

Meet the Team



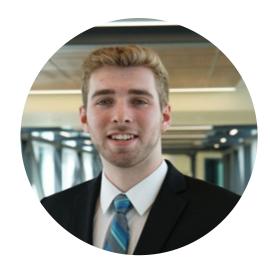
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DESIGN QUESTION:

How can we improve the experience of college students and professors scheduling office hours through an interface that allows them to monitor queues in real-time and get notified when they're ready to be seen?

PROJECT GOALS:

- **Notification System:** Professors want a notification to alert students when they are ready to meet, with a 5-minute window to arrive.
- **Priority System:** Professors want to prioritize urgent needs or emergencies using a priority system.
- Reason Dropdown: Professors want students to choose the purpose of their visit from a dropdown menu to maximize their time.
- Live Queue: Students want to see their position in the queue and the number of people ahead of them to reduce waiting time.
- Search Bar: Students want a search bar to find professors and their available office hours.

UI SOLUTIONS:

- Dashboard
- Live Queue
- Account Pages
- Search Bar
- Notifications



USER FEATURES

Our user features are designed to address the needs and preferences of both professors and students in managing office hours. They include a notification system to alert students when their professor is ready to meet, a priority system for urgent needs or emergencies, a reason dropdown for effective planning, a live queue for reduced waiting time, and a search bar for easy professor and office hour location. Our user features aim to create a reliable and user–friendly interface for both professors and students.

SEARCH FUNCTION

EMAIL NOTIFICATIONS

PRIORITY SYSTEM

REASON DROPDOWN

LIVE QUEUE

RECURRING OPTION

KEY POINTS FROM INTERVIEW FINDINGS:

- Professors want **control over their availability** and **easy communication** with students about changes.
- Students want to see the availability of different professors and be able to cancel or reschedule their slot easily.
- Both groups want **notifications through email** or a mobile app when the professor is ready to see them.
- Professors want a **list of students** who signed up for their office hours and the ability to prioritize certain students.
- Students want a **fair and transparent system** to manage the queue.
- A user-friendly interface that is reliable and does not have technical issues is important for both groups.
- Professors want to **view data and analytics** about their office hours to improve their teaching.





By AD Co.



