DREW PFPIN

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PROFESSIONAL SUMMARY

Newly graduated web developer offering enthusiasm and understanding of various programming languages. Looking to join organization where opportunity for growth and professional development is embraced. Focused on expanding knowledge and abilities in website design, programming and quality assurance.

SKILLS

- Web development
- · JavaScript programming
- CSS
- HTML5
- Node.js
- React
- MongoDB
- MySQL
- Firebase
- Mastery of customer service
- Organization
- Strong work ethic
- People-oriented
- Natural leader

EDUCATION

Spaulding High School Rochester, NH • 06/2013

High School Diploma

Great Bay Community College Portsmouth, NH

Some College (No Degree): Business Management

University of New Hampshire Durham, NH

Some College (No Degree): Journali sm

UNH Coding Bootcamp Portsmouth, NH • 12/2019

Certificate: Web Development

WORK HISTORY

Pure Hockey - Assistant Manager Dover, New Hampshire • 04/2014 - Current

- Offered hands-on assistance to customers, assessing needs and maintaining current knowledge of consumer preferences
- Generated repeat business through exceptional customer service and responded to customer concerns with friendly and knowledgeable service
- Coached team on effective upselling and cross-selling methods
- Supported staff development and goal attainment by focusing on skill development and job satisfaction

Shaws - Grocery Clerk

Dover, NH • 04/2013 - 09/2013

- Readied items for sales floor stocking by affixing tags and preparing nallets
- Inspected floor displays, noted missing items and immediately replenished merchandise
- Presented, rotated and date-checked products to maintain company freshness standards
- Provided excellent customer service by offering assistance with locating or retrieving requested merchandise

Rochester Country Club - Golf Cart Attendant Rochester, NH • 05/2012 - 10/2012

- Assisted customers in entering and exiting rides, providing balance support and general directions
- Delivered information to visitors, including details of interest about facility, rules, policies and promotional events
- Devoted special emphasis to punctuality and worked to maintain outstanding attendance record, consistently arriving to work ready to start immediately

PORTFOLIO

https://drewpepin1995.github.io/newPortfolio/