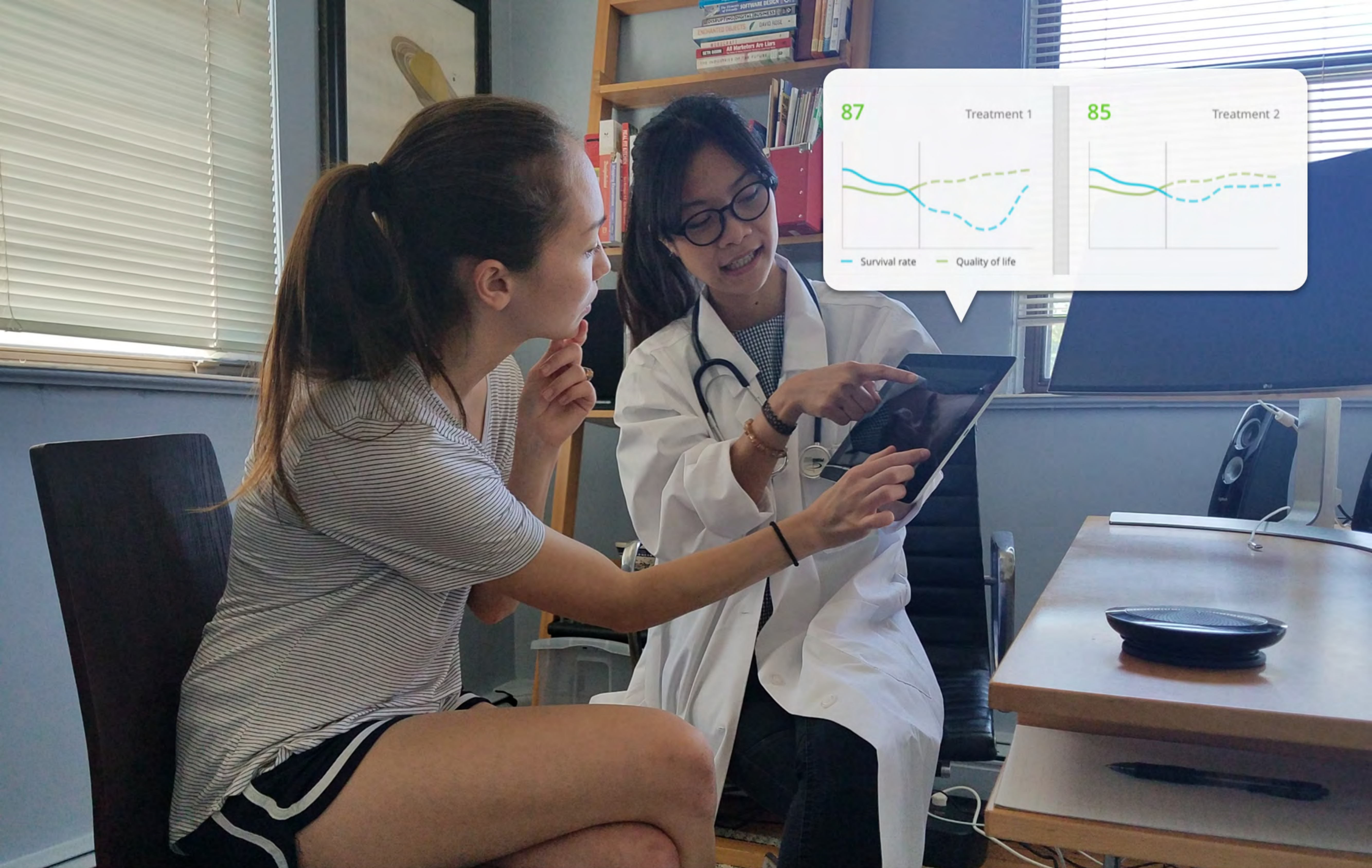
5. ... And any new information the provider is sharing with the patient, all without any typing, lowers clinician burden that frees up provider energy to conduct a more human face-to-face meeting.





6. Patient understanding is more emphasized, using collaborative visualizations and educational materials to increase health understanding.





7. Plans of care are generated, augmenting the providers decision making abilities and allowing an opportunity for the patient to play a closer part in their own care and how it's delivered.





