Samuel Haymond

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Recent Work Experience

Sales Associate | Walmart | January 2021 – Present
- Ensured the Walmart process was followed and carried out each day.
- Performed quality customer service.

Mobile Expert | OSL | October 2020 – January 2021
- Worked to increase cell phone sales at Walmart.
- Engaged with customers daily and helped them explore their wireless options and find the best fit.
- Practiced sales techniques and customer services skills.

Student Mentor | Gateway Academy | January 2019 – August 2020
- Provided support and supervision to a variety of high school aged boys in a therapeutic environment.
- As a senior staff, I oversaw the daily routine of the boys and engaged in constant efforts to help them achieve their therapeutic goals and improve their lives.

Quality Assurance Supervisor | Survey Sampling International | September 2016 – December 2018
- Trained and monitored phone interviewers to assure the highest level of quality for the surveys we conducted.
- Conducted new employee orientation training to introduce the principles of quality on the phones.
- Worked with various clients to ensure that the service we were providing met their expectations.

Volunteer Work

Full-time Volunteer | The Church of Jesus Christ of Latter-day Saints | September 2014 – September 2016
- Served as a volunteer missionary for my church for two years, dedicating my time to serving and teaching the people of Peru.
- I was charged with overseeing groups of missionaries ranging from 4-25.
- Leadership responsibilities included training, counseling, and inspiring other missionaries to work and serve effectively in their respective areas.

Education

Brigham Young University – Idaho | Software Engineering | September 2016 – Present
- Spent time with C++ to gain a base in programming through game development and data structures.
- Created various simple websites with basic HTML, CSS, and JavaScript.
- Developed an Android application using Java through Android Studio.
- Built a full-stack web application using Node JS, JavaScript, Express JS, HTML, and CSS.