

Drew K Goodin

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PROFESSIONAL SUMMARY

Multi-faceted professional with experience from database administration to finish carpentry. I have a special affinity for sitting between technical teams and end users, and am happy working purely with one or the other. Looking for a role with high visibility and technical demands to enrich my skillset, both hard and soft.

EDUCATION

PURDUE UNIVERSITY | BS MATHEMATICS

CORE SKILLS

OFFICE SUITE / DATA TOOLS	Google cloud suite, Advanced Excel skills incl. VBA
ADVANCED COMPUTING	Perl & shell programming, Linux administration (RHEL & Debian), MariaDB / SQL
WEB DEVELOPMENT	Grav CMS, Jekyll, Wordpress / WooCommerce

WORK EXPERIENCE

THE WINDOW TAILOR | SALES / INSTALL MGR - CALIFORNIA Greater Bay Area | January 2021 – Present

- In-home sales & design consults for high-end window treatments (shades and shutters)
- Work with vendors, suppliers, and customers daily to deliver highest level of service
- All web development / server admin, marketing and social media

VIGILENT INC | TECHNICAL SUPPORT ENGINEER Oakland, CA / Remote | March 2020 – November 2020

- Support the deployment and use of very technical AI-based software related to building automation and HVAC
- First line of response for JIRA tickets and customer phone calls
- Provide and document solutions directly or triage to engineering
- Develop internal tools for engineering productivity, infrastructure, and documentation
- Manage internal test Virtual Machines (VMWare / Ubuntu)

MASSEY'S WOODWORKS / DREW GOODIN GUITAR CABINETRY | CARPENTER Dallas, TX - Bay Area, CA | January 2016 – March 2020

- Began in the trade on a carpentry crew building decks, arbors, and fences
- Promoted to a shop woodworker milling stock and fabricating parts for fine furniture
- Eventually founded and ran my own business building selling high end speaker enclosures

PALO ALTO MEDICAL FOUNDATION | HRIS SPECIALIST Mountain View, CA / Burlingame, CA | March 2012 – November 2015

- Develop database queries, both GUI-based and pure SQL, for the purpose of HR data reports and analysis
- Ensure integrity and data standard compliance of all edits and new entries to personnel data across 7000+ employees and several physical sites
- Serve as Help Desk for all HR related information systems including timekeeping (Kronos) and HRMS (Lawson)

OTHER EMPLOYMENT

HALF MOON BAY GOLF LINKS, 2011-19, SEASONAL

Assistant golf professional / golf shop associate. Involved in all aspects of guest experience; sales, reservations, tournament organization.