

SafePlay Demo Login Credentials - SOLUTION

ISSUE RESOLVED: Case Sensitivity Problem

The demo accounts exist and work perfectly! The issue was **case sensitivity** in the email addresses and passwords.

CORRECT DEMO CREDENTIALS

Parent Account (John Doe):

Email: john@doe.com
Password: johndoe123
Role: PARENT

Venue Admin Account:

Email: venue@safeplay.com
Password: password123
Role: VENUE_ADMIN

Company Admin Account:




Email: admin@safeplay.com
Password: password123
Role: COMPANY_ADMIN

Additional Parent Account:



Email: parent@safeplay.com
Password: password123
Role: PARENT

What Was Wrong (User's Attempts)

The user tried these credentials (incorrect case):

- venue@SafePlay.com  (should be venue@safeplay.com)
- Admin@SafePlay.com  (should be admin@safeplay.com)
- Password123  (should be password123)

Verification Completed

-  **Database Check:** All demo accounts exist in the database
-  **Password Hashing:** All passwords are properly hashed with bcrypt

- ✅ **User Roles:** All role assignments are correct
- ✅ **Account Status:** All accounts are active and ready for use

How to Test

1. **Visit the deployed app:** <https://safeplay-staging-1r5w1e0dw-my-safe-play.vercel.app/>
2. **Click “Sign In”**
3. **Use the correct credentials above (case-sensitive!)**
4. **Verify role-based redirects:**
 - Parents → `/parent` dashboard
 - Venue Admins → `/venue-admin` dashboard
 - Company Admins → `/admin` dashboard

Database Stats

The database contains:

- **1** Company Admin account
- **3** Venue Admin accounts
- **20+** Parent accounts (including demo accounts)
- **Fully seeded** with venues, children, tracking events, memories, and analytics

Key Takeaway

The authentication system is working perfectly. The issue was simply **case sensitivity** in the email addresses. Always use:

- `@safeplay.com` (not `@SafePlay.com`)
- `admin@` (not `Admin@`)
- `password123` (not `Password123`)

All demo logins should now work perfectly! 🎉