

Andrew Taylor

Junior Software Developer

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Github: github.com/drewjtaylor
Portfolio: drewjtaylor-portfolio.netlify.app

Summary:

Enthusiastic Junior Software Developer with a strong foundation in React, Redux, MongoDB, and NodeJS/Express. Proven leadership skills honed through experience in training, workflow redesign, and onboarding new hires. Effective communicator with a background in interacting with diverse stakeholders, including law enforcement and the public.

Soft Skills

- Leadership experience including training, redesigning workflow, and giving input on new hires
- Strong communication skills developed from interacting with law enforcement and the public

Skills

- React
- Redux
- MongoDB / Mongoose
- NodeJS / Express
- Bootstrap / responsive page design

Familiarity

- React Native
- Python/Django
- AWS/EC2 instances
- Google Cloud Platform
- SQL (Postgres)

Education

- Nucamp Full Stack Web and Mobile Development (June 2022 through September 2022)
- Nucamp Backend, SQL, and DevOps with Python (January 2022 through May 2022)
- Bachelor of General Studies with GPA of 3.8 (graduated December, 2008)

Work History

HAYES EGOVERNMENT RESOURCES: JANUARY 2023 - PRESENT

- Place, document, and follow up on orders to port telephone numbers
- Track purchased and applied licenses for Avaya phone devices used for customers
- Troubleshoot 1st & 2nd level phone system support with customers
- Write documentation on how to perform system tasks and resolve tickets
- Install enterprise level VoIP phone systems for state agencies

STATE ATTORNEY'S OFFICE: OCTOBER 2008 - SEPTEMBER 2022

- Prepared subpoenas to acquire records using in-house subpoena management database
- On promotion to supervisor, trained new personnel and reconfigured workflow to eliminate delays
- Typed up dictation from attorneys
- Prepared auxiliary legal documents with high attention to detail
- Answered wide variety of calls from the public with courtesy and efficiency