

Andrew Brown

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Software Engineer I Full-Stack Developer

Areas of Expertise

- Full-Stack Web Development
- Programming Languages & Frameworks
- Database Management
- Version Control
- Software Project Lifecycle
- Problem-Solving
- User Experience (UX)
- Technical Communication
- Blockchain Technology
- AI & Machine Learning
- Operational Leadership
- Client Relationship Management

Education

Bachelor of Science
Organizational Leadership
Arizona State University
Tempe, AZ (2018)

Previous Experience

Shift Supervisor
Starbucks
Tampa, FL (5 years)

Barista
Starbucks
Tampa, FL (1 year)

Team Leader
Chic-Fil-A
Brunswick, GA (1 year)

Summary

Dynamic and detail-oriented Software Engineering Student at General Assembly transitioning from a strong foundation in customer success and sales management to full-stack development. Proficient in developing web applications using Python, JavaScript, HTML, CSS, and SQL with a growing expertise in blockchain and AI. Eager to apply problem-solving skills and a customer-centric approach to software design and development. Committed to continuous learning and excellence with a passion for technology and innovation.

Professional Experience

Full-Stack Developer (Project-Based) - remote

General Assembly (3 Months)

- Developed a full-featured web application for animal shelter using the MERN stack.
- Integrated user authentication, data persistence, and a responsive design to enhance user experience.
- Collaborated with peers to design, test, and deploy robust software solutions.

Additional Experience

ISLAND SOUND ENTERTAINMENT, Tampa, FL
Present

2017 -

Branch Manager

Optimize revenue growth by offering visionary and influential leadership over daily operations, event management, and workforce development. Develop high-performing teams by recruiting, screening, and hiring highly-qualified applicants. Strengthen results by extending comprehensive training and mentorship.

- Emphasize the key nature of exceptional customer service; boost top business retention by coaching teams on account management methods.
- Equip teams with techniques for new business acquisition and tactful closings; establish a chain of command based on the department.
- Mitigate depletion of necessary resources through timely inventory management; head sourcing and purchasing for events.