



Robert B. Warner  
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Adam Zatorski  
King Systems LLC  
Audio/Video Design & Installation  
222 Maroon Avenue  
Crested Butte, CO 81224

RE: Warner Residence - Crested Butte

Dear Adam:

I have always believed that exceptional customer service should not go unrecognized and quality products deserve accolades.

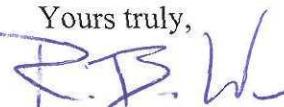
While planning the construction of our new family residence in Crested Butte, I came across King Systems by way of the recommendation of a friend. From my very first contact with the company I was blown away by the range of products and services they offered, as well as the pleasant enthusiasm of their staff. This level of customer service carried through well beyond the delivery of the finished systems. The follow up education provided by King Systems, not just to me, but also to my wife and children, ensured that everyone in the household had been trained to properly operate the various systems.

I could not be happier with the products and systems King Systems installed. Their people worked seamlessly with our general contractor to install whole house music and video, lighting control, a computer network and more.

We have been in our new home over a month now and thanks to the patience and dedication of the staff at Kings Systems, everyone in the household is able to enjoy the exceptional audio, video, lighting and computer systems.

I highly recommend King Systems to anyone in the market for the vast array of products and services they provide.

With best regards, I remain

Yours truly,  
  
Robert B. Warner