

Drew Herlocher

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Burlington, VT 05401

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Skills

Service: Teamwork, Customer Service, Cash Handling, Square

Technical: Microsoft Windows, Python, C++, C#, JavaScript, CSS, HTML, Photoshop, Salesforce

Experience

Target / Cashier

OCTOBER 2024 - DECEMBER 2024, BURLINGTON, VT

- Provided amazing customer service, handled payments, and maintained an organized work environment.
- Assisted with mobile orders and distribution to customers.

Champlain College / Student Ambassador

AUGUST 2023 - FEBRUARY 2024, BURLINGTON, VT

- Lead prospective student campus tours, answering relevant questions and representing Champlain College's student body.
- Followed up with prospective students to support application process.
- Database entry in Salesforce, maintained up to date paperwork and an organized office space

Tidal Tea / Barista

JANUARY 2022 - DECEMBER 2022, NEW YORK, NY

- Provided excellent customer service, handled orders and payments, and ensured a clean work environment.
- Prepared food and beverages, maintained inventory, and managed opening and closing procedures.

Ivy League Stationers / Print Manager

JANUARY 2021 - JULY 2021, NEW YORK, NY

- Oversaw printer operations and managed incoming orders.
- Ensured a welcoming experience for customers.
- Provided assistance with computer maintenance.

Education

Champlain College / Bachelor's Degree in Game Programming

JANUARY 2023 - MAY 2026, BURLINGTON, VT

- Champlain Abroad - Montreal Study Program
JAN 2025 - MAY 2025, MONTREAL, CANADA
- Champlain Abroad - Dublin Study Program
MAY 2024 - JUNE 2024, DUBLIN, IRELAND
- Champlain Abroad - Montreal Study Program
MAY 2023 - JUNE 2023, MONTREAL, CANADA

Borough of Manhattan Community College

JANUARY 2022 - DECEMBER 2022, NEW YORK, NY

- Phi Theta Kappa Honor Society