Drew Gonzales

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330 De Neve Drive

Los Angeles, CA 90024

Education

University of California, Los Angeles | *Los Angeles, CA*   **Class of 2017**
- B.S. Mathematics of Computation − *College of Letters and Science*
- University of California Regents Scholar
- GPA: 3.65

Programming Languages
- C++ (Strong), Java (Proficient), Ruby (Familiar), Android Development (Familiar), Ruby on Rails (Familiar), Python (Familiar)

Work History

Technical Support Intern   **June 2015 - September 2015**
Revel Systems iPad POS | *San Francisco, CA*
- Client Satisfaction Metrics, Process Management, Product Fulfillment, Debugging, Client Retention, Quality Assurance.

Tutor   **January 2014 - May 2014**
Club Xcite | *Del Mar, CA*
- Mentor high school students with ADHD; assigned to tutor Algebra and Chemistry.

Sales Associate   **August 2012 - September 2013**
Bici Sport USA | *Petaluma, CA*
- Provide technical and sales support to customers. Perform point of sale transactions for customers.

Accomplishments

Revel Systems iPad POS
- Assisted in reducing the client account cancellations by creating accurate metrics and implementing measurement techniques.
- Assisted in securing product rollout in an enterprise level client. Network testing and AP configuration.

Projects and Interests
- Webmaster and member of UCLA Cycling Team
- PASO! An iOS app that allows users to donate to charity based on daily physical activity
- Member of the UCLA Solid Gold Sound marching band
- UCLA Association for Computing Machinery
- Competed in Junior National Cycling Championships in 2011, 2012, and 2013