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- Adelaide, South Australia

CERTIFICATIONS

SheCodes

Front-end Development 2023

Australian Institute of Management

Agile Fundamentals 2022

Digital Marketing Institute

Professional Diploma in Digital Marketing 2020

Certified Digital Strategy and Planning Specialist 2020

SKILLS

Project Management

Event Management

Continuous Improvement

Research & Analysis

Reporting & Monitoring

Leadership & Training

Communication & Negotiation

Attention to Detail

Problem Solving

Highly Organised

KATARINA FARKAS

DIGITAL MARKETING SPECIALIST

PROFILE

In simple terms, I'm a *digital unicorn*. Strategic, analytical and solutions driven, I have a diverse career supporting businesses to build capability and optimise performance through the implementation of digital business transformation strategies and projects.

My key areas of expertise include website development and optimisation, user experience (UX) design, content and email marketing, CRM management, social media advertising, graphic design, event coordination and project management.

PROFESSIONAL EXPERIENCE

Digital Marketing Contractor

Skills Consulting Group (IMNZ & David Forman) | March 2022 – September 2022

- Executed the launch of Institute of Management NZ (IMNZ)'s new Microsoft Dynamics 365 Marketing Automation project:
 - Development of specific and targeted customer journeys and associated nurture emails
 - System testing and error diagnosis
 - Training of team members
- Maintained content and UX optimisation for IMNZ and David Forman NZ & AU websites
- Production and distribution of weekly EDMs
- Creator, promoter and moderator for Zoom webinars
- Management of the social media accounts and paid campaigns

Digital Marketing Specialist

Infrastructure New Zealand | June 2020 - December 2021

- Responsible for INZ's website and CRM development and maintenance,
 EDM/Media Release generation and distribution, and social media management
- Project Manager for implementation of new Microsoft Dynamics 365 CRM and WordPress website:
 - Undertook solution discovery and selection of replacement membership management software and providers
 - Development of User Requirement Specifications to address organisational needs
 - Preparation of Business Case for board and management approval
 - Contract negotiation and ongoing liaison with solution provider
 - Collaboration with website developer on design, functionality and improving user experience and engagement
 - Execution of data cleansing and migration
 - Responsible for User Acceptance and Performance Verification Testing
 - Training of team members and production of user guides and procedures
- Event Marketing lead for annual national conferences 'Building Nations 2021' including the development of registration website, virtual/streaming platform, managing paid media advertising, LinkedIn campaign, delegate communications and reporting
- Development of conference management plan with Microsoft Project
- Liaison with external creative agencies for brand development and asset creation

EXPERTISE

Digital Marketing

Strategy, Content Creation, SEO, Copywriting, Web Optimisation

Programming & Coding

HTML, CSS, JavaScript, React JS, Responsive, UI/UX Design, GitHub, VS Code, Node.js, Bootstrap, Figma

CMS Management

WordPress, Divi, Wild Apricot

SaaS, CRMs & ERPs

Microsoft Dynamics 365, Asana, SAP, MyDesktop, REX

Google

Analytics, Ads, Data Studio, My **Business**

Microsoft

SharePoint, Project, Office, Powerpoint, Excel, Word

Graphic Design

Adobe Indesign, Illustrator, Photoshop, Canva

Social Media Management

LinkedIn, Facebook, Instagram, YouTube, Twitter, TikTok

Newsletters (EDM)

Mailchimp, Campaign Monitor, Hubspot

Automation Software

ClickFunnels, Zapier

Virtual Event Management

Cvent, Zoom Webinar

GALLUP STRENGTHS



Strategic



Communication



Activator



Relator



Analytical

Employment references available on request

PROFESSIONAL EXPERIENCE (CONTINUED)

Marketing & Design Coordinator

Celsius Property Group | January 2018 – October 2019

- Managed the design and maintenance of all company branded assets and inbound/outbound marketing initiatives across all departments – Sales, Rentals, Finance & Developments
- Primary liaison to external print & signage suppliers, design agencies, web developers and media providers with the provision of design concepts, briefs and finished art/copywriting
- Coordinated all prospecting and marketing requirements for residential sales agents and property listings including design & distribution of printed Quarterly Market Updates
- Executed the brand development and marketing strategy for multiple, simultaneous, new project development launches:
 - Senior leadership team management for all artwork reviews and approvals
 - Managed lead generation activities across radio broadcast, video, photography, print, digital, and social media
- Website management and analytics reporting for company and project sites
- Social Media management focussing on increasing reach & engagement through organic, paid & video content, achieving 211% & 413% increase in followers on Facebook & Instagram

Marketing Manager

Naked Real Estate | September 2016 - December 2017

- Led the design and distribution of all digital and printed marketing material
- Maintenance of Naked Real Estate & We Love Rentals non-WordPress websites
- Management of social media accounts for Naked Real Estate & We Love Rentals
- Daily management of local Community FB group, growing from 4000–5800 members, averaging 8600 monthly posts & comments
- Responsible for the copywriting of all Licensee listings
- Lead Sponsorship Co-ordinator for various community and sporting events

Sales & Marketing Manager

One Agency Vellacott Property Solutions | August 2015 - July 2016

- Implementation and generation of a full suite of office procedures & work-flow efficiencies specific to this start-up business
- Led the design and distribution of online and printed marketing material
- Management of company social media accounts & WordPress website
- Processing of Listing and Offer contracts ensuring legal and industry compliance
- Co-ordination and development of sales prospecting & lead generation activities
- Primary liaison to vendors, purchasers & service providers from appraisal to settlement

Sales & Graphic Support

Award Signs (WA) Pty Ltd | July 2014 - August 2015

- Designed artwork per client briefs & brand guides, Australian Standards and printer specifications
- Secured new business through the education sector by creating an innovative tailored prospecting initiative
- Created an automated costings spreadsheet to reduce turnaround in responding to client quote requests
- Management of company social media accounts & WordPress website
- Design and distribution of quarterly e-newsletters
- Marketing co-ordinator for the organisation's largest promotional event including post-event customer relationship management