

## Daniel Scarbrough

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**Education** – B.S. of Information Technology, Software Engineering (2016), University of Phoenix

**Industries** – Banking, Retail, Logistics, Consumer Goods, Manufacturing, Consulting

**Languages** – C#, Java, JavaScript, HTML, CSS

**Frameworks** – .Net, jQuery, Bootstrap, Node.js

**IDE** – Visual Studio, IntelliJ, Eclipse, Android Studio

**Operating Systems** – Red Hat Enterprise, Cent OS, Ubuntu, Microsoft Windows Server

**Databases** – MongoDB, Postgres, MySQL, Oracle, SQL Server

**Tools** – Git, Bower, Jira, Bitbucket, GitHub, JDK, VMware Server Administrator and Configuration Utilities, AWS, Azure

### EXPERIENCE

Find me as drscarbro on GitHub and Bitbucket.

Full stack web development for <http://www.scarbrough-ward.com>.

Developed an application to alert my team when an EC2 IP address changes.

Developed web apps to query and return AWS Platform JSON data.

Currently developing a Rails MVC application for a local business.

**Web Developer Bootcamps focusing on MVC Design, JavaScript, Node.js, .Net Razor Syntax, and MongoDB emphasizing UI and UX and event driven tests.**

#### **Arvest Bank – Lowell, AR (2014 to Present)**

##### **Software Analyst III**

- Develop JavaScript functions to parse data streams.
- Develop ASP.net applications utilizing RESTful protocols to update Views with relevant data.
- Integrating a RHEL, Geronimo, and Postgres application with existing system infrastructure.
- Troubleshoot Java Applications for Mobile and Web Banking.
- Troubleshoot JavaScript, Java, C#, and SQL during build and deploy for Corporate Web banking.
- Assist developers with troubleshooting source code and solutions for Corporate Banking Web Applications and Fraud Protection Applications.
- Work closely with Vendors to identify and troubleshoot Database Design errors, JSON and XML parsing errors.
- Develop solutions for application management
- Approach solutions programmatically by creating PowerShell Scripts.
- Configure, Deploy, and Support a variety of applications including UI, Middleware, and Backend solutions emphasizing MVC design.
- Troubleshoot application malfunctions and outages: modify log4net, XML, and other application configuration files; windows dump analysis; C# analysis; SQL analysis, adhoc SQL, and other database query and configuration.

#### **HP Managed Print Services – NWA (2013 to 2014)**

##### **Field Technician**

- Manage daily workload in order to optimize routes and break fix time to resolution.
- Support and Troubleshoot Printers at multiple customer sites.

#### **CompuCom – Bentonville, AR (2012 to 2013)**

##### **Subject Matter Expert**

- Create and evaluate documentation for daily tasks including Version Controls, routine maintenance and troubleshooting procedures.
- Troubleshoot and maintain multiple hardware platforms including HP Integrity Systems, Dell Power Edge Systems, and Virtual Platforms Including VMware and HyperV.

#### **Systems Maintenance Services – Bentonville, AR (2010 to 2012)**

### **Field Engineer**

- Schedule maintenance with customers, remote assistance, on site hardware replacement and troubleshooting, escalations and event management.
- Break/Fix support of multiple systems including EMC Clarrion, IBM SAN and Server architecture, and HP RISC and Itanium based architecture.
- Administrative support during hardware replacement including gathering system, application, and hardware events and preparing AIX and Windows systems for hardware replacement.

### **Transplace Logistics, LLC – Lowell, AR (2009 to 2010)**

#### **Desktop Support Technician**

- Development, evaluation, planning, and implementation of desktop images for roll out.

### **CompuCom – Bentonville, AR (2006 to 2009)**

#### **Team Lead for Field Services & Wireless Support (2009)**

- Managed a 24 hour support desk to support Cisco Wireless Cutovers, Store Wireless Infrastructure, and Field Hardware Dispatches.
- Updated and developed documentation.
- Served as customer liaison with Network Engineering Wireless Infrastructure, Cisco, and other various hardware vendors to identify and resolve process issues.

#### **Team Lead for the OS Team (2008 – 2009)**

- Served as escalation point for impacting issues.
- Worked closely with the Security Team to Identify Security Threats and install Security Patches.
- Communicated with Microsoft and Veritas engineers on open cases in order to identify root cause for resolution of impacting issues.
- Provided root cause analysis working with various vendor specific products to include Microsoft, HP, Dell, and Symantec.
- Assisted development, testing, and implementation of new technologies related to the windows engineering support and wireless infrastructure.
- Server Virtualization using VMware and Citrix on Dell and HP blades.

#### **Help Desk for HODC Server Team (2006 – 2008)**

### **Education**

#### **University of Phoenix (2013 to 2016)**

- Team Collaboration on multiple projects including website design and project management proposals.
- Website design and redesign adhering to HTML5 and CSS3 standards and using jQuery Frameworks.
- Eclipse for Android application development.
- Java program development using JDK.