# CALMS AS A QUALITY STRATEGY



# **CULTURE**

To release a quality product, Quality is not a final functional check but a continuous state of mind for every task we work on



# **AUTOMATION**

Taking care of the Quality of the automation of any process is as important as taking care of the Quality of the functional code

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# **LEAN**

Focus on continuously improving the Quality of the entire system and not just that of the individual parts to remove bottlenecks and constraints



# **MEASUREMENT**

Instead of counting reported issues we can ask about our users' satisfaction to better understand the Quality of our product



# SHARE

Investing time, both for providing information as well as consuming it, enables us to broaden our perspective and do better work