

**Participant 2:**

I: What is your name?

P: [redacted]

I: And [redacted] do you identify as male, female, or neither?

P: **Female.**

I: How old are you?

P: I am **18**. I almost said 17, but I have been 18 for a while now.

I: What devices do you mainly use to access music?

P: **My phone.**

I: What devices do you mainly use to get on social media?

P: **My phone.**

I: I have a few questions about your social media usage. What current social media apps do you use?

P: **Facebook, Instagram, Snapchat...**and I think that's it.

I: How much time do you spend on social media each day?

P: Um, that's a good question...when I should be doing my homework? It's not that...I just spend time on it...I just don't know. Like, **sometimes like five or six hours**. It's kind of sad.

I: Ballpark is totally fine. Next question, do you like it when your friends share what they are listening to on social media.

P: Like, the music they are listening to?

I: Yes.

P: No, I find that weird because social media is like finding your privacy. I don't know...**it's like "okay, you're listening to this music. Not my type. I don't care."** I have people that do it all the time, and I am like okay...next. I don't mind listening to people's music together, but not sharing what they are listening to.

I: Okay. When you think of social media in general, how do you feel about the interactions that happen there?

P: **They kind of suck. Um, like, no joke. Like, they can be better.** I use social media to contact people and get to know people, but I am more of an in-person, face-to-face type of person. I use social media to look at random videos, whether it be cats or people making cakes.

I: What current music streaming platforms do you use?

P: **Spotify...and if somebody's not on Spotify, YouTube.**

I: Do you use the free or the paid version?

P: The **paid** version. I actually convinced my parents to pay for it.

I: Why is that?

P: I get Hulu and Showtime with it, **I get a student discount, I don't have to listen to the annoying ads on repeat, and I can skip wherever I want and listen offline.**

I: What do you like about Spotify?

P: **They definitely have a lot of music I listen to in terms of the artists and songs. I can make my own playlists and combine different things. They have their own playlists, but I can make my own with everything in it.** I really like that.

I: Gotcha. Is there anything you dislike about Spotify?

P: Well, the way my account works is that only one person can listen to it at a time, so **if one of my other family members is listening to it, I can't listen to it.** I mean, I can control it from my phone because it is my account. That is like, iffy. Also, while they do have most of the songs I want, **there are a lot of songs they don't have. I have also heard things about them not recognizing some artists as much as they should,** and I don't like that.

I: How many hours per week would you say you spend listening to music on Spotify?

P: I would say, I usually listen to it while I am showering or just chilling. So I am going to say like an hour a day...**seven hours per week.**

I: Okay. How often would you say you listen to music with other people? Doesn't have to be on Spotify, just in general.

P: **If I am doing homework with my roommate, we put music on.** No more than like 3 hours?

I: Do you share music with your friends?

P: Do you mean on social media?

I: It can be any process.

P: **So we can be sharing music in terms of listening together?**

I: Yes.

P: **We do that. Um, I do share with my friends. I'll put my music on. My friends and I all have very similar music tastes, so it's very chill. It doesn't matter who is playing the music, we all go for it.**

I: You mentioned that you all listen to it out loud, and that kind of answers this next question. How do your friends share music with you? Are there any other ways your friends share with you?

P: Yeah, like I said, out loud with the speaker or **my roommate will walk in and just hand me her headphones.** There's times, I have had a couple of times where I will be given, like, **I will get a message saying "Hey! Listen to this song", but that's not much.**

I: Do you feel that it is difficult to find people who share your music tastes?

P: **Yes. Very. Very. Very difficult.**

I: Does your current music app connect you with other people with similar music tastes?

P: **No.**

I: Do you feel that Spotify facilitates social interaction at all?

P: **No.**

I: Would you enjoy a music streaming platform that connects you with people of similar music tastes?

P: **That would be cool, as long as they're not creeps.**

I: How do you find and choose new music to listen to?

P: That's a good question. **I am very picky.** I like old music, but my...honestly, **turning on the radio and listening to what new songs are out.**

I: Now I have a few scenarios for you. I am going to read them to you. When I am done, I am going to ask you if something like that would interest you or not, and why.

P: Okay.

I: \*Reads Scenario 1\* Would you or people you know enjoy sharing music in this way?

P: **I think that would be really cool. That is actually how my roommate and I bonded. We, um, we found out that we both really liked Billy Joel and because of that we started talking about other stuff too. So, honestly, I think music bonds you. So if there is a cute person and they are listening to the same genre and they suggest a song...of course I am going to listen to it and see what it is!**

I: \*Reads Scenario 2\* Do you think you or anyone you would know would enjoy using a feature like that?

P: **Yeah, I think so, it would be pretty cool. It would be a great way to stay connected. I find that music bonds people.**

I: \*Reads Scenario 3\* Do you think you or anyone you would know would enjoy using a feature like that.

P: **Yeah, you know, because then it is like "Oh! You were thinking of me!". I think that is really nice.**