# Donald R. Franks

2051 Delbarr Court, San Jose, CA 95125 • (408) 431-7670 • dfranks@berkeley.edu

#### **EDUCATION**

## University of California, Berkeley (2018)

Aug. 2014-Present

B.A. Cognitive Science, Concentration in Computational Modeling

### **WORK EXPERIENCE**

Cupertino, CA Apple Inc.

Independent Contractor

Concessions Manager

Jun. 2017-Dec. 2017

- Developed a core web application that unified shared spreadsheets and incorporated PostgreSQL databases.
- Independently optimized resource allocation management for multiple technical teams.
- Coordinated with internal security teams to lay foundation and integrate role-based authentication and access.

Tools: PHP, SCSS, SQL, HTML, WebSockets, Heroku, Bootstrap, Javascript

**Cal Culinary** 

Berkeley, CA

Aug. 2014-Present

• Catered to customers looking to purchase snacks and souvenirs at UC Berkeley athletic games.

- Trained new workers in Point-of-Sale technology, spotting counterfeit currency, and maintaining a clean workspace.
- Managed 12-30 volunteers providing guidance to help foster a welcoming and efficient environment.

Plentea Berkeley

Shift Lead

Berkeley, CA

• Developed a system to be used for scheduling and for requesting time off.

- Delegated weekly responsibilities of general store management to scheduled baristas.
- Trained new baristas and sister-store employees on new recipes and customer service basics.

Barista

• Researched recipes and served handcrafted tea beverages to the members of the UC Berkeley community.

Feb 2017-May 2017

Mar. 2017-May 2017

**UC Berkeley Division of Data Science** 

Module Designer Feb. 2017-Apr. 2017 • Designed curriculum to enhance classroom learning through exploratory and visual data analysis.

• Articulated Jupyter notebooks with comprehensive test suites to ensure and facilitate mastery of student skills.

## **UC Berkeley College of Engineering**

Berkeley, CA

Berkeley, CA

Data 8 Learning Assistant

Jan. 2017-Apr. 2017

- Assisted student learning by demonstrators introductory Data Science technologies and techniques.
- Collaborated with graduate instructors to create course content by completing projects and submitting feedback.

San Jose, CA Starbucks Barista May 2015-Aug. 2015

• Developed connections between store and customers by associating names, faces, and regular order.

- Personalized the Starbucks experience for all customers new and old, welcoming the *Third Place* concept.
- Assisted local stores by offering physical support during busy times.

## LEADERSHIP & VOLUNTEER WORK

Circle K International Worldwide

International Awards Chair

Oct. 2016-Present

- Oversees the application process that recognizes members around the world in Circle K International.
- Leads a committee of six to accomplish a series of critical directives set forth by the International Directors.
- Developed a comprehensive system to receive and process online submissions.

### California-Nevada-Hawai'i District of Circle K International

California-Nevada-Hawai'i

Audio/Visual Chair & Webmaster

- Managed and coordinated a collegiate professional convention with over 700 attendees from C.A., N.V., and H.I.
- Developed and deployed a responsive website for the 64th Annual CNH Circle K District Convention.
- Solicited feedback from past applicants to implement mobile-friendly features and user-driven suggestions.
- Maintained online presence and released regular content and updates with version-control.

Presidents Executive Assistant

Mar. 2017-Aug. 2017

May 2017-Mar. 2018

- Organized flight itineraries for over 70 individuals across California, Nevada, and Hawai'i for a weekend conference.
- Effectively oversaw, managed, and released verbal, written and electronic correspondence from the event chairperson.
- Actively managed online calendars, scheduled online meetings, and coordinated with an administrative team.

District Treasurer

- Hosted two large-scale fundraising projects in Northern and Southern California with over 900 attendees in total.
- Concerted fundraising efforts in order to help raise over US\$100,000.00 in a single year for global charities.
- Chaired the Finance Committee and actively committed to raising funds for designated charitable causes.
- Contributed to the building and reactivation of Circle K clubs across California, Nevada and Hawai'i.