

Drew K Goodin

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EDUCATION

PURDUE UNIVERSITY | BS APPLIED MATHEMATICS

West Lafayette, IN | Aug 2005 - Jun 2010

| PART-TIME GRADUATE STUDY TO BEGIN 2023

PROFESSIONAL SUMMARY

Multifaceted team player with a range of real world experiences from carpentry to database administration. Math-minded with an affinity for open-ended problems requiring creative solutions. An independent worker who you can trust to go and find the answer.

WORK EXPERIENCE

SELF / BAY AREA BLIND, SHADE & SHUTTER | OWNER

Hayward, CA | Dec 2020 - Present

- Built a profitable small business from the ground up
- Residential & commercial sales / installation of window fashions
- All web development, server admin, marketing & SEO

VIGILENT INC. | TECHNICAL SUPPORT ENGINEER

Oakland, CA / Remote | Mar 2020 - Nov 2020

- First-line customer support for a highly technical AI-driven control systems software
- Maintained and upgraded internal virtual machines for engineering testing
- Performed on-site and virtual updates of customer systems
- Troubleshoot hardware and software malfunctions via log investigation & analysis

IND. CONTRACTOR | CARPENTER

Bay Area & Dallas, TX | Dec 2015 - Mar 2020

- Professional sabbatical in order to learn a skilled trade.
- Apprenticed with fine woodworkers and landscape carpenters, references available.
- Built & sold my own line of specialty cabinetry

PALO ALTO MEDICAL FOUNDATION | HRIS SPECIALIST

Mountain View, CA | Mar 2012 - Apr 2014

- Wrote and maintained report queries on personnel data from HR information systems
- Processed employee data changes in accordance with company data & auditing standards
- Improved and owned a specialty project tracking nurse seniority with strict adherence to union agreements
- Assisted compliance, payroll, and benefits departments for their data and reporting needs

SKILLS

TECH

BUSINESS SOFTWARE

SOFT

TRADE / CRAFT

Linux administration (Debian & RHEL), Perl programming, MySQL / MariaDB

Salesforce, Advanced excel incl. VBA, Wordpress & eCommerce, Google for Business

Exceptional customer service, follow-up, accountability

Finish carpentry, general handiwork, advanced AV setup and troubleshooting

ACADEMIC

MATHEMATICAL INTERESTS

Functional analysis, computational algebra

REFERENCES AVAILABLE