ANDREW WOODS

JUNIOR ENGINEER

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📍 Charlotte, NC

EXPERIENCE

CODING APPRENTICESHIP
RoadToHire - Charlotte, NC
2021-2022

- Utilized coding languages in both backend and front end to launch full functioning websites and applications.
- Developed many self-management and professional skills during this rigorous six-month BootCamp.
- Used multiple front end languages and technologies such as; HTML / CSS / JavaScript / React. As well as backend languages such as; Node and MySQL
- Used third-party APIs to integrate into full-stack applications/websites.
- Managed group projects on GitHub using Git.

FRAUD INVESTIGATOR
HiOperator - Buffalo, NY
2020 - 2021

- Used cutting-edge technology in the banking industry to solve 150+ investigation tickets daily.
- Learned this proprietary technology quickly and became a team leads within three months.
- I led a small team of 10 agents where I overlooked progression in the assigned tickets and delegated tasks based on performance results.

TIER 3 SUPPORT AGENT
Spectrum - Buffalo, NY
2015-2020

- Diagnosed and troubleshoot technical issues, including account setup and network configuration.
- Tracked computer system issues through to resolution within agreed time limits.
- Prioritized and managed several open issues at one time.
- Followed up with clients to ensure their IT systems are fully functional after troubleshooting.
- Researched and identified solutions to software and hardware issues

EDUCATION

2021-2022
ROAD TO HIRE
Coding Apprenticeship

2020 - 2020
GENERAL ASSEMBLY
Coding Apprenticeship

2015-2016
BUFFALO STATE COLLEGE
Computer Science

LANGUAGES

- HTML
- CSS
- JavaScript
- Node.JS
- React
- MySQL

SUMMARY

I am a hard-working, young, curious junior engineer currently training to become a full-stack software engineer. I am presently working with many languages such as HTML, CSS, JavaScript, NodeJs, and React. I am inquisitive and eager to continue my growth in experience in the technology field and contribute to your company. I have complied a very competitive portfolio that consists of websites, applications, and growth-driven designs. I take pride in being a natural-born leader who thrives in a team setting.

SKILLS

- Public Speaking
- Natural Leader/Teammate
- Situational Problem-Solving
- Project Management Tools
- Emotional Intelligence
- Excellent Communication Skills
- Adaptable
- Technology Proficient
- Collaborative Development
- Git