













# Aimpoint:





## Frequently Asked Questions

### **Purchasing From US Night Vision**

You can purchase your equipment by utilizing any of the various methods we provide you to simplify your ordering process. You can use the SECURE online ordering system as well as request online quotes, speak directly to a sales representative or fax in your request. Our website also offers an online night vision forum which is used by thousands of users every month to gather valuable information which can be useful in making the right purchase for your night vision needs.

### **US Night Vision Payment Options**

We currently accept the following methods of payment for ease of shopping and hassle-free order processing:

Credit Card: Visa, Amex, Discover, MasterCard (Secure Online & Phone Orders) Checks: Company, Personal, Cashier, Money Order (Pre-Approval and Verification Required) Terms: Net 30 Days

(Must be Pre-Approved)

US Night Vision allows product to be returned, in new condition, ten days from the date of receipt of an item purchased new from US Night Vision. A return authorization number (RMA) is required, contact your sales representative for return instructions and an RMA number. Items will not be accepted by US Night Vision without a valid return authorization number.

Return Policy

### Export Outside The U.S.

Night Vision equipment is restricted for Export outside of the U.S. without a valid Export License from the U.S. Dept. of Sate/Commerce. US Night Vision employs a qualified staff to assist you with your export requirements. Please call us and we will help you with the application and licensing process. Please be advised that the export of night vision is regulated by the Office of Munitions Control, U.S. Department of State and is subject to the International Traffic in Arms Regulations (ITAR) and falls under the ITAR per title 22, Code of Federal Regulations (CFR), Parts 120-130. You can find out more information by clicking on the ITAR logo on our website or by contacting our Export Department. Any attempt to export night vision devices without proper licensing is strictly prohibited.

### What Type of Warranty Does US Night Vision Offer?

All US Night Vision equipment passes a strict quality control process for usability, durability and craftsmanship. US Night Vision will repair its products, due to manufacturer defects, free of charge during the warranty period. Product failure due to user neglect is not warranted.

### Demo Program

US Night Vision offers a trial demonstration to Law Enforcement, Government and Military Agencies. Ask a representative for more information on how to take advantage of our demo program.