



# Diego Flores

Full stack Jr. developer

Hi, I'm Diego, a highly motivated software developer and student with a passion for problem solving and a thirst for learning new skills, I thrive in the programming world. I consider myself a fun person, I love video games, cats and developing what's better than that?

✉ diegoflo64411@gmail.com

📍 Villa Nueva, Guatemala

🌐 [linkedin.com/in/hi-iamdiegoflores](https://www.linkedin.com/in/hi-iamdiegoflores)

📞 +502 32910008

🌐 [drewbydiego.netlify.app](https://drewbydiego.netlify.app)

🐙 [github.com/drewbydiego](https://github.com/drewbydiego)

## EDUCATION

### Expert accountant

Instituto profesional de computación IPC

02/2016 - 10/2018

Villa Nueva, Guatemala

### Systems engineering and computer sciences

Mariano Galvez University of Guatemala

02/2022 - Present

Villa Nueva, Guatemala

## WORK EXPERIENCE

### Internship development and professional practice

HidroGroup, S.A

09/2019 - 10/2018

*Achievements/Tasks*

- Assistant to create an accounting system using VBA
- System design and development
- Perform tests using the developed system

### Customer Service Representative

Innovative Contact Solutions Powered by Intouch

11/2021 - 02/2023

*Achievements/Tasks*

- Providing accurate and helpful information about products, services, policies, and procedures.
- Troubleshooting and problem-solving to address customer issues and provide appropriate solutions.
- Resolving complaints and conflicts with empathy and finding satisfactory resolutions.
- Continuous learning and improvement to enhance customer service skills.

## SKILLS

Javascript

Html

Css

React.js

Passionate

Creative

Autodidact

Dedicated

Focused

## PERSONAL PROJECTS

### Web Portfolio

- Showcasing my work
- Professional online presence
- Networking opportunities
- Personal branding

## CERTIFICATES

Fundamentos del desarrollo web: Full Stack o Front-end (05/2021)

JavaScript esencial (05/2021)

MySQL esencial (06/2021)

GitHub for developers (06/2021)

Become a full-stack web developer (Linkedin) (06/2021)

Aprende JavaScript y JQuery de 0 a 100 (04/2021)

Software Development fundamentals at core code io (03/2023 - 07/2023)

## LANGUAGES

Spanish

*Native or Bilingual Proficiency*

English

*Professional Working Proficiency*

## INTERESTS

Developing

Back-end

Front-end

UI/UX