

Andrew Caldwell

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EXECUTIVE SUMMARY

Experienced technical support specialist with a passion for IT. Self-taught programming building websites and applications. Able to apply my troubleshooting skills to programming for algorithms and debugging.

SKILLS

React, Node, Express, PostgreSQL, GraphQL, Powershell, AJAX, JavaScript, HTML5, CSS3, Customer Service, Technical Support, Active Directory, SCCM, Mobile Iron, ServiceNow, Ipsoft, TIDAL Web Automation

PROJECTS

ChatterBox(<https://github.com/drew23c/ChatterBox>)

TV application for live television messaging on the web.

- Displayed users online using Socket.io.
- Created the notification of joining and leaving chatrooms using Socket.io.
- Limited characters to 150 per message in CSS.

NYC Community Gardens(<https://github.com/drew23c/NYC-Greenthumb>)

A listing of all of the Community Gardens in NYC.

- Built a database using PostgreSQL.
- Stored the community gardens locations using the NYC Greenthumb Community Garden API.
- Designed the front-end using React.

EXPERIENCE

1199SEIU National Benefit Fund, New York, NY

March 2019 – Present

Production Control Technician

- Monitoring the database through TIDAL Web Automation
- Detecting and troubleshooting Abnormalities in job objects.
- Creating and scheduling batch jobs.
- Scheduling batch jobs through TIDAL Web Automation
- Exchanging encrypted data with our vendors through SFTP
- Communicating with vendors

Visiting Nurse Service of New York, New York, NY

July 2004 -December 2018

Technology Coordinator

- Supported over 1000 nurses in the field with mobile devices such as tablets and smart phones.
- Lead tech in mobile device upgrade.
- Performed tests of applications installation and configuration for production release.
- Contributed to the documentation of application installation and configuration.

Pursuit, Long Island City, NY

September 2017 – Present

Advance Fellowship

- Selected for a 36-month program to support career advancement and build the next generation of leaders in technology.

Full Stack Web Development Fellowship

- Selected for Pursuit Core Fellowship, an intensive 10-month, Google-funded software engineering program with a 9% acceptance rate (out of 1500+ applicants). Fellows are prepared with in-demand technical and professional skills and have been hired as developers at leading companies such as Pinterest, JP Morgan, and Spotify.
- Gained hands-on experience with ReactJS, NodeJS, Git/GitHub, Data Structures, Algorithms, APIs, and tech principles and culture via both team/individual projects, code reviews, and pair programming.

EDUCATION

Pursuit, Long Island City, NY

September 2017 – June 2018

Certificate of Completion, Full Stack Web Deveopment

Queensborough Community College, Springfield, NY

August 1999 – May 2003

Associate in Applied Science, Computer Science