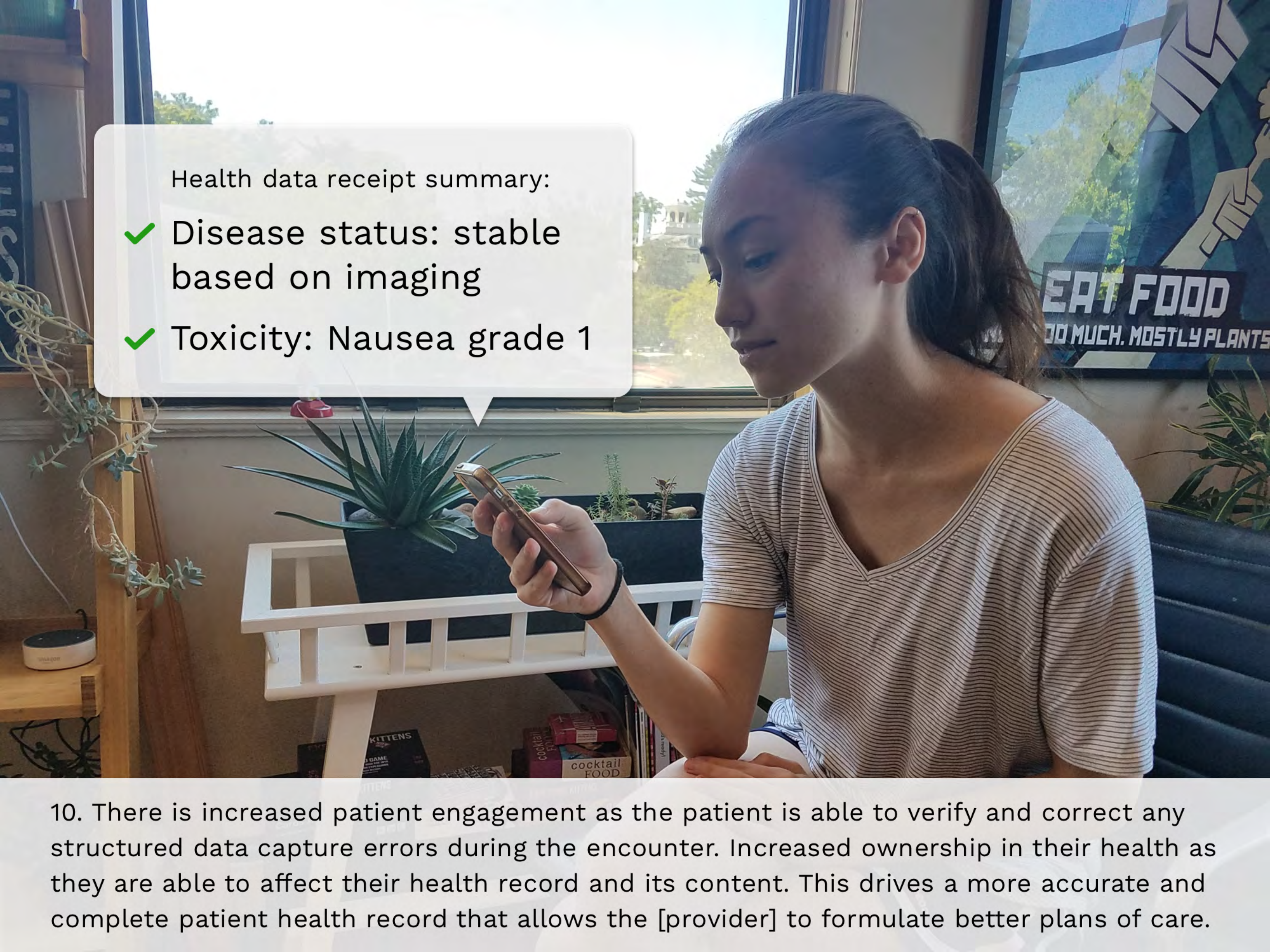
8. The provider ultimately spends more time doing what is most important-- listening and engaging with the patient and their needs.





9. Note is auto-generated. Encounter data is pushed via health encounter data receipt, to the health data manager which is able to organize and curate that structured data into a longitudinal patient health record.



A woman with dark hair tied back, wearing a light-colored striped V-neck shirt, is seated and looking down at a smartphone held in her right hand. She is positioned in front of a large window that looks out onto a city street. To her left, there is a white wooden plant stand with several potted plants, including a large aloe vera. A speech bubble originates from the plant stand area, containing text about health data. In the background, a poster with the text 'EAT FOOD' and 'TOO MUCH. MOSTLY PLANTS' is visible on the wall. The scene is brightly lit by natural light from the window.

Health data receipt summary:

- ✓ Disease status: stable based on imaging
- ✓ Toxicity: Nausea grade 1

10. There is increased patient engagement as the patient is able to verify and correct any structured data capture errors during the encounter. Increased ownership in their health as they are able to affect their health record and its content. This drives a more accurate and complete patient health record that allows the [provider] to formulate better plans of care.