

# Nyari NEWS

*Just as it takes a whole village to raise a child;  
it takes each and every one of us to keep Nyari alive.*



## EVENTS

We sadly inform you of the attack on the home of Mr Raval (Guru) on the evening of Wednesday 28th, 2013. Six armed thugs got into his house compound by cutting through a chain link fence at the bottom of his garden. They came through an adjoining plot which is empty. It appears that they were assisted by a Securex guard who has worked for Mr Guru for many years. It further appears that they infiltrated our barriers by coming in on foot sometime earlier in the day and waited until 8pm before entering the house.

The thugs were armed with 3 AK 47 assault rifles and 2 pangas. They tied up the house help and family members. Two hours later when Guru himself arrived home they commandeered two cars and took Mr Guru out of the estate in those cars. Quick response by the Nyari security team and the police seem to have caused the thugs to give up their endeavours much more quickly than if they had not felt threatened releasing Mr Guru shortly thereafter in Eastleigh and from there he was quickly reunited with his family. No one has been harmed during this incident.

This is all we can tell you at the present moment as there is an on-going investigation into the matter. We are looking at the CCTV footage and working with the CID and police to bring the thugs to book.

## ACTIONS

The Nyari Security Sub-committee met the evening after the robbery to deliberate on the way forward and strategize on improving our security systems. Unfortunately we are greatly hampered by the current outstanding members dues amounting to close to 2M (2,000,000/-) shillings. We had warned the membership that service provision especially our number one function - security - could suffer as a result of this. This is the

## EMERGENCY NEWSLETTER Security Breach, Report and Action to be taken.

Mark this date:

**Sunday, November 24th - Our  
Social Gathering at Good News  
Productions. We will discuss  
security on that day, answer your  
questions and you will be able to  
sign up for Red Cross Ambulance  
services on the day**

motor vehicles is to be made more stringent. Members approaching the barriers are reminded to turn on their interior lights and roll down any tinted windows on their vehicles. Mr Guru was taken away in a vehicle with tinted windows into which our guards could not see.

situation that we now find ourselves in. We would like to do much more for our members but given this shortfall here is what we can and will do:

## MOTOR VEHICLE CHECKS

Henceforth the checking of

Rumble strips are soon going to be installed just inside each barrier. These will be designed to slow down any vehicle leaving the estate further giving our guards the time they need to inspect the interior of the car.

It will help greatly if you turn on the interior light of the car once it is dark outside. Also please be patient with our guards and do talk to them when you come to the barrier. The little time you spend doing this could be the investment that saves your life. It will take less than a minute for the guard to look at you and

your car and as they get to know you a car leaving in a hurry or coming into the estate in likewise manner will arouse their suspicions and perhaps prevent you being taken hostage.

## CLOSING OF PANYA ROUTES

There are still a few "panya routes" within the estate. It is quite possible that the thugs used one of these routes to enter Mr Guru's compound especially as one lies just outside his gate. For years we have been saying to the members that these routes MUST be closed. Entry and movement within the estate are facilitated by such tracks and they make it that much harder for our guards to do their jobs. With immediate effect we are closing all such routes.

## IDENTIFICATION BADGES

Identification badges are going to be issued for all domestic workers in the estate. As you read this newsletter we are in

the process of purchasing a machine to enable us to create a photo ID that your domestic workers will be required to carry on their persons at all times.

Likewise IDs are also going to be required to be carried by all construction workers. Each contractor is going to be issued with a number of these according to how many staff he has on site. His workers will then have to liaise with our office on a procedure to acquire and surrender these per our system. Failure to carry such a card will mean that the construction site worker will not be allowed into the estate. Your domestic workers will also suffer long delays if they don't have their IDs with them.

We are setting a cut-off date for the above IDs (meaning the date from which staff will not be allowed into the estate without extensive questioning by Nyari Security) to be not later than 20th November, 2013. Please make sure that your staff have these to avoid such delays. We will keep you informed as to when to send your staff to the office to have their ID made.

### NEW VISITATION RULES

Visitors to members houses: All members are now required to call and inform the Nyari Office about visitors to their houses before the visit is made. If this is not done in advance the visitor will be held at the barrier until the member has been called and the visit confirmed. No visitor will be allowed into the estate until such confirmation has been obtained. It is therefore important that you provide your cell phone number to the office so you can be called in the event that you have informed the office ahead of time about your visitor.

### 'PANIC BUTTON' SYSTEM

Dr Aggarwal developed a simple emergency system some time ago and many of you took advantage of this. If you have not please see below. The system works as follows:

☎ You call and have your cell phone number(s) recorded by our office. Our numbers are: +254 738 543 865, +254 720 577 924, +254 20 712 3306.

☎ You store these numbers as speed dials on your phones. We recommend using the speed dials 7, 8 and 9 on your phone to hold these numbers. That way you know that the bottom row of numbers on your phone are the relevant speed dials and could even speed dial the office while your phone is in your pocket or even in complete darkness. If you have a touch screen phone there are various apps you can

add to your home screen for both Android and iOS operating systems that enable you to have a speed dial function with a simple screen press. Please install one of these and create the relevant number calling function.

☎ In the event of an attack you speed dial the office, answer the phone if you can and then leave the line connected and put the phone into your pocket.

☎ Your call will be monitored by the office and as we will know who is calling (because you will have pre-registered your phone with us) our guards will be at your house within minutes. This is a system that readily replaces a panic button that the security companies have been selling for years as part of their product offerings.

**Outstanding members dues are in excess of 2 million shillings. Please pay your membership subs as soon as possible.**

**PLEASE TALK TO YOUR FRIENDS AND NEIGHBOURS AND REMIND THEM OF THE IMPORTANCE OF KEEPING UP THEIR PAYMENTS**

### GPS TRACKING

☎ GPS - If you have a GPS receiver in your phone please install an app like "Real Time GPS Tracker" (for Android) or "GPS Location Tracker for iPhone & iPad" for iOS devices and learn to use it and set it up to allow a family member or the Nyari Office to track your location if you should activate this function as in the event of a carjacking.

### OUR GATED COMMUNITY

The NRWS is applying to Nairobi City Council for Gated Community status. Once this is obtained we are going to use metal gates to close off the estate from public roads especially at night. This will greatly enhance our ability to control motor vehicle and pedestrian traffic into and out of the estate.

Patrols are to be increased. We ask members to patrol the estate whenever possible such

as when you get back at night from a party or meal. We request any member that is willing to do his or her exercise walk at night to contact the office and put down his/her name. We will then team up members who can patrol in pairs at odd times. During these patrols if you come across any suspicious person, idler, suspicious motor vehicle or sleeping guard please inform the office immediately by phone so a mobile patrol can be dispatched to you without delay.

### PLEASE PAY UP

Lastly we want to point out that the outstanding dues of 2M shillings are hampering the provision of security services. We are unable to function under such pressure. Please pay up as soon as possible and do encourage any member (especially your neighbours) to pay also.

