

Diego Flores

Full stack Jr. developer

Hi, I'm Diego, a highly motivated software developer and student with a passion for problem solving and a thirst for learning new skills, I thrive in the programming world. I consider myself a fun person, I love video games, cats and developing what's better than that?

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EDUCATION

Expert accountant

Instituto profesional de computación IPC

02/2016 - 10/2018

Villa Nueva, Guatemala

Systems engineering and computer sciences Mariano Galvez University of Guatemala

02/2022 - Present

Villa Nueva, Guatemala

WORK EXPERIENCE

Internship development and professional practice

HidroGroup, S.A

09/2019 - 10/2018

Achievements/Tasks

- Assistant to create an accounting system using VBA
- System design and development
- Perform tests using the developed system

Customer Service Representative Innovative Contact Solutions Powered by Intouch

11/2021 - 02/2023

Achievements/Tasks

- Providing accurate and helpful information about products, services, policies, and procedures.
- Troubleshooting and problem-solving to address customer issues and provide appropriate solutions.
- Resolving complaints and conflicts with empathy and finding satisfactory resolutions.
- Continuous learning and improvement to enhance customer service skills.

SKILLS



PERSONAL PROJECTS

Web Portfolio

- Showcasing my work
- Professional online presence
- Networking opportunities
- Personal branding

CERTIFICATES

Fundamentos del desarrollo web: Full Stack o Front-end (05/2021)

JavaScript esencial (05/2021)

MySQL esencial (06/2021)

GitHub for developers (06/2021)

Become a full-stack web developer (Linkedin) (06/2021)

Aprende JavaScript y Jquery de 0 a 100 (04/2021)

Software Development fundamentals at core code io (03/2023 - Present)

LANGUAGES

Spanish English

Native or Bilingual Proficiency Professional Working Proficiency

INTERESTS

Developening Back-end Front-end UI/UX